



National Service Training Conference PACIFIC

Dear Pacific National Service Conference Attendees,

On behalf of Nevada Volunteers and the CNCS Nevada State Office, welcome to the 2016 Pacific National Service Training Conference. We know from experience that this conference has tremendous value to our field. That value is achieved not “just” by strengthening the National Service field’s programmatic or fiscal competencies, although that is important. Each of us as leaders in the National Service and Volunteer sector benefit from the information exchanges and collaborations that happen across programs, states and streams of service at these events. Our ability to listen, learn and work together is what will make national service stronger.

In Nevada we are working to set a collaborative strategy between the State Service Commission and the CNCS State Office because we know that it will lead to stronger National Service programming and ultimately expanded resources to support our state and national service.

We believe that each of you are strategizing to promote National Service and volunteerism across the country. Thank you for your continued commitment to getting things done and for partnering with us to share your perspectives as members of the Corporation for National and Community Service, Senior Corps programs, and AmeriCorps programs, along with the Association of State Service Commissions.

Your partnership is what built this robust agenda which we believe will offer a multitude of opportunities to learn best practices from around the country. We hope the experience will also offer an opportunity to take a step back from your daily challenges to be reinvigorated and inspired by our presenters and keynote speakers.

Sincerely,

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National Service Training Conference PACIFIC

AGENDA-AT-A-GLANCE

MONDAY, APRIL 18 (Pre-Conference)

9:00am - 4:30pm

Nevada 7 AmeriCorps Boot Camp

TUESDAY, APRIL 19

8:00 am - Noon *Registration Opens*

Grand Salon

8:30 - 11:30 am *(Pre-Conference)*

Carson 1 Commission Pre-Conference
Nevada Foyer SeniorCorps Networking Session

12:00 - 1:30 pm *Lunch and Opening Plenary with Wendy Spencer*

Reno Ballroom

1:30 - 1:45 pm *Break*

1:45 - 3:15 pm *Workshops*

Carson 1 Better Use of Data/Data Quality the CNCS Way Part 1 of 2
Carson 3 Got Grant. Now What?
Nevada 4 Performance Measurement and Evidence-based Programming for RSVP
Carson 4 Successful Site Management Strategies
Nevada 10 Boomer Volunteer Engagement Boot Camp
Carson 2 Winning with Public Engagement and Education
Nevada 9 Common OIG Findings & Safeguarding Funds
Nevada 8 Meeting Community Needs with NCCC

3:15 - 3:30 pm *Break*

3:30 - 5:00 pm *Workshops*

Carson 1 Better Use of Data/Data Quality the CNCS Way Part 2 of 2
Nevada 10 Financial Self-Check for AmeriCorps
Nevada 4 Topics on Performance Measurement and Evidence-based programming for FGP and SCP
Carson 4 Where O Where Are They Now?
Nevada 8 Educating Elected Officials and Cultivating Service Champions
Nevada 9 Common OIG Findings & Safeguarding Funds

Carson 2 Meeting Community Needs with NCCC
Carson 3 It's all in the Positioning: Developing Effective Position Descriptions and Recruitment Messages

5:15 - 6:15 pm *OFL Meeting with Wendy Spencer*

Carson 2

WEDNESDAY, APRIL 20

7:30 - 8:30 am *Registration and Breakfast*

Grand Salon & Reno Ballroom

7:45 - 8:15 am *Commission/State Office Meeting with Peace Corps*

Carson 1

8:30 - 9:30 am *Senior Corps Best Practice Clinic*

Nevada Foyer

8:30 - 9:30 am *AmeriCorps Best Practice Clinic*

Tahoe

9:30- 9:45 am *Break*

9:45 - 11:15 am *Workshops*

Nevada 10 Beyond Compliance: Useful Evaluation Part 1 of 2
Carson 2 Introduction to NSCHC
Carson 3 Performance Measurement 201 for ASN
Carson 4 Financial Self-Check for Senior Corps
Nevada 8 Environmental Stewardship Volunteers as a Valuable Natural Resource
Nevada 9 "Life after AmeriCorps" Starts Today
Carson 1 Visualizing Volunteerism: Using Infographics to Tell the Data-Driven Story
Nevada 4 Retain your Volunteers: Develop a strategy to "plug the holes" in your program!

11:30 - 1:00 pm *Lunch Plenary with Stephen Black*
Reno Ballroom *The Role of National Service in Developing Ethical Citizenship in the 21st Century*

1:00 - 1:15 pm *Break*

1:15 - 2:45 pm *Workshops*

Nevada 10 Beyond Compliance: Useful Evaluation Part 2 of 2
Carson 2 Introduction to NSCHC



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- Carson 3** Data Quality Review Best Practices for ASN
Nevada 4 Engaging and Supporting Veterans in National Service
- Carson 4** Got Grant. Now What?
Nevada 9 Learning Through Conflict Part 1 of 2
Nevada 8 REP! Member Experience: Creating a Retention & Engagement Program
- Carson 1** The Act of Telling & The Act of Listening: How to Tell Your Story for Maximum Effect

2:45 - 3:00 pm *Break*

3:00 - 4:30 pm *Workshops*

- Carson 3** Program & Fiscal Compliance as a Team Effort
Nevada 4 National Service Criminal History Checks Special Topics
- Nevada 8** Budget Management for AmeriCorps
Carson 4 IPERA, Yesterday, Today and Tomorrow
Carson 2 Building the Culture and Capacity for Meaningful Evaluation
- Nevada 10** AmeriCorps Ideation
Nevada 9 Learning Through Conflict Part 2 of 2
Carson 1 The Act of Telling & The Act of Listening: How to Tell Your Story for Maximum Effect

4:45 - 5:45pm *Commission Leadership Meeting with Bill Basl—Invitation Only*

6:00 - 8 pm *Evening Social—The Story of Service*
 Grand Salon

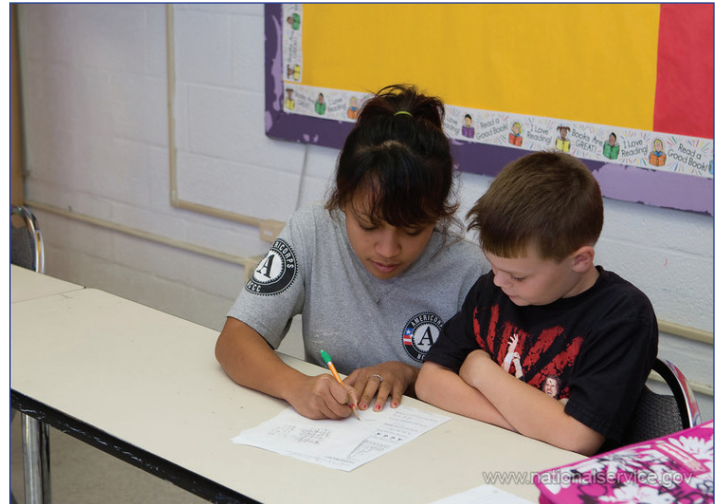
THURSDAY, APRIL 21

- 7:00 - 8:15 am** *Pacific Cluster New Senior Corps*
Carson 1 Project Director Meeting
- 7:00 - 8:00 am** *National Senior Corps Association*
Carson 2 Networking

7:30 - 8:30 am *Registration and Breakfast*
 Grand Salon & Reno Ballroom

- 8:30 - 9:30 am** *Senior Corps Town Hall*
 Crystal 3-4
- 8:30 - 9:30 am** *AmeriCorps Town Hall*
 Tahoe

