

# SESSION DESCRIPTIONS

## Tuesday, March 21

Special Meetings · 9:30-11:30am

### California Volunteers Program Connections *California Volunteers Staff*

The California Volunteers team will convene with AmeriCorps California programs to appreciate and recognize their efforts and impact across the state and to create space for peer connections to strengthen the AmeriCorps California service network.

**Room:** Harborside **Time:** 9:30-11:30am

### West Region AmeriCorps Meet and Greet *AmeriCorps Agency Staff*

Meet informally with staff from the AmeriCorps West Region Office. Come and go as you are able.

**Room:** East Coast **Time:** 9:30-11:00am

### Washington AmeriCorps Programs *Serve Washington Staff*

Join Serve Washington for a meet and greet of Washington AmeriCorps programs.

**Room:** West Coast **Time:** 10:30-11:30am

### Arizona AmeriCorps Programs *Arizona Commission Staff*

Join fellow Arizona AmeriCorps programs for a meet and greet.

**Room:** Porthole **Time:** 10:30-11:30am

### Mountain Region AmeriCorps Meet and Greet *AmeriCorps Agency Staff*

Meet informally with staff from the AmeriCorps Mountain Region Office. Come and go as you are able.

**Room:** Embarcadero **Time:** 9:30-11:00am

### AmeriCorps Tribal Nations / Native Hawaiian / Indigenous Partners Meet and Greet with AmeriCorps Strategic Advisor for Native American Affairs *AmeriCorps Agency Staff*

Meet informally with AmeriCorps staff. Come and go as you are able.

**Room:** Bay **Time:** 10:30-11:30am

### Alaskan Attendee Meet and Greet Hosted By Serve Alaska State Service Commission *Serve Alaska Staff*

Join Serve Alaska for a meet and greet of Alaska AmeriCorps programs.

**Room:** Captains 4 **Time:** 10:30-11:30am

Opening Plenary · 12:00-1:30pm

### Welcome to San Diego!

*Josh Fryday, California Volunteers; Jennifer Siebel Newsom, California's First Partner; Jordan Hixon, PASS AmeriCorps; Alex Richter, California Climate Action Corps; Laura Thai, AmeriCorps VIP; Rosie Intharath, California Library and Literacy Services*

Join us as we kick-off 2023 National Service Training — West. We'll hear welcome remarks from Josh Fryday and Jennifer Siebel Newsom before a panel discussion with California AmeriCorps members Jordan Hixon, Alex Richter, Laura Thai, and Rosie Intharath.

**Room:** Pacific Ballroom

Workshop Block A · 2:00-3:15pm

### Leading from Within

*Tray T.S. Deadwyler, Think for Good*

Explore two of the most important aspects of your leadership style — your presence (attentiveness) and patterns (automaticity). The workshop clarifies the need for mindful attention to the state of inner thoughts, beliefs, and values and — if ignored — how these enable automatic reactions and routine patterns of thinking, emotions, and behavior. An engaging conversation for us to become more aware of our automatic patterns of thinking and actions, yielding more effective communication and leadership.

**Room:** Harborside

### Building Bridges: Perspectives on Tribal Partnerships

*Brooke Crosby, AmeriCorps; Yasmeen Shaheen-McConnell; AmeriCorps*

This session, led by the Native American Affairs team, will provide participants with an overview of our partnerships across Indian Country and highlights from the AmeriCorps Internal Committee on Native American Affairs. Participants will be provided with culturally competent resources and the opportunity to have meaningful conversations about

how we can better partner to build relationships with Tribal Nations and Native-led entities.

**Room:** East Coast

**Cultivating an Alumni Network for Connection, Community, and Capacity**

*Elizabeth Gronert, RARE AmeriCorps Program; Titus Tomlinson, RARE AmeriCorps Program*

This interactive session will provide participants with alumni engagement strategies, lessons learned, and best practices from the Resource Assistance for Rural Environments (RARE) AmeriCorps Program. Participants will learn how the RARE Program has cultivated an alumni network over the past 29 years through connection and community, which has led to increased recruitment and retention capacity. They will also leave with tools and resources to start their own mentor program.

