

# SESSION DESCRIPTIONS

## Tuesday, May 2

### Special Meetings · 10:00-11:30am

#### Serve Indiana AmeriCorps Programs *Serve Indiana Staff*

Join Serve Indiana for a meet and greet of Indiana AmeriCorps programs.

**Room:** Pelican I **Time:** 10:30-11:30am

#### Michigan's AmeriCorps Program Staff Meet and Greet

*Michigan Community Service Commission Staff*

Join fellow Michigan AmeriCorps programs for a meet and greet.

**Room:** Pelican II **Time:** 10:30-11:30am

#### Missouri Community Service Commission Meeting *Missouri Community Service Commission Staff*

Join fellow Missouri AmeriCorps programs for a meet and greet.

**Room:** Acadian I/II **Time:** 10:30-11:30am

#### AmeriCorps Texas Programs *OneStar Staff*

Join OneStar for a meet and greet of Texas AmeriCorps programs.

**Room:** Poydras **Time:** 10:30-11:30am

#### ServeMinnesota AmeriCorps Programs and Staff *ServeMinnesota Staff*

Join ServeMinnesota for a meet and greet of Minnesota AmeriCorps programs.

**Room:** Algiers A/B **Time:** 10:00-11:00am

#### Georgia AmeriCorps Programs *Georgia Serves Staff*

Join Georgia Serves for a meet and greet of Georgia AmeriCorps programs.

**Room:** Frenchmen I **Time:** 10:00-11:00am

### Opening Plenary · 12:00-1:30pm

#### Welcome to New Orleans! *Billy Nungesser, Louisiana Lieutenant Governor; Judd Jeansonne, Volunteer Louisiana*

Join us as we kick-off 2023 National Service Training — Central. We'll hear welcome remarks from Judd Jeansonne and a keynote address from Lt. Governor Billy Nungesser.

**Room:** La Salle Ballroom

### Workshop Block A · 2:00-3:15pm

#### Civic Engagement and Health: Understanding the Long-Term Impacts of Civic Engagement during Emerging Adulthood *Matthew Hudson-Flege, Trailside Publishing*

A growing body of research suggests that participation in volunteering and civic engagement during early adulthood can lead to positive health outcomes across the life course. During this workshop, the presenter will share early findings of nationally-representative research in this area, and participants will have an opportunity to develop strategies for communicating member health outcomes to funders and other stakeholders. Participants will also learn about opportunities to include their AmeriCorps program or state service commission in member health-related survey research (funded by the AmeriCorps Office of Research and sponsored by Appalachian State University) taking place from 2023-2024.

**Room:** Pelican I

#### Maximizing Your Small State Potential *Jessica Dorsey, Kansas Volunteer Commission*

As a small state, the Kansas Volunteer Commission has developed comprehensive programming around national service, volunteer engagement, youth mentoring, and civic engagement. In this session, participants will explore how the Kansas commission accomplishes this on a small state budget with a staff of seven. The commission will also highlight their employer-supported volunteerism initiative, robust mini-grant series, Youth Leadership Council, and diversity, equity, and inclusion online course. Time will be saved at the end for participants to share about the innovative programming happening at their commissions too!

**Room:** Pelican II

## Navigating Burnout and a Realistic Approach to Self Care

*Vanessa Washington and Michelle Gaither, Village Resiliency*

A crucial aspect of serving others is learning to care for ourselves. This session will center on you and your wellbeing. As service providers, our physical, mental, and emotional health is impacted by the work that we do and the stress that we carry. Our facilitators share about the indicators of provider stress, burnout, compassion fatigue, and trauma and provide practical strategies for reducing your personal stress response in order to increase wellbeing. This workshop provides skills around mindfulness and self care and offers guidance and tools around recovery for building provider resilience.

**Room:** Acadian I/II

## Our Top 10 Tips for Investigating Diversity, Equity, and Inclusion in AmeriCorps Programming: Learn from Our Experience — the Good, the Bad, and the Ugly!