9:30 - 9:45 am *Break*



9:45 - 11:15 am *Workshops*

- Crystal 5** The Art & Practice of Evaluation
Carson 4 Understanding Risk Based Disallowance
Carson 3 Compliance Monitoring for Subgrantees
Crystal 3 National Service Public Policy
Crystal 1 Partnerships for Resilient Communities – Engaging with Emergency Management
Carson 1 Visualizing Volunteerism: Using Infographics to Tell the Data-Driven Story
- Crystal 2** Budget Management for SeniorCorps
Carson 2 Recruiting Your Next Corps

11:30 - 1:00 pm *Lunch and Plenary with Gwen Migita and Grace Lee*
 Reno Ballroom
Non-traditional Corporate Engagement

1:30 - 3:30 pm *ASC Strategic Planning and Commission Performance Measures Meeting*
Carson 2





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Monday, April 18 (Pre-Conference Only)

9:00 am - 4:30 pm *Pre-conference sessions*

OFL Meeting (CNCS)

Room: Nevada 6

AmeriCorps Boot Camp (Jennifer Jefts, Managing \ Partners, On3Learn)

Room: Nevada 7

Are you new to AmeriCorps? Then this is the session for you. Come sweat with us as we work hard to understand the fundamentals of AmeriCorps. This session is not for the weak at heart. Come prepared to work hard, ask questions, and walk away with more to learn! Session outcomes include: Digest and apply key rules and regulations; Experience self-audits that will result in high quality member files and documents; Apply learnings to essential forms and processes; Walk away excited about next steps.

1:00 - 5:00 pm *California AmeriCorps Alliance Meeting*
Room: Crystal 1

Tuesday, April 19, 2016

8:00 am - noon *Registration Opens –*
Room: Grand Salon

8:30 - 11:30 am *Pre-conference sessions*

Commission Pre-Conference (Kaira Esgate, CEO, America’s Service Commissions)

Room: Carson 1

Peer learning and best practice sharing for commission staff on topics related to monitoring and training best practices.

Senior Corps Networking Session. (Marcia Shafer, Director RSVP of Weld County and Karen McGuire, Senior Corps Program Manager, United Community Action Network)

Room: Nevada Foyer

This is an opportunity for new Senior Corps staff to come together for networking and peer learning. This will be an unstructured opportunity facilitated by two Senior Corps program directors.



California Volunteers AmeriCorps Meeting

Room: Carson 3

CNCS OFL Meeting

Room: Carson 4

12:00 - 1:30 pm *Lunch & Plenary with Wendy Spencer*
Room: Reno Ballroom

1:30 - 1:45 pm *Break*

1:45 - 3:15 pm *Workshops:*

Better Use of Data/Data Quality the CNCS Way Part 1 of 2 (Cole McMahon, Principal, McMahon Consulting and Sharon Tewksbury-Bloom, Youth Action Corps)

Room: Carson 1

As the service field becomes more technical, programs are increasingly challenged to use data to manage their program and evidence to prove their impact. This workshop will demystify the jargon and position programs to thrive in the new funding context. Participants will also learn how to use data to demonstrate how their program is effective, efficient and unique. Using “Social Math,” programs can turn data into a compelling story for decision makers and funders.



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Got Grant. Now What? (Lisa Bishop, Tracey Seabolt, Ben Stoltenberg, CNCS)

Room: Carson 3

This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.

Topics on Performance Measurement and Evidence-based Programming for RSVP (Laura Rothlisberger, Roy Earnest, Neill Minish, Program Officers, CNCS)

Room: Nevada 4

What makes a strong community needs statement and how can mine be improved? And, where do I begin with evidence-based programming? In this session, RSVP program staff will look closely at different types of evidence. They will explore ways in which national data may be related to local needs and will learn more about evidence-based programs.

Successful Site Management Strategies (Jennifer Jefts, Managing Partners, On3Learn)

Room: Carson 4

This session will explore what it takes to manage a diversity of sites that are spread out across distances. The question that will guide our work is “How do we build a team of sites that are high performing, buy-in to the bigger picture of AmeriCorps and the program, are committed for a period of time, and support one another and their members, despite the challenges that never go away?”

Boomer Volunteer Engagement Boot Camp (Beth Steinhorn, President, JFFixler Group)

Room: Nevada 10

Put all your generational knowledge into action through a series of activities designed to help you assess how Boomer-friendly your organization’s engagement opportunities are, identify strategic ways to engage Boomers, design at least one new volunteer position, and start a cultivation plan to fill that position.

Winning with Public Engagement and Education (Ted Miller, Chief of External Affairs, CNCS)

Room: Carson 2

This session will build on the national service community’s branding and external engagement efforts. Learn how to identify an audience, develop a winning plan, and measure your success.

Common OIG Findings & Safeguarding Funds (Jeffrey Morales, Thomas Chin, and Stuart Axenfeld, CNCS OIG)

Room: Nevada 9

This session will provide guidance on important elements of grant oversight. Presenters will discuss indicators of fraud, current audit findings, and provide instructions on reporting fraud, waste, or abuse.

Meeting Community Needs with NCCC (James Griffin, Assistant Program Director, AmeriCorps NCCC and Christina Hurt, Director of Development, Boys and Girls Club of Mason Valley)

Room: Nevada 8

Understand AmeriCorps NCCC, its structure, and the application process; Understand how an organization or community can utilize NCCC to meet community needs; Understand what it is like to be a project sponsor and Corps Member.



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3:15 - 3:30 pm

Break

3:30 - 5:00 pm

Workshops:

Better Use of Data/Data Quality the CNCS Way Part 2 of 2 (Cole McMahon, Principal, McMahon Consulting)

Room: Carson 1

As the service field becomes more technical, programs are increasingly challenged to use data to manage their program and evidence to prove their impact. This workshop will demystify the jargon and position programs to thrive in the new funding context. Participants will also learn how to use data to demonstrate how their program is effective, efficient and unique. Using “Social Math,” programs can turn data into a compelling story for decision makers and funders.

Financial Self-Check for AmeriCorps (Lisa Bishop, Tracey Seabolt, CNCS)

Room: Nevada 10

How do you effectively monitor your organization’s grant-related financial management systems? This session will help you conduct self and/or subawardee financial monitoring. Participants will learn how to use a risk-based monitoring process to prevent, detect, and enforce program requirements.

Topics on Performance Measurement and Evidence-based Programming for FGP and SCP (Laura Rothlisberger, Roy Earnest, Neill Minish, Program Officers, CNCS)

Room: Nevada 4

What makes a strong community needs statement and how can mine be improved? And, where do I begin with evidence-based programming? In this session, FGP and SCP program staff will look closely at different types of evidence. They will explore ways in which national data may be related to local needs and will learn more about evidence-based programs.

Where o Where Are they Now? (Jennifer Jefts, Managing Partners, On3Learn)

Room: Carson 4

Now that our economy is improving, how can we market our program and opportunities, expand our network and reach, and get the right word out about our service opportunities so that we have many more applications than slots? During this session, we will work hard with one another to explore other ideas around outreach and recruitment so that your recruitment targets are improved.

Educating Elected Officials and Cultivating Service Champions: How to Share Your Story of Program Impact and Bipartisan Support (Jennifer Ney, Managing Director, Voices for National Service & Kim Allman, Director, Office of Government Relations, CNCS; Erin Finucane, Service Year)

Room: Nevada 8

Your program and service members make a transformative impact in communities every day. Join us for an interactive session to learn best practices for sharing these stories of impact with elected leaders at the local, state, and national level to influence stronger support for national service nationwide.

Common OIG Findings & Safeguarding Funds (Jeffrey Morales, Thomas Chin, and Stuart Axenfeld, CNCS OIG)

Room: Nevada 9

This session will provide guidance on important elements of grant oversight. Presenters will discuss indicators of fraud, current audit findings, and provide instructions on reporting fraud, waste, or abuse.