**Room:** West Coast

**Strong Systems for the Beginning of Member Service — Understanding Good Eligibility and Enrollment Practices**

*Jennifer Cowart, On3Learn*

How do you start the year off with a bang? The answer is strong eligibility and enrollment practices. During this session, participants will explore the compliance, systems, and best practices of eligibility and enrollment to ensure program staff and members have a smooth start to the program year.

**Room:** Porthole

**Member Retention through the IMM Model: Centering Your Program on Mentoring to Retain Members**

*Melissa Hosten, University of Arizona*

How do we retain 95% of our members and encourage them to serve additional terms? We will share the IMM Model, which centers your program on mentoring. The five stage model intentionally shifts from onboarding through community connection and development through leadership. Framing your program in these stages can help members find strong connections to the work, realize great benefits from their term, and desire additional service terms. Members naturally become your greatest recruiters, sharing their experience with others. The IMM model is a framework with which to frame your activities and training, and therefore is applicable to a wide range of programs. Note, the IMM is not commercial; it is a research-based framework that can be applied at no cost across many areas.

**Room:** Embarcadero

**National Service Public Policy Briefing**

*Kaira Esgate, America's Service Commissions*

Join America's Service Commissions as we walk you through funding for national service programs in the FY 2023 federal budget, our priorities for the FY 2024 federal budget, the state-level legislation we're seeing around the country, and how you can appropriately engage with it all.

**Room:** Bay

**Sponsor Showcase: The SISGI Group**

*The SISGI Group Staff*

Come learn more about The SISGI Group in an informal session.

**Room:** Captains 5

Workshop Block B · 3:45-5:00pm

**How To Design Equitable Decision-Making Processes**

*Aaron Carr, independent consultant*

At its root, equity work is about actively addressing and disrupting harmful power dynamics that arise in community. In that vein, HOW you move through a process is just as important as WHAT you aim to do. In this session, participants will build their consciousness/awareness of how power manifests in community and practice designing decision-making processes that help build community, excitement, and collective accountability while moving their organizational equity work forward. This session will support you in understanding how to design a decision-making process where staff and ACMs feel seen, heard, and supported.

**Room:** Harborside

**Cracking the Recruitment and Retention Code: Building Blocks for a Robust Strategy**

*Stephanie Garippa, Maggie's Place; Keri Sullivan, Maggie's Place*

You know you need members, but where do you find them? And how do you keep them engaged for the duration of their service term with so many competing opportunities and priorities? This workshop will break down the steps for creating an effective recruitment plan and explore retention strategies. Participants will begin the creation (or updating!) of their program's own recruitment and retention plans.

**Room:** East Coast

**Purpose-Driven Volunteer Impact**

*Sue Carter Kahl, Sue Carter Kahl Consulting*

Volunteers contribute to agency mission, labor, donations, awareness, and reputation. Yet, reports about volunteers

often omit these contributions while highlighting only volunteer numbers, hours, and financial values. To bridge this gap, this session integrates research with practice to guide participants in identifying meaningful ways to capture volunteer value. It provides a holistic approach to demonstrating volunteer impact by linking it to the organization's mission, values, and audiences. Participants will gain practical tools for applying the content to their agencies (or their partners' agencies).

**Room:** West Coast

### Accessible Service

*Thenera Bailey, The SISGI Group; Stacy Jones, The SISGI Group*

In this workshop, we will explore best practices on how to make accessible content (social media, documents, trainings, etc.) and inform attendees of strategies to ensure their members/audience have access to their services and products. We will remind people that accessibility is everyone's responsibility and should be practiced in every aspect of program management and work culture. We will also share examples from national service and volunteer programs that have created more accessible service through interpretation, accessible technology, and other operational strategies.

**Room:** Porthole

### Building Confidence in Your Fiscal Application Review

*Anna Eberhardt, Anna Eberhardt Company*

In this session, we will go through the fundamentals of reviewing the subrecipient grant budget. We will also discuss common errors commissions might make in

reviewing budgets and best practices in budget review. There will also be hands-on practice of budget reviews.

**Room:** Embarcadero

### Facilitation for Innovation

*Shannon Stober, Jump Start Training and Development*

Facilitation, the act of moving a group from point "A" to point "B" as effortlessly as possible, is a foundational community building skill. Delivering upon the promise of national service, and meeting the emerging needs of staff, members, and stakeholders, requires us to develop facilitation practices that focus on expanding what is possible through generative dialogue and creativity. During this session, we will draw upon Facilitative Leadership theory to review the core elements of facilitation, process, participation, and presence, as well as the ideation practices found in the Design Thinking framework.