*Sarah Tummala and Jason Torres Altman, TerraLuna Collaborative*

Do you strive to evaluate current program barriers through an equity and inclusion lens? Interested in tools to use in your own program equity evaluation? Would you like to improve member retention with strategies planted in the soil of diversity, equity, and inclusion? If so, join us for a hands-on and engaging work session that lives up to the ideals of utilization-focused evaluation. We recently completed our study, and rather than just sharing our results, we would also like to walk you through our study process, helping you plan for future possibilities of launching your own learning project.

**Room:** Poydras

## Affinity Groups in AmeriCorps: Building Space for Inclusion and Belonging

*Danielle Maser, Ampact*

This session will provide participants with insight into how to set up affinity groups, how affinity groups are alike and different from ERGS, along with real life examples from member and staff affinity groups in AmeriCorps programs. We will also explore research, case studies, and insight from multiple leaders in this space. Participants will have a chance to analyze potential challenges and benefits to establishing affinity spaces in their programs.

**Room:** Algiers A/B

## National Service Challenge Innovations

*Kaira Esgate, America's Service Commissions*

Join ASC and National Service Challenge grantees as they share commission and program innovations they have developed as a result of funding provided by the Schultz Family Foundation. Highlights include: establishing

member emergency funds, member recruitment strategies, leadership training and other member benefits, developing workforce development pathways through service, and more.

**Room:** Frenchmen I

## Sponsor Showcase: The SISGI Group

*The SISGI Group Staff*

Come learn more about The SISGI Group in an informal session.

**Room:** Fulton

Workshop Block B · 3:45-5:00pm

## Accessible Service

*Thenera Bailey and Stacy Jones, The SISGI Group*

In this workshop, we will explore best practices on how to make accessible content (social media, documents, trainings, etc.) and inform attendees of strategies to ensure their members/audience have access to their services and products. We will remind people that accessibility is everyone's responsibility and should be practiced in every aspect of program management and work culture. We will also share examples from national service and volunteer programs that have created more accessible service through interpretation, accessible technology, and other operational strategies.

**Room:** Pelican I

## Developing a Compelling Data Story

*Jennifer Perkins and Amirpasha Zandieh, GO Foundation*

In this session, we will walk through using data tools and analysis to develop a compelling data story that drives site-based or system-wide change. We partner with charter schools throughout the northeast by providing fellows who support the schools they serve with instruction, mentoring, and developing the school community. Our impact on student learning is through the work that our fellows do, and thus fellow development is critical to our work. We use a variety of tools to measure and support our fellows' development: performance reviews, survey data, and tutorial progress tracking. In a cycle of continuous improvement, we analyze and organize this data to focus the development team's efforts on the most critical areas of growth.

**Room:** Pelican II

## Developing Dashboards to Support AmeriCorps Members

*Jonah Liebert, Great Oaks Foundation*

In this interactive session, we will take participants through how we collect and model data to make dynamic

dashboards that we use to support and manage our AmeriCorps members. We will demonstrate two of our AmeriCorps dashboards and will walk participants through the software and tools that we use to manage and visualize our data. Participants will come away with an in-depth understanding of our approach to data collection and visualization, as well as an introduction to how to build dashboards.

**Room:** Acadian I/II

**From Service Recipient to Coworker — Developing a Talent Pipeline for AmeriCorps Members**

*Sarah M. Kuntz, Communities in Schools of San Antonio*

Developing an alumni talent pipeline is often an unintended benefit, but not an intentional focus, of AmeriCorps programs. High-quality talent pipelines address common program difficulties (including AmeriCorps member recruitment, management, and retention) and have long-term benefits for AmeriCorps members, host organizations, and their communities. This session will guide program staff through Communities in Schools of San Antonio’s talent pipeline and comprehensive professional development pathways model. Session participants will evaluate their current staffing needs and create an intentional AmeriCorps member professional development plan for these roles.

**Room:** Poydras

**Avoiding Questioned and Disallowed Costs**

*Jerry Bertrand, Public Impact Advisors*

In this session, we’ll cover the framework needed to think though any cost allowability scenario on federal grants, equipping you to do this on your own. We’ll pay special attention to reasonableness, allocability, consistent treatment, and adequate documentation of costs.

