NORTH CENTRAL
National Service Training Conference

Columbus, Ohio
May 8 - 10, 2017

hosted by ServeOhio
#NorthCentralService
THANK YOU TO OUR SPONSORS!

THANK YOU TO OUR PLANNING COMMITTEE!

Mary Bridget Corken Deutsch - AmeriCorps Partners in Learning, Indiana
David Van Egdom - Foster Grandparent & Senior Companion Programs of Greater Siouxlnd, Iowa
Jennifer Witzel - One Hope United, Illinois
Lisa Peck - ABC AmeriCorps, Illinois
Kim Herbertz - RSVP of Daviess & Martin Counties, Indiana
Jennifer Knap Beudert - Robinson Community Learning Center at Notre Dame, Indiana
Theresa Kerry - Catholic Human Services, Michigan
Shannon Zoet - Michigan Community Service Commission, Michigan
Stacy Lund - Catholic Charities Central MN Foster Grandparent Program, Minnesota
Heather Johnson - Reading and Math, Inc., Minnesota
Peg Dzicek - SERVE, Inc., Missouri
Ann Van Zee - Harvesters - The Community Food Network, Missouri
Ryan Volk - North Dakota State Commission, North Dakota
Audrey Jackson - ServeNebraska, Nebraska
Kimberly Randall - Ohio Association of Community Colleges, Ohio
Sandra Buckner - University Settlement, Ohio
Karen Gajewski - Family & Community Services, Inc., Ohio
Rebecca Verhoff-Kiss - ServeOhio, Ohio
William Hall - ServeOhio, Ohio
Tina Dunphy - Corporation for National and Community Service, Ohio
Kristin Fox - Senior Companions, South Dakota
Casey Sweeney - Serve Wisconsin, Wisconsin
Lynnetta Kopp - The Friends of Coulee Region RSVP, Inc., Wisconsin
Cassandra Argo - Volunteer West Virginia, West Virginia
Cherie Riffey - Kansas Wildlife & Parks, Kansas
Lisa Guccione - Corporation for National and Community Service
Elspeth O’Neill - Serve Indiana, Indiana
Greetings,

On behalf of the State of Ohio, it is my pleasure to welcome you to Ohio and Columbus for the 2017 North Central National Service Conference. I applaud your commitment to national service and the difference you make in your local communities every day.

The work that you do within AmeriCorps and Senior Corps programs is incredibly valuable to our region and the entire nation. Your commitment in the areas of education, economic opportunity, healthy futures, veteran and military families, disaster services, and environmental stewardship create sustainable change to improve the lives of the residents in the thirteen states you represent. National service remains a strong catalyst for effective societal change – improving the lives of thousands of individuals each and every day.

Over the next few days, you will have the opportunity to hear from world-class speakers on a wide variety of topics related to program management, volunteer engagement and service impact. I am confident that this conference will provide you with ideas and techniques that will help you grow as professionals and leaders both within your national service program and your local community.

Enjoy your time in Ohio and Columbus – take advantage of all the great experiences that our capitol city and state has to offer. Most importantly, thank you for your ongoing commitment to service and your courage to make a difference.

Sincerely,

John R. Kasich
Governor
CONFERENCE SCHEDULE – AT A GLANCE

Monday, May 8
8:00 – 12:00 PM  Pre-conference Sessions
12:00 – 1:30 PM  Lunch and Welcome Plenary
2:00 – 3:30 PM  Workshop Block A
4:00 – 5:30 PM  Workshop Block B – National Service Town Halls
6:00 – 8:00 PM  Celebrate Service Networking Reception

Tuesday, May 9
7:00 – 8:15 AM  Breakfast Networking
8:30 – 10:00 AM  Workshop Block C
10:15 – 11:45 AM  Workshop Block D
12:00 – 1:30 PM  Lunch Plenary
2:00 – 3:30 PM  Workshop Block E
4:00 – 5:30 PM  Workshop Block F – Constituency Meetings

Wednesday, May 10
7:30 – 8:45 AM  Closing Breakfast Plenary
9:00 – 10:30 AM  Workshop Block G
11:00 – 12:30 PM  Workshop Block H

CELEBRATE SERVICE NETWORKING RECEPTION

Monday, May 8 from 6:00 – 8:00 PM
Join your National Service colleagues in an evening of food, networking, and fun at Columbus’ North Market! Peruse the Market, enjoy a variety of unique appetizers from local artisan chefs, and get to know your peers from the North Central Region. Pre-registration is required for this event.