**Room:** Bay

### Sponsor Showcase: America Learns

*Gary Kosman, America Learns*

Come learn more about America Learns and their new timesheet app for AmeriCorps programs in an informal session.

**Room:** Captains 5

ASC Networking Event · 5:30-7:00pm

Join your national service colleagues for an evening of networking. Cash bar; appetizers provided.

**Room:** Loma Vista Terrace

## Wednesday, March 22

Morning Networking · 8:00-8:45am

### Breakfast Networking for All

Join us for a semi-structured networking session. Breakfast will be provided.

**Room:** Pacific Ballroom

### ASC Updates

*Kaira Esgate, America's Service Commissions*

Join your fellow state service commission staff for updates from your national association and peer networking.

**Room:** East Coast

**Grant Fraud — Transparency and Accountability**  
*AmeriCorps OIG Staff*

This session will define fraud and explain its elements, assist you in identifying grant fraud at your organization, and discuss actions you can consider to prevent and detect fraud. Participants will learn about common fraud risks and schemes from recent OIG investigations and engage in an interactive discussion about the internal controls grantees could implement to reduce their risk of becoming victims of fraud. The OIG will also give you tips on what you should do when fraud occurs within your organization.

**Room:** Harborside

**Get Clear on What Your Data Shows**  
*Susan Hyatt, Big Purpose Big Impact Ltd.*

Committed to being a learning organization and making data-driven decisions but confused about what that REALLY looks like? Collecting high quality data is key, but you also need to make sense of it all! What does your data reveal about program operations, member effectiveness, and impact? Are you too close to the day-to-day to see data clues for continuous improvement? In this session, we will discuss ways to make sense of your data including involving stakeholders as well as data-driven decision-making tips. Join us to participate in a mock Data Party and learn the steps for hosting your own.

**Room:** East Coast

**Service Is a Pathway to Success for Foster Youth**  
*Serita Cox, iFoster; Summer Rogers, iFoster*

Over 20,000 youth age out of foster care annually. Within four years, half will be unemployed and experience homelessness as they are unprepared to be self-sufficient. iFoster has shown that foster youth (TAY) can thrive in AmeriCorps. While helping their peers, our TAY members find pride in what they do, value in themselves, and develop the skills they need to succeed. Learn how we recruit and develop our TAY while achieving our program, recruitment, and retention goals. Join us in our campaign to create more opportunities for TAY to serve and learn how we can help your program go TAY.

**Room:** West Coast

**Combining Theatre and Teaching: What We've Learned after over 150 Workshops**

*Sharon Tewksbury-Bloom, Do Good Be Good*

Sharon has facilitated hundreds of workshops for thousands of national service members and staff both online and in person. Now she has a step by step process she goes through to make sure each training session is designed to reach learning outcomes and to keep attendees engaged. In this session, Sharon will go behind the scenes to show

you how she creates meaningful learning experiences and how you can do the same for your staff, supervisors, and members. You will walk away with templates, a guide, and greater confidence to facilitate your next training session.

**Room:** Porthole

**Get The Word Out on This AmeriCorps Life**  
*Sarah Haber, Arizona Serve*

This session will provide participants with information on how to create a marketing plan that helps meet their recruitment goals. Participants will engage in an interactive discussion and reflect on the strengths of their programs and how to message This AmeriCorps Life.

**Room:** Embarcadero

**Beyond the Buzzwords: Turning "DEI" into Action**  
*Lola Adeyemo, EQImindset*

Diversity. Equity. Inclusion. These three words have become elevated buzzwords in the last few years — DEI and many of the iterations. Shareholders, customers, and business leaders are now paying more attention to the company's "stance" on DEI. On the employee side, individuals are reassessing career paths and defining the next steps. How do I do what I love in the space that I love? As we move from intent to action, we need more strategies to move forward and deliver the results we seek to create workplaces where everyone can thrive, especially underrepresented employees. Let's discuss inclusion from the individual perspective and break through the buzzwords to understand our roles in making a difference.