Meeting Community Needs with NCCC (James Griffin, Assistant Program Director, AmeriCorps NCCC and Christina Hurt, Director of Development, Boys and Girls Club of Mason Valley)

Room: Carson 2

Understand AmeriCorps NCCC, its structure, and the application process; Understand how an organization or community can utilize NCCC to meet community needs; Understand what it is like to be a project sponsor and Corps Member.

It’s all in the Positioning: Developing Effective Position Descriptions and Recruitment Messages (Beth Steinhorn, President, JFFixler Group)

Room: Carson 3

Successful engagement starts with the right message asking the right people to share skills at the right time. Position descriptions and targeted cultivation plans ensure you find qualified people, make a good match, and set them up for success.

5:15 - 6:15 pm OFL Meeting with Wendy Spencer

Room: Carson 2



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Wednesday, April 20, 2016

7:30 - 8:30 am Registration & Breakfast

Room: Grand Salon and Reno Ballroom

**7:45 - 8:15 am Commission/State Office Meeting
w/Peace Corps**

Room: Carson 1

8:30 - 9:30 am Senior Corps Best Practice Clinic

Room: Nevada Foyer

AmeriCorps Best Practice Clinic

Room: Tahoe

The Senior Corps and AmeriCorps Best Practice Clinics will answer questions and provide learning on a wide range of topics for national service program staff. Experienced commission and program staff will facilitate conversations on a wide range of topics for AmeriCorps programs and CNCS state office staff and experienced program staff will facilitate conversations on a wide range of topics for Senior Corps programs.

9:30 - 9:45 am Break

9:45 - 11:15 am Workshops:

Beyond Compliance: Useful Evaluation Part 1 of 2 (Nicole Dunn, Vice President of Strategy & Research, Thomas P. Miller and Associates)

Room: Nevada 10

Understand the benefits, beyond compliance, of a utilization-focused evaluation approach; Define, for attendees' programs, an evaluation's objectives, critical success factors, audiences, and deliverable formats; Apply the utilization-focused planning framework to set up a successful, useful evaluation.

Introduction to NSCHC (Brian Cognato, CNCS)

Room: Carson 2

Conducting the National Service Criminal History Checks correctly and in a timely manner is a crucial compliance requirement for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.



Performance Measurement 201 for ASN (Lora Pollari-Welbes, CNCS)

Room: Carson 3

Performance measures are required for every AmeriCorps program and are intended to help grantees measure progress, recognize success, and strengthen their program activities. What makes a performance measure effective, and what are some common pitfalls that AmeriCorps grantees and State Service Commissions encounter when designing and reviewing performance measures? This session will explore best practices for developing and implementing strong performance measures. Participants will also take an in-depth look at sample performance measures across the CNCS focus areas.

Financial Self-Check for Senior Corps (Ben Stoltenberg, CNCS)

Room: Carson 4

How do you effectively monitor your organization's grant-related financial management systems? This session will help you conduct self and/or subawardee financial monitoring. Participants will learn how to use a risk-based monitoring process to prevent, detect, and enforce program requirements.

Environmental Stewardship Volunteers as a Valuable Natural Resource (Maureen McGarry, Director, Volunteer Center of the Redwoods/Project Director, Humboldt/Del Norte RSVP)

Room: Nevada 8

This presentation will include a 10-minute documentary about innovative environmental stewardship activities in Humboldt County, CA. The following power point will cover what it means to use "sustainable practices" regarding our valuable natural resources and how to measure, train, support and thank stewardship volunteers. It will also address the broader environmental concerns that impact the entire Pacific region.



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“Life After AmeriCorps” Starts Today: Simple Ways to Boost Your Corps Members Happiness and Completion Rates (Mary Bruce, Co-Executive Director, AmeriCorps Alums)

Room: Nevada 9

This session will provide the most up-to-date data and specific tools for program managers to support their corps members’ development and launch their “life after AmeriCorps.” Participants will be provided specific research-based supports, resources and best practices so that they are better equipped to ensure higher corps member completion rates and second year retention rates, and so that their corps members report higher rates of preparedness to launch next steps.

Visualizing Volunteerism: Using Infographics to Tell the Data-Driven Story (Michael Francis, Training & Support Manager, Volunteer Tennessee)

Room: Carson 1

In a world where data dominates, how can we visually communicate the impact of national service? Participants in this interactive workshop will learn why infographics are powerful ways to convey national service data to their stakeholders, how to create and use infographic resources effectively, and discuss some best practice examples of visual aids as branding tools. This workshop is for all skill levels who want to learn more about visualizing data in a national service setting, and finding out why the national service picture is worth more a thousand words.

Retain Your Volunteers: Develop a strategy to “plug the holes” in your program! (Barb Brady, Program Director, St. Vincent Healthcare FGP)

Room: Nevada 4

Is your program like a “leaky boat” and you’re losing volunteers? This session will address the obvious (and the hidden) reasons why volunteers leave our programs and explore strategies to address each issue. Participants will receive worksheets to use to help them identify and analyze their individual retention issues, with guidance in developing a retention plan to plug the leaks! After the retention presentation, there will be a group discussion and reflection.

11:30 am-1:00 pm

Lunch Plenary-The Role of National Service in Developing Ethical Citizenship in the 21st Century (Stephen Black, President & Founder, Impact America)

Room: Reno Ballroom

A narrative imagination, a deep sense of empathy for others, and compassion for those who are unlike us are essential to developing qualities of ethical citizenship, but too often cultural barriers

limit the development of empathy among Americans and subsequently the ability to address serious challenges in communities of poverty. This session will provide attendees with a deeper understanding of the growing challenges of the development of empathy in our society and best practices of utilizing national service programs to successfully address serious challenges in the community while strengthening and redefining ethical and engaged citizenship.

1:00 - 1:15 pm Break

1:15 - 2:45 pm Workshops:

Beyond Compliance: Useful Evaluation Part 2 of 2 (Nicole Dunn, Vice President of Strategy & Research, Thomas P. Miller and Associates)

Room: Nevada 10

Understand the benefits, beyond compliance, of a utilization-focused evaluation approach; Define, for attendees’ programs, an evaluation’s objectives, critical success factors, audiences, and deliverable formats; Apply the utilization-focused planning framework to set up a successful, useful evaluation.





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Introduction to NSCHC (Brian Cognato, CNCS)

Room: Carson 2

Conducting the National Service Criminal History Checks correctly and in a timely manner is a crucial compliance requirement for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.

Data Quality Review Best Practices for ASN (Lora Pollari-Welbes, CNCS)

Room: Carson 3

Reporting on program outputs, outcomes, and demographic data is a fundamental requirement for all AmeriCorps State and National grantees. This session will explore the characteristics of high-quality data and ways to overcome common data quality challenges. Presenters will share best practices to help programs collect and report data that is valid, accurate, and consistent.

Got Grant. Now what? (Lisa Bishop, Tracey Seabolt, Ben Stoltenberg, CNCS)

Room: Carson 4

This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.

Engaging and Supporting Veterans in National Service (John Lira, CNCS)

Room: Nevada 4

This session will provide a comprehensive overview for programs seeking to engage veterans and military spouses in national service opportunities within their organization. It will begin by recognizing the unique the unique skills, teamwork, and leadership that veterans can bring to any project. This is why recruiting veterans has become a strategic priority CNCS. Attendees will learn how to leverage community partnerships and local VMF organizations to publicize service opportunities. We will discuss how to familiarize program staff with military culture so they can better understand how veterans view themselves and respond in particular situations and environments. Veterans, particularly disabled vets, may sometimes require flexibility in schedules and other accommodations. We will also review the National Veterans Corps recognition ceremonies. The other main objective of the session will focus on how to engage veterans and military families with support services. Sometimes veterans who need critical services are often reluctant to seek out assistance and end up falling through the cracks. We will review the most pressing needs of the VMF community as outlined in recent reports such as Blue Star Families' 2015 Military Family Lifestyle Survey, etc. Overall, the session will give attendees a broader understanding of the value veterans bring to service projects, how to work with community partners to recruit veterans, and how to engage veterans with support services that will improve their quality of life.