**Room:** Algiers A/B

# Wednesday, May 3

Morning Networking · 8:00-8:45am

**Breakfast Networking for All**

Join us for a semi-structured networking session. Breakfast will be provided.

**Room:** La Salle Ballroom

**They Will Be the Ones to Save Us All: Public Health Leaders with Lived Experience**

*Ebony C. Barney and Stephen Everett, The Health Foundation of Greater Indianapolis*

This session will provide attendees an opportunity to engage in discussion following a program overview about the value, challenges, and some solutions related to engaging AmeriCorps members with lived experience.

**Room:** Frenchmen I

**Sponsor Showcase: America Learns — The AmeriCorps Impact Suite for Programs**

*Gary Kosman, America Learns*

Looking for a one-stop-shop to manage your program? The Impact Suite handles enrollment, member files, files for sites and supervisors, document signing, performance measurement, performance evaluations, communications, and so much more. Come evaluate any aspect of the platform to see if it would be helpful for you — \*even if\* your commission requires that you use another platform for timesheets. Welcome!

**Room:** Fulton

ASC Networking Event · 5:30-7:00pm

Join your national service colleagues for an evening of networking. Cash bar; appetizers provided.

**Room:** Solarium Lobby

**ASC Updates**

*Kaira Esgate, America’s Service Commissions*

Join your fellow state/territorial commission staff for updates from your national association and peer networking.

**Room:** Pelican I

### National Service Public Policy Briefing

*Kaira Esgate, America's Service Commissions*

Join America's Service Commissions as we walk you through funding for national service programs in the FY 2023 federal budget, our priorities for the FY 2024 federal budget, the state-level legislation we're seeing around the country, and how you can appropriately engage with it all.

**Room:** Pelican I

### Potential Pitfalls When Overseeing Grants (and How to Avoid Them)

*Monique Colter and Michael Pritchard, AmeriCorps*

This session will define fraud and explain its elements, assist you in identifying grant fraud at your organization, and discuss actions you can consider to prevent and detect fraud. Participants will learn about common fraud risks and schemes from recent OIG investigations and engage in an interactive discussion about the internal controls grantees could implement to reduce their risk of becoming victims of fraud. The OIG will also give you tips on what you should do when fraud occurs within your organization.

**Room:** Pelican II

### Successes from the Field: Expanding What's Possible with AmeriCorps Member and Volunteer Recruitment

*Jacqueline Dulude, Amy Albert, and Rhonda Daniel, AmeriCorps*

Learn what is possible in the world of AmeriCorps member and volunteer recruitment. We'll provide 3-5 "mini deep dives" on different aspects of recruitment by leveraging success stories from the field. Each case study will include a brief overview of the recruitment tactic used, relevant metrics and/or benchmarks, and ideas for how attendees can apply the tactic shared to their own work, whether they support a state commission, national direct grantee, subgrantee, or another type of AmeriCorps program. Facilitators will provide scalable, practical ideas using proven test cases, and leave plenty of time for small group discussion amongst participants.

**Room:** Acadian I/II

### Partnering for Opportunity: Developing Meaningful Higher Education Partnerships

*Liz Jackson, Butler University*

One-third of AmeriCorps alumni pursue education within six months of completing their service. While higher education institutions are a valuable resource for members to achieve educational and career goals, a meaningful higher education partnership creates opportunities in which

AmeriCorps service experience is recognized and highly valued. Learn ways to help AmeriCorps alumni get the most from their benefits by developing innovative partnerships with colleges and universities in your community. Explore partnership case studies, including the emerging partnership between Butler University and Serve Indiana, that provide real-world examples and ideas for partnership opportunities. Discuss actionable next steps for outreach and partnership development in your community.

**Room:** Poydras

### Strong Systems for the Beginning of Member Service — Understanding Good Eligibility and Enrollment Practices

*Jennifer Cowart, On3Learn*

How do you start the year off with a bang? The answer is strong eligibility and enrollment practices. During this session, participants will explore the compliance, systems, and best practices of eligibility and enrollment to ensure program staff and members have a smooth start to the program year.