**Room:** Bay

**Sponsor Showcase: GivePulse**  
*GivePulse Staff*

Come learn more about GivePulse in an informal session.

**Room:** Captains 5

**Capacity for Innovation**

*Maria Fabula, Community Resource Center; Katy Sawyer, Community Resource Center; John Kelly, Serve Colorado*

Community Resource Center (CRC) launched the COVID Containment Response Corps to place 200+ AmeriCorps members as contract tracers at local public health agencies and the Colorado HealthCare Corps to address a historic shortage of healthcare workers. Both programs engaged public agencies, nonprofits, and business leaders from across Colorado. With 40+ years of experience serving nonprofits, CRC has cultivated deep community relationships and organizational knowledge on utilizing national service as a strategy in times of need. In this panel

session, we'll discuss core components of our organizational approach and framework that made these innovative, fast-moving programs possible.

**Room:** Harborside

**The Art of Storytelling**

*Tamika Thomas, Tuesday with Tamika Coaching and Consulting*

Participants will engage in an interactive discussion and activities to determine and implement the best activities for their program. Participants will have detailed descriptions of activities that create connection, collaborations, and cohesiveness.

**Room:** East Coast

**Internal Partnering — Your Path to Influencing Others to Engage Volunteers**

*Beth Steinhorn, VQ Volunteer Strategies*

As a service leader or volunteer manager, you likely do much more than "just" manage volunteers. You are a strategic partner, change agent, content expert, administrative leader, and engagement champion. In other words, you are an internal consultant and partner — supporting and inspiring others to engage volunteers impactfully. Influencing without authority can be challenging, but internal partnerships can drive success. Learn the tools and competencies of effective internal partnership and leave ready to influence others, even if you don't supervise them.

**Room:** West Coast

**Reimagining National Service**

*Sarai Richter, Public Allies Arizona; Brittany Taylor, Public Allies Arizona*

The goals of this session are to provide a safe and inclusive environment for AmeriCorps members, placement sites, intermediary organizations and grantors to come together to engage in transparent conversations and work together towards actionable next steps in the transformation and reimagining of national service. Participants will address the current struggles they are experiencing through the methodology of Asset Based Community Development (ACBD), building on their own strengths and potential to sustainable development.

**Room:** Porthole

**Moving Ahead: Turning Climate Need to Climate Corps**

*Kif Scheuer, Farallon Strategies; Brent Kossick, Service Year Alliance*

This session will draw together lessons learned from a suite of organizations and commissions that are at the forefront of catalyzing climate initiatives. As an emerging

issue area, this session will prioritize mutual learning and open conversation. After briefly sharing some context and history, the presenters will outline new resources for catalyzing both program and state level initiatives. Participants will then spend the remainder of the session engaging in dialogue about how to apply these resources to catalyze climate corps initiatives whether at a state-wide or individual program level.

**Room:** Embarcadero

**Your Name... Protecting Your Gift**

*Alicia C. Perry, California Volunteers*

In this workshop, participants will learn to reclaim the power of their names by first conversing about their name's origins and meanings. Participants will begin to see their birth name not as a burden but as a badge of honor. Participants will also see how important it is to acknowledge and respect the names of the people they come into contact with, such as their members, fellows, etc.

**Room:** Bay

**Sponsor Showcase: OnCorps Reports**

*OnCorps Reports Staff*

Come learn more about OnCorps Reports in an informal session.

**Room:** Captains 5

**Keynote Plenary · 12:00-1:30pm**

**Expanding What's Possible**

*Kaira Esgate, America's Service Commissions; Jamira Burley, Adidas*

Join us for a keynote address from Adidas' Director of Social Impact Jamira Burley.

**Room:** Pacific Ballroom

**Workshop Block E · 2:00-3:15pm**

**National Service Challenge Innovations**

*Kaira Esgate, America's Service Commissions*

Join ASC and National Service Challenge grantees as they share commission and program innovations they have developed as a result of funding provided by the Schultz Family Foundation. Highlights to include: establishing member emergency funds, member recruitment strategies, leadership training and other member benefits, developing workforce development pathways through service, and more.