Learning Through Conflict Part 1 of 2 (Sharon Tewksbury-Bloom, Program Director, Youth Action Corps)

Room: Nevada 9

National Service is all about working with people, and when people work together conflict is inevitable. This workshop addresses strategies to learn from conflict and move through it. Concerned about how to approach a team member after an uncomfortable situation? Supervising a volunteer that has gone rogue? Learn tools for how to assess a situation, identify your purposes and desired next steps, and how to make the first move towards resolution. This workshop will include a skit, discussion, and small group practice.



REP! Member Experience: Creating a Retention & Engagement Program (Brittany Prince, AmeriCorps Program Manager - Training Specialist, Reading Partners)

Room: Nevada 8

This session will provide participants with an overview and options for engaging and retaining Corps members. Promising practices that have been successful at Reading Partners will be presented. Participants will interact in small groups to discuss ideas and implementation for enhancing returning Corps member's experience, and complete an action plan to take back to their site.

The Act of Telling & The Act of Listening: How to Tell Your Story for Maximum Effect (Jessi LeMay, Director, The Folk & The Lore, Inc.)

Room: Carson 1

Learn the craft of telling a good, true story. Learn how storytelling can be a great recruitment tool. Learn how to tell one story in many ways, depending on your audience.

2:45 - 3:00 pm Break

3:00 - 4:30 pm Workshops:

Program & Fiscal Compliance as a Team Effort (Kris Tecce, Principal, Tecce Consulting)

Room: Carson 3

It is imperative that program and fiscal staff work together to ensure fiscal compliance. This session will highlight areas where it has proven to be successful when staff work as a team to achieve fiscal compliance. It is suggested if both fiscal and program staff are attending the event that they attempt to attend the session together.

National Service Criminal History Checks Special Topics (Brian Cognato, CNCS)

Room: Nevada 4

ASPs, Best Practices, and More! This session provides information on aspects of the National Service Criminal History Check process that go beyond the basics discussed in NSCHC 101. It is designed to be flexible, gathering feedback from the audience to identify the issues they feel warrant more discussion. Potential topics include the ASP/exemption process, best practices learned from implementation, and working with state repositories.



Budget Management for AmeriCorps (Lisa Bishop, Tracey Seabolt, CNCS)

Room: Nevada 8

A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.

IPERA, Yesterday, Today and Tomorrow (Erica Rice and Stuart Shave, Management and Program Analysts, CNCS)

Room: Carson 4

This session will provide background on the public law that guides CNCS's IPERA process. It will also discuss CNCS's current IPERA plans and the baseline plan for the coming years. The session will also provide any necessary clarifications about the on-going work to close out the 2014 and 2015 improper payment findings, which includes cost recovery.

Building the Culture and Capacity for Meaningful Evaluation (Jessamyn Luiz, Dialogues in Action)

Room: Carson 2

Exceptional evaluation not only proves the value of a program to the community, funders, and stakeholders, it also improves the program effects for those it is intended to serve. It's powerful and far from easy. This workshop will provide participants with tools and techniques to help them build a culture that embraces evaluation and set their programs on a path of continuous improvement.



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***meriCorps Ideation (Bill Basl, Director of AmeriCorps, CNCS)
Invitation Only***

Room: Nevada 10

Ideation AmeriCorps is an interactive discussion led by Bill Basl, the Director of AmeriCorps State and National. Participants will brainstorm innovative ways that national service programs can address today's national and local challenges, and the session will explore new ways of thinking about and designing national service program models. This session is open to commission staff, AmeriCorps program staff, and Senior Corps project staff.

Learning Through Conflict Part 2 of 2 (Sharon Tewksbury-Bloom, Program Director, Youth Action Corps)

Room: Nevada 9

National Service is all about working with people, and when people work together conflict is inevitable. This workshop addresses strategies to learn from conflict and move through it. Concerned about how to approach a team member after an uncomfortable situation? Supervising a volunteer that has gone rogue? Learn tools for how to assess a situation, identify your purposes and desired next steps, and how to make the first move towards resolution. This workshop will include a skit, discussion, and small group practice.

The Act of Telling & The Act of Listening: How to Tell Your Story for Maximum Effect (Jessi LeMay, Director, The Folk & The Lore, Inc.)

Room: Carson 1

Learn the craft of telling a good, true story. Learn how storytelling can be a great recruitment tool. Learn how to tell one story in many ways, depending on your audience.

4:45 - 5:45 pm Commission Leadership Meeting with Bill Basl

Room: Carson 1

6:00 - 8:00 pm Evening Social hosted by The Franklin Project and Nevada Volunteers

Room: Grand Salon

The Story of Service-Video and in-person celebration of the personal and community impact of service. This event will not be held/paid for using federal funds.

Thursday, April 21, 2016

7:30 - 8:30 am Registration & Breakfast

Room: Grand Salon and Reno Ballroom

7:00 - 8:15 am Pacific Cluster New Senior Corps Project Director meeting (CNCS)

Room: Carson 1

7:00 - 8:00 am National Senior Corps Association Networking

Room: Carson 2

8:30 - 9:30 am AmeriCorps Town Hall (Bill Basl)

Room: Tahoe

Senior Corps Town Hall (Mikel Herrington)

Room: Crystal 3-4

9:30 - 9:45 am Break

9:45 - 11:15 am Workshops:

The Art & Practice of Evaluation (Steve Patty, Principal Consultant, Dialogues in Action)

Room: Crystal 5

Participants will build skills to help them design simple, elegant and meaningful evaluation of their program's impact. Participants will understand how to develop leadership capacity among staff and volunteers through evaluation. Participants will understand how to design evaluation that focuses on true impact rather than just outputs.

Understanding Risk Based Disallowance (Brian Cognato, CNCS)

Room: Carson 4

A step-by-step guide to how CNCS identifies noncompliance, determines mitigation ratings, and applies disallowance associated with National Service Criminal History Check noncompliance. This session will provide interested grantees with more practical and logistical details related to the risk-based disallowance system.

Compliance Monitoring for Subgrantees (Kris Tecce, Principal, Tecce Consulting)

Room: Carson 3

A critical element of grants management is proper oversight of subgrantees. A comprehensive risk based monitoring program can assist grantees in ensuring compliance of their subgrantees. Various tools and tips will be provided to develop a comprehensive monitoring plan.



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National Service Public Policy (David Mallery, Executive Director, Volunteer Mississippi; Kaira Esgate, CEO, America's Service Commissions)

Room: Crystal 3

Join America's Service Commissions as we walk you step-by-step through the FY 2017 federal appropriations process for national and community service. From the President's Congressional Budget Justification to the Congressional Appropriations Committee Markups we will explore ins and outs of this annual process that has many twists and turns and a few ups and downs. We will provide analysis, predictions, and priorities and introduce you to the stakeholders who have the most influence on the process. We will also provide a preview of some promising opportunities for service legislation and funding at the state level and discuss strategies to educate governors and state legislatures.

Partnerships for Resilient Communities - Engaging with Emergency Management (Chad Stover, Disaster Services Unit, CNCS)

Room: Crystal 1

The National Service Disaster Scale is a tiered framework for a community, nonprofit, and/or national service program to guide their relationship and role in emergency management through AmeriCorps and Senior Corps. Each level has specific targets in order to attain as well as to maintain critical partnerships.