**Room:** Algiers A/B

### Rapport at Its Corps: Building and Sustaining Relationships with Members

*Kristen Thomas and Chanika R. Perry, Hands On Atlanta*

Building and sustaining relationships should be seen as the foundation of any successful AmeriCorps program management. This session will showcase ways to ask the right questions, collect and utilize the right data, and foster meaningful relationships now and beyond the members' service term.

**Room:** Frenchmen I

### Sponsor Showcase: GivePulse

*GivePulse Staff*

Come learn more about GivePulse in an informal session.

**Room:** Fulton

### Sponsor Showcase: America Learns — Electronic Member Enrollment and Files

*Gary Kosman, America Learns*

Come learn more about America Learns in an informal session.

**Room:** Algiers C

### Pipelines and Pathways: Modernizing the Corps Member Experience

Maureen K. Eccleston and Kristen Bennett, Service Year Alliance

To engage more individuals in national service, our field must increase the value proposition of serving. This session will explore how to modernize the corps member experience and increase the accessibility of national service. Participants will examine promising practices and practical challenges in embedding service years into the postsecondary ecosystem and connecting corps members with their post-service pathways. Participants will look at Service Year Alliance’s “High School Transitions Quality Continuum,” preview the Pre-Apprenticeship Field Report developed with Jobs for the Future and Next100, and discuss how communities are collaborating to strengthen the pipeline into and out of service.

Room: Pelican I

### Leading from Within

Tray T.S. Deadwyler, Think for Good

Explore two of the most important aspects of your leadership style — your presence (attentiveness) and patterns (automaticity). The workshop clarifies the need for mindful attention to the state of inner thoughts, beliefs, and values and — if ignored — how these enable automatic reactions and routine patterns of thinking, emotions, and behavior. An engaging conversation for us to become more aware of our automatic patterns of thinking and actions, yielding more effective communication and leadership.

Room: Pelican II

### Grant Management 101

Scott S. Sheffler, Feldesman Tucker Leifer Fidell LLP

Federal funding creates many opportunities, but understanding and following all the accompanying rules and requirements can be quite challenging. This presentation is designed to provide an overview of key grant management requirements and concepts fundamental to proper administration of an award. It is intended to provide an accessible overview to those new to federal grant management while also offering a way of viewing the broader grants system that will be useful to more experienced grant managers.

Room: Acadian I/II

### Operating as a Service Enterprise: Maximizing Volunteer and Service Member Impact for Mission Delivery

Kayla Paulson, ALIVE

Participants will be introduced to the research-based Service Enterprise Change Management Program to help their

organization leverage the skills of volunteers and service members to successfully deliver their mission. Focusing on the domains for successful engagement of volunteers and community resources — Establishing the Foundation, Best Practices in Volunteer Engagement, and Impact and Outcomes — we will begin to assess their readiness to take their organization’s volunteer engagement to the next level and share resources to help them deeply engage volunteers and service members in their organization’s efforts to better serve their community.

Room: Poydras

### Elevating Stories of Service

Scott McFarland, Lead for America

In this session, we will share and discuss strategies for promoting member and volunteer stories of service in order to help recognize them and recruit new service-minded individuals and partners into our organizations. Participants will leave with real world examples of how to promote service stories in print, on social media, and in the media.

Room: Algiers A/B

### Dimensions of Successful Site Management

Amy Salinas, On3Learn

This session will explore what it takes to manage a diversity of sites that are spread out across distances. The question that will guide our work is “How do we build a team of sites that are high performing, buy in to the bigger picture of AmeriCorps and the program, are committed for a period of time, and support one another and their members, despite the challenges that never go away?”

Room: Frenchmen I

### Sponsor Showcase: OnCorps Reports

OnCorps Reports Staff

Come learn more about OnCorps Reports in an informal session.

Room: Fulton

### Expanding What’s Possible

Kaira Esgate, America’s Service Commissions; Jamira Burley, IAMHERETO

Join us for a keynote address from Jamira Burley, founder of IAMHERETO.

