

Attendee Information Session

Virtual Event

April 29 – May 1

2025 NATIONAL SERVICE TRAINING



Attendee Info Call Roadmap



- Event Overview & Agenda Specifics
- Whova Overview
- Tips to Make the Most of NST
- FAQs and Live Q & A
- Final Reminders

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Have registration-related questions?

- Due to the complex nature of registration-related questions, we will not be able to answer those questions on this call. Please send any registration-related questions to info@statecommissions.org.
- Non-registration-related questions can be placed in the chat and/or there will be a live Q&A portion towards the end of this call. You are also welcome to [email Alli](#) with non-registration-related questions.

Event Overview & Agenda Specifics

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Agenda – Tuesday, April 29

- Virtual Exhibit Hall Noon–1pm ET
- Day 1 Plenary – Steve Pemberton
1:00–1:45pm ET
- Workshops 2:00–3:15pm ET
- Workshops 3:45–5:00pm ET



Agenda – Wednesday, April 30

- Virtual Exhibit Hall Noon–1pm ET
- Day 2 Plenary – Breana Dorelus
1:00–1:45pm ET
- Workshops 2:00–3:15pm ET
- Workshops 3:45–5:00pm ET



Agenda – Thursday, May 1

- Virtual Exhibit Hall Noon–1pm ET
- Workshops 1:00–2:15pm ET
- Workshops 2:45–4:00pm ET



Event Logistics

- **Virtual-only event** utilizing the Whova platform.
- Log in to Whova to access the workshop Zoom links, plenaries, community boards, exhibitors, and more.
- Whova should be available to you.



What to Expect...

- Engage within the Whova platform.
- You'll find the Zoom links for each session on its unique page in Whova.
- Recommend you update Zoom prior to joining sessions.
- You will be able to turn on your camera, engage in chat, etc., during the workshop sessions. The plenary will have more limited options due to its attendee size.

Tips to Make the Most of NST

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Engage with Others in Whova

- Post in the chat or respond to prompts in the Community tab. You can also engage with the threads created by the in-person attendees. It's all the same Whova event!
- Join or schedule a virtual meet-up in the Community tab. We ask that attendees only schedule meet-ups during breaks or before/after each day's programming.
- Visit the Exhibitors tab to meet our sponsors and learn about their services.

Strategize & Debrief

- Review the agenda and note which session(s) in each workshop block you'd like to attend.
- Protip: schedule time to watch the recordings of the sessions you didn't attend live but are interested in!
- If you're attending with others from your organization attend different sessions and then exchange information afterwards.
- Set aside time to review your notes, write down any outstanding questions, and commit to follow-up and next steps. Share what you learned at NST with others at your organization.

Frequently Asked Questions and Live Q&A

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Frequently Asked Questions

How do I get the link to the workshop I want to attend?

- Zoom links for workshops will become available in Whova approximately 5 minutes before the start of the session.

What is the capacity for each Zoom?

- Each workshop has capacity for up to 100 folks. Our plenary Zoom has capacity for all Virtual attendees.

Frequently Asked Questions

What should I do if I need assistance troubleshooting technical issues or have questions about the Whova platform?

- We recommend you troubleshoot any issues using the Whova guides (found under the Resources tab in the Whova platform) or by emailing [Whova tech support](#). If you are not able to resolve your technical issues through Whova, please [email us](#) or use the Ask Organizers Anything forum in the Community section, but do note that our staff may not be readily available to respond as we will be hard at work running the event.

Frequently Asked Questions

Besides attending sessions, how else can I get involved during the event?

- Be active in the Whova platform
 - Use the community board to introduce yourself and discuss questions and topics related to your work
 - Schedule a virtual meet-up during event week
- Share what you're learning on social media using @statecommission and #NationalServiceTraining.



What questions do you have?

Final Reminders

- Log in to the Whova platform and curate your profile and get involved in the community-building components ahead of our official kick-off on Tuesday, April 29.
- [Anonymous Event Inclusion Recommendations](#)
- [ASC Health & Safety Code of Conduct](#)

See you soon in Whova!

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