Visualizing Volunteerism: Using Infographics to Tell the Data-Driven Story (Michael Francis, Training & Support Manager, Volunteer Tennessee)

Room: Carson 1

In a world where data dominates, how can we visually communicate the impact of national service? Participants in this interactive workshop will learn why infographics are powerful ways to convey national service data to their stakeholders, how to create and use infographic resources effectively, and discuss some best practice examples of visual aids as branding tools. This workshop is for all skill levels who want to learn more about visualizing data in a national service setting, and finding out why the national service picture is worth more a thousand words.

Budget Management for Senior Corps (Ben Stoltenberg, CNCS)

Room: Crystal 2

A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.

Recruiting Your Next Corps (Kristen Bennett, Managing Director, Service Year Exchange)

Room: Carson 2

We'll explore how programs can leverage new 21st Century technology to interact, recruit and grow their corps. This session will include an introduction to the Service Year Exchange technology, a review of best practices and grassroots efforts to recruit Corps members and build support for service year positions.

11:30 - 1:00 pm Lunch & Closing Plenary-Non-Traditional Corporate Engagement (Gwen Migita, Vice President Sustainability & Corporate Citizenship and Grace Lee, Executive Director, National Park Trust, Caesars Entertainment)

Room: Reno Ballroom

Caesars Entertainment, alongside a non-profit partner, will share best practices and real examples around public-private partnerships, leveraging corporate volunteer programs and foundation funding to advance service. Potential nonprofit partner is National Parks Trust and will highlight programs impacting the areas of education, healthy futures and public land stewardship.

1:00 - 4:00 pm California Volunteers AmeriCorps Meeting

Room: Carson 1

1:30 - 3:30 pm Post-Conference: America's Service Commissions Strategic Planning and Commission Performance Measures Meeting

Room: Carson 2





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Keynotes:

Wendy Spencer, Chief Executive Officer, Corporation for National and Community Service

Wendy Spencer began serving as Chief Executive Officer of the Corporation for National and Community Service (CNCS) on April 9, 2012, shortly after being nominated by President Obama and unanimously confirmed by the U.S. Senate. Under Spencer's leadership, CNCS has launched new partnerships, including FEMA Corps, School Turnaround AmeriCorps, STEM AmeriCorps, Justice AmeriCorps, and Financial Opportunity Corps; increased the agency's focus on veterans and military families; and overseen the national service response for many severe natural and man-made disasters. Wendy's efforts to engage elected officials include creating the annual Mayor and County Recognition Day for National Service, where 2,786 mayors and county officials express their appreciation for Senior Corps, AmeriCorps, and volunteerism in general.



Wendy's management career spans 32 years and includes leadership roles in the government, nonprofit, and private sectors. She has served in both Republican and Democratic administrations. Prior to coming to CNCS, she served as the CEO of the Florida Governor's Commission on Volunteerism under three Governors. In this capacity, Spencer connected national service and volunteer strategies to meet state-prioritized needs and coordinated volunteer efforts in response to disasters, including eight record-breaking storms in 2004-2005. She also served as the Director of the Florida Park Service, where she oversaw natural resource and recreational management for 158 state parks spanning 600,000 acres.

Wendy has held professional roles in many organizations, including the United Way, the Chamber of Commerce, the banking and insurance industries, and in legislative organizations. Among other honors, she has been named as a NonProfit Times Top 50 Leader and received the prestigious Florida Governor's Award for her leadership during disasters.

Stephen Black, President & Founder, Impact America

Stephen Black founded the Center for Ethics & Social Responsibility at The University of Alabama, where he has served as Director since 2004, and Impact America, where he currently serves as President. Impact America is an award-winning nonprofit that has provided more than 7,200 college students and 200+ AmeriCorps Members the opportunity to participate in structured service designed to promote leadership development and structural change. Stephen has recently presented at TEDxHuntsville; Campus Compact events in Florida, Rhode Island, and South Carolina; and several service learning conferences across the country. More information and video of Stephen's TEDx speech, is found at <http://impactamerica.com/bio/stephen-black/>.



Gwen Migita, Vice President Sustainability & Corporate Citizenship, Caesar's Entertainment

Gwen Migita drives sustainability strategy, policies, and stakeholder initiatives for Caesars social and environmental sustainability programs. She also oversees corporate responsibility and sustainability governance, public policy positions, and a CEO advisory board. Additionally, Gwen directs philanthropy policies, corporate and Caesars Foundation community engagement strategy and HERO employee volunteer policies for the organization's 70,000 employees at over 40 domestic and international resorts.



Gwen previously served as the Executive Development Director and "Chief of Staff" to Caesars Executive Vice President of Communications and Government Relations. She started her career at Caesars as Manager of Market Research in the brand marketing division. Prior to Caesars, Gwen served as Executive Vice President at QMark Research & Polling where she drove expansion to the West Pacific and Las Vegas.

Gwen sits on the corporate advisory board for the World Resources Institute, Sustainable Brands Advisory Board, and is a Trustee of Green Chips. Gwen is a recipient of the Top 40 Under 40 award from *In Business Magazine* in Las Vegas and 2010 Woman of the Year from the LGBT Center of Southern Nevada.



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Grace Lee, Executive Director, National Park Trust

Grace has a life-long passion for America's parks and the outdoors. Since 2006, she has overseen the significant expansion of National Park Trust's mission and park preservation and youth programs, including in 2009 the launch of NPT's innovative Buddy Bison School Program which currently engages more than 60 Title 1 schools across the country with their local, state and national parks. This was followed by the creation in 2011 of Kids to Parks Day, a nationwide day of play in collaboration with schools, parks, national non-profit organizations, mayors, governors, and senators representing all 50 states and Washington, D.C. — with more than 640,000 participants annually. She also is responsible for the enhancement and the development of key partnerships and collaborations with government, conservation, education and health organizations, including the Department of the Interior, First Lady Michelle Obama's Let's Move! initiative, National Park Service, American Academy of Pediatrics, US Army Corps of Engineers, US Forest Service, Children and Nature Network, and numerous independent, public charter, and public schools across the country. Grace holds an AB degree in chemistry from Duke University, worked as an analytical chemist at the National Institutes of Health, and then as an editor for Analytical Chemistry published by the American Chemical Society.



Presenters:

Kim Allman

Kim Allman is the Director for Government Relations for the Corporation for National and Community Service (CNCS), where she leads outreach to Congress, states and cities on behalf of the CNCS and the Obama Administration. Appointed to the position in May 2013 by the Administration, Kim served with CNCS since 2010 as Acting Director for Government Relations and as Deputy Director for Intergovernmental Relations where she led outreach to governors and mayors. Kim recently received the CNCS CEO Award for her work on the Mayors Day of Recognition for National Service. Prior to her work at CNCS, she led the highly recognized state government relations program at Tech America, the largest trade association representing the technology industry. Before her time at Tech America, Kim ran Allman Strategies, a successful consulting firm where she advised clients like Rosie O'Donnell's For All Kids Foundation, the Motion Picture

Association of America, and others on strategies for engaging elected officials at the state and local levels. Kim is a graduate of Rutgers University.

Stuart Axenfeld

Stuart Axenfeld was appointed Assistant Inspector General for Audit in 2008 and oversees a team of OIG audit managers and auditors who perform audits of Corporation operations, programs, and grantees. He joined the OIG in 2004 as an Audit Manager. Stuart was previously employed at the Office of Inspector General of the Library of Congress as the Senior Auditor. His duties included leading a team of professionals that performed audits of Library programs, contracts, and grants. Prior to that, Stuart was employed by the Defense Contract Audit Agency. He was a Supervisory Auditor who led a team of auditors performing audits of Defense Department contracts and contractor system audits, including billing, accounting, and purchasing systems. Stuart received a Bachelor's Degree from the University of Maryland in 1983. He is a Certified Public Accountant.