Room: La Salle Ballroom

**Redefining Professional Development: Shaping the Membership Experience by Incorporating the CIS Model**

*Alyssa Mostaffa, Communities in Schools of North Texas*

This session will provide participants with practical tools that redefine professional development and shaping the membership experience. Participants will learn about the CIS model and how it applies to AmeriCorps members' professional development leading to improved service outcomes. Participants will walk away with guidelines to help them implement this model at their home programs.

**Room:** Pelican I

**Operation DEIA: Strengthening Diversity, Equity, Inclusion, and Access in Disaster Services**

*Luke Wigle and Katie Keane, AmeriCorps*

During this workshop, the AmeriCorps Disaster Services Unit will outline steps taken to review processes, protocols, technical assistance, and training resources to increase diversity, equity, inclusion, and access in disaster services. The DSU will discuss their contract with Institute for Diversity and Inclusion in Emergency Management (IDIEM) and how this contract will benefit AmeriCorps Disaster Response Teams and other national service programs. The DSU, along with partner assistance, will work to build data deliverables to ensure equitable disaster response measures. This workshop will include interactive discussion among participants and the presenters on DEIA successes and best practices in disaster services.

**Room:** Pelican II

**Managing Unexpended Funds**

*Jaclyn Kolar, OneStar*

To maximize the impact of AmeriCorps funds in your state, it is important to understand unexpended funds on your prime grants. This session will provide commission staff an in-depth understanding of unexpended funds by prime grant. We will focus on sharing tools and ideas on how to track and repurpose unexpended funds year by year. Participants will engage in developing strategies on reducing a commission's unexpended funds with different approaches for competitive versus formula and fixed versus cost-reimbursement.

**Room:** Acadian I/II

**Find 'em and Keep 'em: AmeriCorps Recruitment and Retention**

*Jordanya Reeves, TD Bank*

This workshop will focus on practical strategies for recruiting and retaining new AmeriCorps members. Participates will receive proven tools and techniques for not only finding the best AmeriCorps members to meet their organizational

needs, but also tips for keeping members engaged through supportive environments ensuring term completion.

**Room:** Poydras

**A Balancing Act: Addressing Member Challenges with Compassion and Accountability**

*Lauren Currie, Lauren Currie Consulting*

During this session, participants will learn strategies to address the various member challenges that arise during a service year. Participants will learn, practice, and receive tools on holding both compassion and accountability while moving through member challenges ranging from performance to personal scenarios.

**Room:** Algiers A/B

**Restorative Practices as a Tool for AmeriCorps Program Management**

*Nikki Chamblee, IIRP; Jane Atkinson, Volunteer Florida*

Restorative practices are based on the premise that people are happier, more productive, and increasingly willing to make positive changes in their lives when people do things with them, rather than to or for them. Restorative practices work proactively to create a safer social climate by strengthening relationships and building community, while holding people accountable for their choices. This workshop will explore the basic framework of restorative practices, how to incorporate the ideals into any system, and ways to integrate restorative practices and trauma informed approaches by creating a community of care.

**Room:** Frenchmen I

**Sponsor Showcase: America Learns — The AmeriCorps Timesheet Mobile App**

*Gary Kosman, America Learns*

Come check out and play with the first made-for-AmeriCorps timesheet app! The app was designed by AmeriCorps members from across the country — not by people who think they know what members need! Whether your members are 17 or in their 90s, whether or not they're comfortable with technology, and even if they don't have a stable internet connection, this app just might be the holy timesheet grail you've been looking for.

**Room:** Fulton

**AmeriCorps Grantmaking 201: The Stuff No One Tells You How to Do**

*Alexis Matthews and Shannon Ramsey, Serve Kentucky*

This session will focus on eGrants and grantmaking 201 level items. These include, but are not limited to: amendments,

evaluation cycle tracking, no cost extensions, PMs, eGrants reports, and more.