**Room:** Harborside

### Co-Generational Volunteering: Creating a Pipeline of Service

Wendy Luck, ServeWyoming; Alexis Grieve, ServeWyoming

This session will introduce the audience to Serve Wyoming’s VGF/RSVP Volunteer Program. This program is a way to assist nonprofit organizations that are understaffed in completing projects with the assistance of a service learner from a high school or community college who is paired with an RSVP volunteer as their mentor to guide them. Participants will engage in brainstorming and in group “partner pairing” where mock volunteer pairs will be placed at nonprofits.

Room: East Coast

### Pipelines and Pathways: Modernizing the Corps Member Experience

Maureen K. Eccleston, Service Year Alliance; Brent Kossick, Service Year Alliance

To engage more individuals in national service, our field must increase the value proposition of serving. This session will explore how to modernize the corps member experience and increase the accessibility of national service. Participants will examine promising practices and practical challenges in embedding service years into the postsecondary ecosystem and connecting corps members with their post-service pathways. Participants will look at Service Year Alliance’s “High School Transitions Quality Continuum,” preview the Pre-Apprenticeship Field Report developed with Jobs for the Future and Next100, and discuss how communities are collaborating to strengthen the pipeline into and out of service.

Room: West Coast

### Building Your Team through Innovative Teambuilding, Games, and Challenges

Brian Blahnik, Blahnik LLC Professional Consulting Service

Service includes building the team, learning about your teammates and staff, and having fun while doing it. Bring out the best in your members, and watch them open to each other and build a strong team. Let us show you some creative, exciting, and fun ways to meet and learn about each other’s skills and talents. Specialty events include Election Night, AmeriCorps Top Chef, \$1 million challenge, Licensed to Serve, and more. Implement some of these and you will Expand What’s Possible when it comes to esprit d corps, retention, and positive outcomes.

Room: Porthole

### Creating Psychological Safety and Preventing Staff and Member Burnout

Suzanne Pearlman, dePearl & Associates LLC

This session will teach learners about and how to increase psychological safety within their programs. Psychological

safety is a shared belief that is safe for risk-taking. Team members need to feel that they are safe to take reasonable risks or speak up without feeling shame. When psychological safety is present, it increases program effectiveness, creates stronger teams, and leads to greater collaboration and engagement.

Room: Embarcadero

### Operation DEIA: Strengthening Diversity, Equity, Inclusion, and Access in Disaster Services

Rita Pratte, AmeriCorps; Lindsay Ward, AmeriCorps

During this workshop, the AmeriCorps Disaster Services Unit will outline steps taken to review processes, protocols, technical assistance, and training resources to increase diversity, equity, inclusion, and access in disaster services. The DSU will discuss their contract with Institute for Diversity and Inclusion in Emergency Management (IDIEM) and how this contract will benefit AmeriCorps Disaster Response Teams and other national service programs. The DSU, along with partner assistance, will work to build data deliverables to ensure equitable disaster response measures. This workshop will include interactive discussion among participants and the presenters on DEIA successes and best practices in disaster services.

Room: Bay

### Sponsor Showcase: America Learns

Gary Kosman, America Learns

Come learn more about America Learns and their AmeriCorps Impact Suite, which includes member files, performance measurement, timesheets, and more, in an informal session.

Room: Captains 5

### Workshop Block F · 3:45-5:00pm

### Using AmeriCorps as a Workforce Development Strategy

John Kelly, Serve Colorado; Lyndie Kenlon, Trailhead Institute; Yasmeen Shaheen-McConnell, AmeriCorps; Robert Godfried, Next100

This session will provide participants with information on different ways to utilize AmeriCorps as a workforce development strategy, including a framework for identifying quality credentials that expand opportunities for members and prepare them for high demand careers. Presenters will also dive into a case study featuring an AmeriCorps program that is fully integrated with a Registered Apprenticeship. Join staff from Serve Colorado and the Trailhead Institute Colorado Public Health Works team to explore a collaborative, dual program model that provides member training, in-service learning, and equitable career pathways.

Room: Harborside

## Leaders Inspire Action: The Power of Why

*Justine Murray, Justine Murray Consulting*

Those who lead inspire us to ACT for meaningful and lasting change. In this time of expanded possibilities, state service commission staff and commissioners are poised to provide that leadership within their programs and their states. In this interactive session, we will examine Simon Sinek's proven formula for leadership that inspires: what we do; how we do it; and WHY we do it. When we lead from a solid WHY, we secure support for expansive, lasting change. Participants will engage in breakouts and develop a why statement with a worksheet they can take home to commissions and programs.