Bill Basl

Bill Basl is the Director of AmeriCorps State and National at CNCS. Bill began his national service career as a VISTA volunteer in 1970, helping migrant farm workers in Washington establish their own businesses. He also served as a VISTA leader in 1971; in this role, he helped form a regional services network. In 1983, Bill founded the Washington Service Corps, the first state-wide youth service initiative in the nation designed to address priority local education and human service needs. Bill also founded the nation's first Veterans' Corps and is noted for establishing a collaborative regional network to provide AmeriCorps training across the Pacific Northwest. He is a past chair and board member of the American Association of State Service Commissions and was selected by the White House as a Champion of Change – Service Innovator in 2011. A native of Pittsburgh, Bill received a BS in business administration from the University of Rhode Island.

Kristen Bennett

Kristen Bennett has worked in national service for over 10 years. She is an AmeriCorps VISTA alum, previously served as Senior Program Officer with CaliforniaVolunteers and currently is the Managing Director of the Service Year Exchange. She has experience facilitating compliance and best practice workshops with groups ranging from 20 to 200 people at local, regional and national conferences and training events.



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Lisa Bishop

Lisa Bishop is currently a Grants Officer with the Corporation for National and Community Service. She previously served as a Director in Baltimore City Public Schools' Office of Human Capital and as Chief of Staff at the Maryland State Department of Education. Lisa began her career as an AmeriCorps VISTA Member and subsequently served as a staff member and later a commissioner with the Maryland Commission on Service and Volunteerism. She has a Master's in Business Administration (MBA) from Loyola University-Maryland and a bachelor's degree in Public Administration from James Madison University.

Barb Brady

Barb Brady has been with the Foster Grandparent Program for 16 years, currently as Program Director with the St. Vincent Healthcare Foster Grandparent Program in Billings, Montana and formerly as Foster Grandparent Program supervisor with the Delaware State Office of Volunteerism. Her service area covers both urban, rural, and frontier service areas, as well as three Indian Reservations. Originally from South Dakota, she has a BA from Black Hills State University. Barb has conducted several workshops and trainings on volunteer management at National / Regional Senior Corps Conferences, as well as state and local workshops.

Mary Bruce

Mary Bruce is the Co-Executive Director of AmeriCorps Alums, representing nearly 1 million change makers. She is an AmeriCorps alum and a Returned Peace Corps volunteer (Morocco, 2004-2006) with more than a decade of experience scaling high-impact nonprofits. Mary has experience delivering keynotes, facilitating workshops, and speaking with the media. She has facilitated sessions at the Points of Light Conference, GradNation, and the American Evaluation Association and done TV and radio interviews, including with the Aljazeera network and NPR. She keynoted ServeWisconsin's Financial Grants Management Institute in 2014 and spoke on a plenary panel with Chelsea Clinton at the Aspen Institute's Summit on National Service.

Brian Cognato

Brian Cognato joined CNCS in February 2015 as a Grants Management Specialist on the National Service Criminal History Check team. Prior to joining CNCS, he worked at the U.S. Agency for International Development (USAID), where he focused on strategy development, program operations, grants management, and PeacePlayers International, where he led a training and technical assistance program focused on youth peacebuilding through sports. He received his bachelor's degree at the University of Maryland in College Park and a Master's in Public Administration from the Trachtenberg School at George Washington University.

Nicole Dunn

Nicole Dunn is Vice President of Strategy and Research with Thomas P. Miller and Associates (TPMA). She has conducted trainings, presentations, and workshops throughout the country, ranging from one-on-one sessions to large group formats. Most recently, Nicole presented on approaches to make evaluation more useful at both the American Evaluation Association and Indiana Evaluation Association conferences, conducted a half-day workshop on data retrieval techniques for the non-researcher with approximately 40 participants, and trained 30 new TPMA staff on effective project management protocols. Nicole is a program strategist, evaluation practitioner, and AmeriCorps*VISTA alumna.

Roy Earnest

Roy Earnest began his career in the field of aging and community service in 1978 when he was hired as a case worker for chronically mentally ill older people who were discharged from New Jersey state mental hospitals and were living in board and care homes in the Atlantic City area. Since that time, he has held a variety of positions as a gerontology social worker and senior services program manager in community based/faith based non-profits, primarily in San Francisco. He was introduced to National Service programs while serving as a member of the Advisory Council of the Foster Grandparent Program and Senior Companion Program in San Francisco from 1988 through 1997 and, starting in 1999, served as the Project Director for those two programs. Roy joined CNCS in December, 2002 as a State Program Specialist in the California State Office. Roy received his BA in psychology with a specialization in gerontology in 1977 from Richard Stockton State College in Pomona, New Jersey and his Master's in Social Welfare with a focus on aging services in 1982 from University of California at Berkeley School of Social Welfare.

Kaira Esgate

Kaira Esgate is Chief Executive Officer of America's Service Commissions (ASC), the association of the 52 governor supported state service commissions leading the nation's service movement. Prior to her current position, Kaira served as the executive director of Reimagining Service, a national multi-sector coalition dedicated to converting good intentions into greater impact through effective volunteer engagement strategies. With Reimagining Service, Kaira led efforts to bring new data and insights to volunteering and developed the nationally-recognized nonprofit service enterprise model. During her tenure with CaliforniaVolunteers, the state service commission in California, Kaira served in a variety of roles, including Chief of Staff to the nation's first Cabinet-level Secretary of Service & Volunteering.



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Erin Finucane

Erin Finucane is the Managing Director of Movement Building at Service Year and is a seasoned campaign strategist with a strong record of building diverse, people-powered movements across a variety of domestic and international issues. Prior to joining ServiceNation, she was the Global Campaign Director at Global Zero where she managed international advocacy, creative campaigns, and public mobilization. She spent three years with The ONE Campaign, including a year-long stint in Brussels as Campaign Manager where she launched ONE's inaugural European Union public mobilization effort, successfully protecting development aid from cuts despite an overall EU budget reduction for the first time in history. She has a Master's degree in international peace studies from Trinity College Dublin and a Bachelor's degree in political science from La Salle University.

Michael Francis

Michael Francis is the Training & Support Manager for Volunteer Tennessee, the state commission on volunteerism and service. In his role, Michael facilitates in-person and online trainings for Tennessee's AmeriCorps Program Directors, and oversees Tennessee's annual conference on volunteerism and service-learning. Michael is also in charge of Volunteer Tennessee's social media and marketing efforts to advance national service within the state and across the country. Prior to working at Volunteer Tennessee, Michael worked at Peabody College-Vanderbilt University in Nashville, where he managed five intensive professional development institutes for K-12 and higher education administrators for two years.

James Griffin

James Griffin is an Assistant Program Director for AmeriCorps NCCC. Before joining NCCC James worked in the Arizona Corporation State Office managing AmeriCorps VISTA and Senior Corps programs in the state. James believes in creating a positive environment by asking the audience questions and soliciting questions from them to create a great learning environment. James has a Master's Degree in Sustainable International Development from Brandeis University and a Bachelor's degree in Sociology and Communication Studies from the University of Kansas.

Mikel Herrington

Mikel Herrington began his career of service as a volunteer TEFL teacher for two years in China in the late 1980s. He then returned to his native South Carolina to work in the fields of youth service, race relations, voter registration, and service learning. Mikel has worked for 14 years with the Corporation for National and Community Service, where he now serves as Director of the Office of Field Liaison and Acting Director of Senior Corps.