**Room:** Pelican I

### Using AmeriCorps as a Workforce Development Strategy

*John Kelly, Serve Colorado; Lyndie Kenlon, Trailhead Institute; Yasmeen Shaheen-McConnell, AmeriCorps; Robert Godfried, Next100*

This session will provide participants with information on different ways to utilize AmeriCorps as a workforce development strategy, including a framework for identifying quality credentials that expand opportunities for members and prepare them for high demand careers. Presenters will also dive into a case study featuring an AmeriCorps program that is fully integrated with a Registered Apprenticeship. Join staff from Serve Colorado and the Trailhead Institute Colorado Public Health Works team to explore a collaborative, dual program model that provides member training, in-service learning, and equitable career pathways.

**Room:** Pelican II

### Training Your Talent: Taking Member Training and Professional Development to the Next Level

*Ashley Coffin, University of Northern Iowa*

This session will provide participants with a variety of information and resources for high quality member and supervisor trainings with a focus on member professional development, including a professional development tool kit to customize to their program.

**Room:** Acadian I/II

### Understanding the Multi-Facets of Match

*Susan Meche, Meche Consulting*

Cash match, in-kind match, program income from host site fees as match, other federal funds as match — the list of ways to meet your project sharing costs can go on and on. Have you recently heard a colleague say, “We had to pay federal funds back because we didn’t track and use host site fees correctly”? Or you heard about the recent AmeriCorps OIG audits questioning grantees’ valuation of classroom and office space used as match? Join us in this financial session to learn, talk about, and understand the multifaceted aspects of your grant match requirements.

**Room:** Poydras

### Disaster at the Commission!

*Michael Rojas, Volunteer Iowa*

This session will go through the unique experiences of leveraging commission staff and AmeriCorps disaster response teams to meet the needs of the state during times of disaster. Participants will be shown creative avenues on

how to respond to natural disasters in all four Phases of the Disaster Cycle. Ultimately, participants will walk away with ideas for funding sources, utilization of AmeriCorps resources during times of disaster, establishing a disaster position at the commission, and the importance of being part of the A-DRT network.

**Room:** Algiers A/B

### White Supremacy Culture in National Service

*Ava Hernández, consultant; Élysse Chay, Serve Wisconsin*

White supremacy culture is something we all breathe in, just by living and working in the US. This workshop is for participants who are ready to learn about the characteristics of white supremacy culture within national service, how to identify them, and develop practices that create transformational ways of being with each other and our communities.

**Room:** Frenchmen I

### Sponsor Showcase: GivePulse

*GivePulse Staff*

Come learn more about GivePulse in an informal session.

**Room:** Fulton

Special Meetings · 5:15-6:30pm

### Engaging with the AmeriCorps Disaster Services Unit “DSU Office Hours”

*AmeriCorps Agency Staff*

Meet informally with DSU staff, learn more about their work and what services and resources they can provide to national service programs and state service commissions before, during, and after a disaster event!

**Room:** Pelican I **Time:** 5:15-6:15pm

### Workforce Development Workshop

*AmeriCorps Agency Staff*

Join AmeriCorps agency staff and others for an informal conversation about workforce development and AmeriCorps.

**Room:** Pelican II **Time:** 5:15-6:15pm

### AmeriCorps South Central Regional Office Meet and Greet

*AmeriCorps Agency Staff*

Meet informally with staff from the AmeriCorps South Central Region Office. Come and go as you are able.

**Room:** Acadian I/II **Time:** 5:15-6:15pm

### AmeriCorps North Central Regional Office Meet and Greet

AmeriCorps Agency Staff

Meet informally with staff from the AmeriCorps North Central Region Office. Come and go as you are able.

**Room:** Poydras **Time:** 5:15-6:15pm

### All Iowa Program Meet Up

Volunteer Iowa Staff

Join fellow Iowa Programs for a meet and greet.

**Room:** Algiers A/B **Time:** 5:15-6:15pm

### BIPOC Affinity Group Networking

Sponsored by The SISGI Group

The Black, Indigenous, and People of Color (BIPOC) Affinity Group is excited to welcome all BIPOC colleagues to join us for a fun networking event hosted by The SISGI Group. Don't miss this chance to meet your peers in the region and enjoy snacks and drinks with new and old friends. Capture memories in the photo booth, and enjoy the cash bar.