**Room:** East Coast

## Harnessing the Power of Vulnerability as a Leader and Grantmaker

*Katie Abbott, Serve Alaska; Thenera Bailey, The SISGI Group*

This interactive session will provide a space for state commission and program leaders to learn ways that we can embrace vulnerability with our teams, sub-grantees, and members to make us happier and more effective. Vulnerability fosters connection and community building and can be used as a tool to build and support diverse teams. In this session, we will explore the importance of vulnerability within staff teams but also in creating a space for true partnership with sub-grantees for better outcomes in monitoring, performance, and retention.

**Room:** West Coast

## Critical Leadership, Mindfulness, and Service

*Jeff Birdsall, Birdsall Consulting*

This interactive session will use the tenets of critical leadership theory as a reflective tool to deepen our leadership practice and skills development. In addition, we will explore, in a practical way, how mindfulness can impact our leadership, examining cross-cultural research and connecting to our own experiences. Our work will be engaged in deepening our own practices, examining our organization, and connecting to members' service experience.

**Room:** Porthole

## Civic Engagement: What This Means across the United States and for AmeriCorps Members

*Rose Johnson, AmeriCorps*

This session will examine the civic impacts of AmeriCorps service in the context of broader civic engagement trends in the U.S. Our analysis compares similar metrics of "making a difference" in one's community that are available in several of the most robust datasets on the topic including the Current Population Survey Civic Engagement and Volunteering Supplement, the AmeriCorps Member Exit

Survey, the NCCC Leadership Impact Study, and Service Project Database. Attendees will learn about the datasets and how to examine information by state, region, or other demographics and how they can make statements about how service contributes to civic life.

**Room:** Embarcadero

## I Just Want to Help: Understanding the Problematic Roots of Volunteerism and Moving Forward with Compassion

*Faiza Venzant, Council for Certification in Volunteer Administration*

The desire to help others can be a powerful motivation to volunteer, but when that desire is rooted in pity and paternalism, or a need to save someone seen as less fortunate, it can do more harm than good. In this session, volunteers will be introduced to how the principles of white supremacy culture show up in volunteerism and will be encouraged to reflect on their own motivations to volunteer.

**Room:** Bay

## Sponsor Showcase: GivePulse

*GivePulse Staff*

Come learn more about GivePulse in an informal session.

**Room:** Captains 5

Special Meetings · 5:15-6:30pm

## BIPOC Affinity Group Networking

*Sponsored by The SISGI Group*

The Black, Indigenous, and People of Color (BIPOC) Affinity Group is excited to welcome all BIPOC colleagues to join us for a fun networking event hosted by The SISGI Group. Don't miss this chance to meet your peers in the region and enjoy snacks and drinks with new and old friends. Capture memories in the photo booth, and enjoy the cash bar.

**Room:** Harborside **Time:** 5:30-6:30pm

## ServeMT Program Gathering

*ServeMontana Staff*

Join ServeMontana for a meet and greet of Montana AmeriCorps programs.

**Room:** East Coast **Time:** 5:15-6:15pm

## Engaging with the AmeriCorps Disaster Services Unit "DSU Office Hours"

*AmeriCorps Agency Staff*

Meet informally with DSU staff, and learn more about their work and what services and resources they can provide to

national service programs and state service commissions before, during, and after a disaster event!

**Room:** West Coast **Time:** 5:15-6:15pm

### Serve Colorado AmeriCorps Programs

*Serve Colorado Staff*

Join Serve Colorado for a meet and greet of Colorado AmeriCorps programs.

**Room:** Porthole **Time:** 5:15-6:15pm

# Thursday, March 23

Special Meetings · 8:00-8:45am

### Affinity Group Facilitator Meet Up

*Rachel Bruns, America's Service Commissions*

This will be an opportunity for current affinity group facilitators to network and workshop strategies for future use. If you are interested in expanding the affinity groups offered through ASC, join us to hear more about the opportunity!