He spent most of his previous CNCS tenure in the AmeriCorps National Civilian Community Corps (NCCC) program. He served for two years as Deputy Director for AmeriCorps State and National and for three months as cross-programmatic agency coordinator in the aftermath of hurricane Katrina. Mikel recently returned from serving for four years as a Peace Corps Country Director, two years in Bulgaria followed by two years in China. Mikel was graduated from Yale University with a bachelor's degree in English literature and from Columbia University's School of International and Public Affairs with a Master's in international affairs.

Christina Hurt

Christina Hurt from Yerington, Nevada is currently the Director of Development at the Boys & Girls Clubs of Mason Valley. Christina has worked at the Mason Valley Club for seven years and has been working within Boys & Girls Clubs for 14 years. Christina graduated with her education degree at the University of Nevada Reno. She has hosted two AmeriCorps Teams at the Boys and Girls Club of Mason Valley.

Jennifer Jefts

Jennifer Jefts has been involved with AmeriCorps for over 15 years. She began as a Teach For America AmeriCorps member teaching middle school special education students in the Rio Grande Valley. She has been the Director of two Texas based AmeriCorps programs with programs that each had 100 members. Her first Director position was with AmeriCorps Youth Harvest that engaged 100 high school seniors as tutors and mentors. She also served as the Communities In Schools of Central Texas AmeriCorps Director. She has extensive experience training and facilitating. Within AmeriCorps, Jennifer has presented at many state, regional, and national conferences on topics such as program management, member management, and much more. In addition, Jennifer lived and worked in Malawi, Africa for three years where she facilitated professional development for 168 schools and initiated the creation of a disability toolkit for teachers which was distributed to all Malawi primary schools.

Jessi LeMay

Jessi LeMay is the Director of The Folk & The Lore, Inc. which constructs and directs storytelling workshops that help participants craft their own true story so that when told out loud, to an audience, it lands in the most successful way. She also works directly with the individuals who come on the stage at Nevada Museum of Art, to tell their own true stories. Her individual "workshop" sessions help storytellers to identify the goals and conflicts in their story and build their confidence telling their story to one person or a whole crowd. She hosts live, monthly Storytelling events to crowds of 40 to 150, and organizations and



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businesses use her workshops and consultation services to help their employees learn the art of storytelling.

John Lira

John Lira, a Marine Corps veteran, joined the Corporation for National and Community Service (CNCS) as the Veterans and Military Families Program Officer in September 2014. In this role, he works with internal and external partners to expand veteran participation and services across all CNCS programs including AmeriCorps, AmeriCorps VISTA, and Senior Corps. John is native of San Antonio, Texas and has earned a Master's degree in Public Policy and Management from the Heinz College at Carnegie Mellon University and a bachelor's degree in Political Science from the University of Texas at San Antonio. In 2016, he was selected as a Presidential Management Fellowship Finalist.

Jessamyn Luiz

Jessamyn Luiz is passionate about creating high-impact organizations where people can thrive. She believes that strong organizations are essential to strong individuals, families and communities and that authentic, meaningful evaluation is one of the most effective tools to build them. Jessamyn joined Dialogues in Action LLC in 2015 where she currently guides nearly 60 nonprofits and national service programs in evaluating their impact. Previously, Jessamyn served as the AmeriCorps Program Officer with Oregon Volunteers, the Oregon state service commission, and as Director of Education for the Pueblo of Tesuque in Santa Fe, New Mexico.

Maureen McGarry

Maureen McGarry has been Director of Volunteer Center of the Redwoods and Project Director for the Humboldt/Del Norte RSVP for almost four years. She has a graduate degree in Gerontology from the University of Massachusetts, as well as degrees in art and filmmaking from Humboldt State University. She has produced several award-winning documentaries including collaborations with various non-profits on issues related to environmental awareness and stewardship. She is also a former teacher with 35 years of experience.

Cole McMahon

Cole McMahon has devoted his career to inventing, scaling and sustaining national service programs. In 20 years in the field, he has led AmeriCorps*State and National programs and served as a commission program and training officer. Cole has placed AmeriCorps members in 50 states, quadrupled the budgets of two programs, and designed programs to help victims of disasters from the Joplin tornado and Hurricane Katrina to the BP oil spill, and the foreclosure crisis. He serves on the Maryland Commission. Cole has raised over \$15M for national service programs.

Ted Miller

Ted Miller is the chief of external affairs at the Corporation for National and Community Service (CNCS). Ted and his team lead the agency's engagement and amplification of White House and agency initiatives, including Let's Move!, My Brother's Keeper, the Martin Luther King Jr. National Day of Service, and the September 11th National Day of Service and Remembrance. In September 2014, he led the nationwide commemoration of the 20th anniversary of AmeriCorps that culminated with a South Lawn event with President Obama, former President Clinton, and 1,000 AmeriCorps members and simultaneous swearing-in ceremonies in all 50 states. The event included a series of policy announcements, such as public-private partnerships, expanding national service and the associated digital engagement campaign reached 52 million social media users in 24 hours. Ted also participates in the President's Leadership Workshop, a competitive, invitation-only program for select political appointees that includes a six-month leadership course and interaction with high-level administration and private-sector executives. Before joining CNCS, Ted served as a senior-level communications and political strategist for members of Congress, candidates, and a million-member national advocacy organization. A native of the Sunflower State, Ted holds a bachelor's degree in journalism from the University of Kansas.

Neill Minish

Neill Minish has served as a Program Officer with the Corporation for National and Community Service since November 2014. Prior to working for the Corporation, Neill attended the University of Arizona where he earned a Master's degree in Public Administration in 2014. In the past, Neill has served as a Peace Corps Volunteer in the Republic of Vanuatu, an AmeriCorps*NC-CC Corps member at the Pacific Regional Campus in Sacramento, California, and a middle school teacher in Shreveport, Louisiana.

Jeff Morales

Jeff Morales joined the OIG in 2004 as a Senior Special Agent and was appointed as the Deputy Assistant Inspector General for Investigations in 2009. Jeff has over 18 years in the law enforcement field where his expertise has saved the Government millions of dollars. He started his law enforcement career as a Special Agent within the United States Army Criminal Investigation Command (CID). As a CID Special Agent, he served as a member of the General Crimes Team; Drug Suppression Team Chief, Economic Crimes Team Chief. He was also detailed as a Mission Special Agent in Charge for the security of the Secretary of Defense. Jeff holds a Bachelor's Degree in Criminal Justice from American Military University.



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Jennifer Ney

Jennifer Ney is the Vice President for Public Policy at City Year, an education focused, nonprofit organization that unites young people of all backgrounds for a year of full-time AmeriCorps service to help address the nation's high school dropout crisis and turnaround low-performing schools. Jennifer oversees City Year's Congressional engagement strategies and is responsible for maintaining current knowledge of national service legislation and directing policy initiatives that expand and strengthen the nation's volunteer sector. Jennifer provided technical support to the Senate Health, Education, Labor and Pensions Committee and the House Education and Workforce Committee, and negotiated new provisions authorized in the Edward M. Kennedy Serve America Act of 2009, the largest expansion of national service in America since President Roosevelt created the Civilian Conservation Corps during the Great Depression. Jennifer is also the Managing Director of Voices for National Service, a coalition focused on positioning national service as a viable policy solution to tackle unmet needs, expand opportunity, and leverage social capital. Jennifer is a graduate of the University of Virginia.