**Room:** Treme **Time:** 5:30-6:30pm

# Thursday, May 4

Special Meetings · 8:00-8:45am

### States for Service Meet and Greet

Kaira Esgate, America's Service Commissions

Join us to learn more about the States for Service policy coalition.

**Room:** Pelican I **Time:** 8:00-8:45am

### Affinity Group Facilitator Meet Up

Rachel Bruns, America's Service Commissions

This will be an opportunity for current affinity group facilitators to network and workshop strategies for future use. If you are interested in expanding the affinity groups offered through ASC, join us to hear more about the opportunity!

**Room:** Pelican II **Time:** 8:00-8:45am

### Sponsor Showcase: America Learns — Just for Service Commissions

Gary Kosman, America Learns

Come learn more about America Learns in an informal session.

**Room:** Fulton **Time:** 8:00-8:45am

Workshop Block G · 9:00-10:15am

### Telling Your Corps' Story: Marketing Your Program to Funders and the Community

Josh Mullins and Justin Brown, Hindman Settlement School

This session will provide participants with an overview of marketing and impact communication strategies, so they are better equipped to share the work of their AmeriCorps program with various constituencies in order to leverage additional funding, grow their recruitment pipeline, and increase visibility within their respective communities. Participants will engage in discussion and activities in order to develop a marketing and impact communications action plan with attainable and actionable steps for each of their priority demographics that can be implemented by their existing staff and members upon return to their service sites.

**Room:** Pelican I

### Running a Trauma Informed Volunteer Program: ACE Score Basics for Volunteer Coordinators

Mandy Culbreath, consultant

This session will provide participants with a basic understanding for effective trauma-informed care. Participants will engage in an interactive discussion to determine the best activities for their program and complete a worksheet to take home to their site.

**Room:** Pelican II



## Restorative Justice and Americorps: Increasing DEI through RJ Approaches

Ellen Williams, Take Ten — Robinson Community Learning Center

The session will demonstrate how the use of restorative justice and restorative approaches can improve diversity and cohesion in communities. AmeriCorps members will understand how a restorative lens can improve their service and help create more diverse and inclusive environments at their sites.

**Room:** Acadian I/II

## A Deep-Dive into Our Effort Evaluating for Public Value and Making Service Count

Ronjanett Taylor; Nadia Akhtar, TerraLuna Collaborative

Have you ever considered your program's public value? By public value, we mean investigating things like spillover, leveraging, ripple effects, and return on investment. Specifically, the types of things that impact those that are not closely associated with the program. We were motivated to try because we sought to speak to an audience that understands worth in primarily financial terms and chose an economic cost/benefit study for that reason about America Reads Mississippi, an early elementary literacy program, that the presenter directed at the time. We'll engage our audience hands-on as we explore our successes and struggles evaluating for the public.

**Room:** Poydras

## eGrants Member Management Fundamentals

Carie Kizziar, Serve Kentucky

This session will provide participants a basic understanding of functions in eGrants related to member management. We will take a deeper dive into some tips and tricks for navigating the site and still keeping your stress levels down.

**Room:** Algiers A/B

## Service Commission Network Advancing Youth Service

Alli Zuel, America's Service Commissions; Shana Chaplin, Engage AR

Join us for a session highlighting how the state and territorial service commission network is supporting youth service and service-learning. Attendees will hear how service commissions are approaching supporting service-learning and youth service. From providing training series for service-learning practitioners to curated service-learning resources to being a funder for service-learning opportunities, service commissions are looking to be partners in this work.

**Room:** Frenchmen I

## Sponsor Showcase: The SISGI Group

The SISGI Group Staff

Come learn more about The SISGI Group in an informal session.

**Room:** Fulton

Closing Plenary · 10:45am-12:00pm

## AmeriCorps Agency Leadership

Sonali Nijhawan, AmeriCorps; Kaira Esgate, America's Service Commissions

Join us for a closing plenary session with AmeriCorps agency leadership, moderated by Kaira Esgate.

**Room:** La Salle Ballroom