**Room:** Harborside **Time:** 8:00-8:45am

### States for Service Meet and Greet

*America's Service Commissions Staff*

Join us to learn more about the States for Service policy coalition.

**Room:** East Coast **Time:** 8:00-8:45am

### Serve Alaska Programs and OnCorps Briefing

*Serve Alaska Staff; OnCorps Reports Staff*

Serve Alaska programs are invited to join OnCorps for a briefing on system customizations.

**Room:** West Coast **Time:** 8:00-8:45am

### University Extension / 4-H AmeriCorps Program Meet and Greet

*Natasha Tienhaara, University of Idaho*

AmeriCorps programs that operate through Extension or 4-H Youth Development are invited to join us for networking with and support from similar programs as we work through university policies while serving youth.

**Room:** Porthole **Time:** 8:00-8:45am

Workshop Block G · 9:00-10:15am

### Disrupt Your DEI: Developing DEI from a Purpose

*Chrysta Wilson, Wilson and Associates Coaching and Consulting*

Organizations have spent billions of dollars on diversity, equity, and inclusion initiatives over the last few years, and yet research is finding that Black, Indigenous, People of Color (BIPOC), women, LGBTQIA+ folks, and disabled people are leaving their jobs by the millions because workplace conditions are not inclusive or equitable. For leaders who want their organizations to be a "great place to work," one that is inclusive and where people feel valued and respected, we have to think about more than DEI activities. We have to lead differently.

**Room:** Harborside

### Internships and AmeriCorps: Innovative Strategies for Recruitment

*Andrew Facemire, NAU Center for Service and Volunteerism; Russell Dickerson, NAU Center for Service and Volunteerism*

This session will provide participants with an overview of strategies to synergize AmeriCorps service terms with those of academic internships in post-secondary institutions.

**Room:** East Coast

### Establishing Climate Career Pathways through AmeriCorps

*Bobby Tillet, The Corps Network; Victor Robertson, The Corps Network*

Federal, state, and local investments in climate mitigation and resiliency projects are creating a need for a new climate workforce. Luckily, AmeriCorps has decades of experience transforming the term of service into both an opportunity to address pressing local needs and a "classroom" for members to pursue a pathway to a new career. This workshop will explore the climate workforce ecosystem and provide roadmaps for setting up career pathways in the water, forestry, solar, and energy efficiency industries at AmeriCorps programs. Staff from The Corps Network, an



association of over 150+ conservation and climate corps, will share examples of credentials and pre-apprenticeship models designed to assist AmeriCorps members in making the most of their term of service as both community leaders and budding climate professionals.

**Room:** West Coast

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### **Illuminating Implicit Bias to Create Inclusive Work Cultures and Equitable Work Environments**

*Levantay Vanessa O'Connor, Levantay Enterprise*

Research shows that unconscious bias can be a significant obstacle to inclusion and diversity in the workplace. Stereotypes may create roadblocks to achievement and inclusion, and may uphold systems of oppression. In today's changing world, managing diversity is a core leadership skill.

**Room:** Porthole

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### **Strengthening the Partnerships with Commissioners/Boards and Staff**

*Bill Hulterstrom, United Way of Central and South Utah*

Learn how to create a high-powered partnership between commissions/boards and staff. Discover how to have more impactful meetings while focusing on the unique roles of staff and commissioners.

**Room:** Embarcadero

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### **Service Commission Network Advancing Youth Service**

*Alli Zuel, America's Service Commissions; Mike Moon, UServeUtah*

Join us for a session highlighting how the state and territorial service commission network is supporting youth service and service-learning. Attendees will hear how service commissions are approaching supporting service-learning and youth service. From providing training series for service-learning practitioners to curated service-learning resources to being a funder for service-learning opportunities, service commissions are looking to be partners in this work.

**Room:** Bay

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### **Sponsor Showcase: The SISGI Group**

*The SISGI Group Staff*

Come learn more about The SISGI Group in an informal session.

**Room:** Captains 5

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Closing Plenary · 10:45am-12:00pm

### **AmeriCorps Agency Leadership**

*Sonali Nijhawan, AmeriCorps; Kaira Esgate, America's Service Commissions*

Join us for a closing plenary session with AmeriCorps agency leadership, moderated by Kaira Esgate.

**Room:** Pacific Ballroom

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