Steve Patty

Steve Patty has dedicated his career to helping people rethink the development of people. He is passionate about national service and has provided training and led evaluation efforts with AmeriCorps programs in Iowa, Oregon, and Washington. He holds a Ph.D. in Educational Leadership from Trinity in Chicago, Illinois and has been trained at Harvard's Kennedy School of Government in Performance Measurement and Evaluation and The Art and Practice of Teaching Leadership. He is a former department chair at Multnomah University and former visiting professor and Associate Director of Doctoral Programs in business at the International University of Monaco. He is a published author and frequent public speaker.

Lora Pollari-Welbes

Lora Pollari-Welbes is a Program Officer with AmeriCorps at the Corporation for National and Community Service. In this role she provides portfolio management to state, national, and tribal grantees with responsibilities for providing technical assistance, monitoring, and grant application review. Lora has been with CNCS since 2009 and was part of launching the national performance measures following the implementation of the Serve America Act. Prior to CNCS she worked with nonprofit and philanthropy organizations to build the capacity of the nonprofit sector and promote community engagement.

Brittany Prince

Brittany Prince is an AmeriCorps Program Manager – Training Specialist at Reading Partners and has been in this role four years. As an AmeriCorps Program Manager she works with a team to design and facilitate AmeriCorps Program Orientation as well as ongoing AmeriCorps trainings throughout the year. She has led and facilitated trainings for both small and large groups. Additionally, she has been an adjunct lecturer at San Francisco State University for the last six years, teaching African American Literature courses, with the average class size numbering 50 students.

Erica Rice

Erica Rice joined CNCS in the Office of Accountability and Oversight in August 2014. Before her time at CNCS, she obtained a Bachelor's of Science in Chemistry and Mathematics. In 2014, Erica graduated from the University of Louisville, Louis D. Brandeis School of Law where she held a limited license to practice and represent indigent victims of domestic violence in family court. Erica is also an AmeriCorps Alum.

Laura Rothlisberger

Laura Rothlisberger joined the Utah State Office as a Program Officer in March 2013. Prior to that, she earned a Master of Public Administration degree from Brigham Young University. From 2008 to 2009, Laura served as a VISTA member at Montgomery College, a community college outside of Washington, DC. As a VISTA, she developed a program to engage at-risk, first generation public school students in service-learning with college students. Laura has also interned at the Environmental Protection Agency and worked as an international student advisor at Salt Lake Community College.

Tracey Seabolt

Tracey Seabolt is a Grants Management Specialist with CNCS's Office of Grants Management, where she manages a portfolio of AmeriCorps State and National awards. Since her 2006 CNCS arrival, she has been a Learn and Serve America Program Coordinator and a State Program Specialist for Senior Corps and VISTA programs in the District of Columbia and Maryland. Prior to joining the federal government, Tracey managed service-learning and volunteer programs in community-based and government settings for nearly 15 years. Tracey volunteers with the National Multiple Sclerosis Society's Greater DC-Maryland Chapter and national headquarters, as well as the United States Naval Academy's Sponsor Program.



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Stuart Shave

Stuart Shave has worked for the CNCS Office of Field Liaison since 2008. During that time, he has worked closely with CNCS HQ policy teams and State Office Staff across the country supporting the implementation of Senior Corps and AmeriCorps VISTA programs. Prior to that, he spent two years as the Selection and Placement coordinator for AmeriCorps NCCC's HQ office. He served as an Assistant Program Director at the former NCCC campus in Washington DC, where he also served as an AmeriCorps NCCC Corps Member and Team Leader, working on projects in Virginia, West Virginia, Pennsylvania, Ohio and the District of Columbia. He is an active volunteer with several organizations in the Metro DC area. Stuart graduated from University of Wisconsin-La Crosse with a degree in English and Communications.

Beth Steinhorn

Beth Steinhorn is a nationally recognized leader, writer, and innovator in volunteer engagement and nonprofit management. She has worked with museums, education agencies, faith-based organizations, health and human services organizations, volunteer centers, and universities. In addition to presenting at local and national conferences including the Points of Light Conference on Volunteering and Service, Beth is a certified Service Enterprise trainer. Beth co-authored the book *Boomer Volunteer Engagement: Facilitator's Tool Kit* and served as editor for the book *Boomer Volunteer Engagement: Collaborate Today, Thrive Tomorrow*. She is also a contributing author to VolunteerMatch's recently published *Volunteer Engagement 2.0*.

Ben Stoltenberg

Benjamin Stoltenberg joined CNCS in 2004 as a Program Assistant for the CEO, then as Program Officer in the Maryland/Delaware State office. Currently, Ben is a Grants Management Specialist at the FFMC in Philadelphia, overseeing California, Colorado, Hawaii, Idaho, Louisiana, and Utah. From 2001 to 2004 he served as an AmeriCorps and VISTA volunteer with the Legal Aid Hawaii and with Harvard's MLK Program. He has served abroad as an EMT in Ecuador, Dominican Republic, Kyrgyzstan and Ghana, and as a Peace Corps Volunteer in Albania. He also serves on the CNCS Disaster Cadre, his most recent deployment was in Saipan, in the Northern Mariana Islands.

Chad Stover

Chad Stover has worked in emergency management at the state and federal level since 2008. In January 2008, he joined the Arkansas Department of Emergency Management (ADEM). In his nearly five years with the agency, he responded to 12 federally declared disasters in all corners of the state. During his tenure at ADEM, he served as the Deputy Branch Manager for Homeland

Security and the agency Deputy Public Information Officer. He was honored as a White House Champion of Change for Disaster Preparedness – Outstanding State Citizen Corps Program in January 2012 for his efforts with Arkansas Citizen Corps. In 2012, Chad joined the FEMA Individual and Community Preparedness Division. In 2014, he began his tenure at CNCS – AmeriCorps NCCC as the Program Outreach Specialist. At the end of 2015, he transferred to the Disaster Services Unit, where he continues his work in emergency management. Chad earned a Bachelor of Arts in Political Science and Presidential Studies from the University of Arkansas at Little Rock and a Master of Science in Emergency.

Kris Tecce

Kris Tecce is a finance executive with over 20 years of experience working with CNCS grantees including nonprofits, state and local governments and the Federal government. She is familiar with CNCS funded programs including: AmeriCorps, Senior Corps and State Commissions, and Social Innovation Fund. She has worked at a State Commission and National Grantee and has a varied background of finance and accounting that include all components of federal grants management including regulatory information, GAAP, and financial analysis. She has conducted hundreds of workshops and seminars on the fundamentals and complexity of responsible and efficient fiscal management.

Sharon Tewksbury-Bloom

Sharon Tewksbury-Bloom has served in the volunteer management and national service field since 2006. She is an award-winning speaker and has presented trainings at the National Conference on Volunteering and Service, Center for Nonprofit Advancement in Washington, DC, the Arizona Summit on Volunteerism and Service Learning, and more. Sharon has a Master's Degree in Organizational Development and Knowledge Management from George Mason University.



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ASC is the national membership association for the nation's 52 Governor-appointed state service commissions. Collectively, state service commissions administer three-fourths of the nation's AmeriCorps grants in addition to supporting other service and volunteerism initiatives in their respective states. As an association, ASC seeks to advance national service, volunteerism and the national network of state service commissions.

To this end, ASC focuses its efforts in four key areas: (1) national representation - championing the national service and volunteer sector; (2) public policy - representing the interests of state service commissions to policymakers, including members of Congress; (3) membership services - training, technical assistance and consulting services to assist members in building their capacity; and, (4) peer-to-peer support - facilitating the sharing of best practices and other resources to advance the field.

ASC primarily serves the interests of member state service commissions, including staff members and the network of 1,000+ commissioners who oversee the work of state service commissions. In addition, AmeriCorps programs that join ASC receive access to the quarterly AmeriCorps Webinar Series and relevant public policy information. To learn more visit www.statecommissions.org.





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Notes