The North Market is Central Ohio’s only authentic public market, home to dozens of unique, independent merchants and farmers who deliver a service experience that highlights the diversity and vibrancy of Columbus.

The North Market is a short walk from the Hyatt Regency. Volunteers will escort groups from the hotel lobby to the North Market every 15 minutes between 5:45 – 7:00 PM.
All Breakfast and Lunch Plenaries will take place in the Regency Ballroom, located on the 3rd Floor.
Exhibitor booths are located in the Regency Ballroom Lobby on the 3rd Floor.
### MONDAY, MAY 8TH

<table>
<thead>
<tr>
<th>Preconference</th>
<th>State Service Commission Pre-Conference 8:30 - 11:30 AM</th>
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<tr>
<td></td>
<td>New Senior Corps Staff Orientation * 8:30 - 11:30 AM</td>
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<td>New AmeriCorps Boot Camp * 8:00 - 12:00 PM</td>
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<td>FGP Bold Visions 2017 10 - 11:30 AM</td>
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**Lunch and Welcome Plenary:** *With Remarks from Columbus City Councilmember Elizabeth Brown and Acting CEO of CNCS, Kim Mansaray*

**12:00 - 1:30 PM**

*REGENCY BALLROOM*

### Block A

**2:00 - 3:30 PM**

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<th>TAFT C</th>
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<th>NATIONWIDE AB</th>
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<td>A1 *</td>
<td>A2 *</td>
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<td>Grants Management Boot Camp</td>
<td>AmeriCorps Prohibited Activities</td>
<td>Innovating Health Care with Senior Companion</td>
<td>Story Telling and the Public Narrative of Service</td>
<td>Recruiting Older Volunteers Using a Health and Wellness Benefits Campaign</td>
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### Block B

**4:00 - 5:30 PM**

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<th>FAIRFIELD</th>
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<td>A6</td>
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<tr>
<td>Developing a Regional Collaboration</td>
<td>Expanding our Vision of AmeriCorps Members: Creating a Supportive Service Environment for Everyone</td>
<td>Senior Corps Compliance Monitoring: How to Prepare for Compliance Monitoring in All Its Forms for RSVP</td>
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<td>DELAWARE D</td>
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<td>DELAWARE A-D</td>
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### Celebrate Service Networking Reception

**6:00 - 8:00 PM**

*NORTH MARKET, 59 SPRUCE STREET*

*Recommended for new staff*
**TUESDAY, MAY 9TH – MORNING SESSIONS**

<table>
<thead>
<tr>
<th>Time</th>
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<tr>
<td>7:00 - 8:15 AM</td>
<td>Breakfast Networking</td>
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<tr>
<td>8:30 - 10:00 AM</td>
<td>C1 Financial Monitoring of AmeriCorps Subgrantees</td>
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<td>C2 * National Performance Measure Data Collection</td>
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<td>C3 Social Media: Can’t Live With It, Can’t Live Without It</td>
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<td>with your Members and Volunteers</td>
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<td>10:15 - 11:45 AM</td>
<td>C5 National Service Disaster Response Part 1</td>
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<td>C6 Research on the AmeriCorps Member Experience: So What?</td>
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<td>C7 * Management Bootcamp: Bringing Out the Best in Volunteers, Members</td>
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<td>and Staff Part 1</td>
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<td>C8 The Hero’s Journey: Reigniting Passion to Serve and Lead</td>
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<td>C9 * From Recruitment to Service: How to Build Retention into your AmeriCorps Program</td>
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<td>C10 Principles of Successful Boards, Advisory Boards and Commissions</td>
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* Recommended for new staff
**TUESDAY, MAY 9TH – AFTERNOON SESSIONS**

### Lunch Plenary:  *Addressing the Opioid Epidemic: How Local Communities Can Provide Solutions*  
12:00 - 1:30 PM  
*REGENCY BALLROOM*

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<td><em>Grants Management Bootcamp</em></td>
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<td><strong>E2</strong></td>
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<td><em>National Service Criminal History Checks Compliance for Senior Corps - On time, every time!</em></td>
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<td><strong>E3</strong></td>
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<td><em>Candid Conversations: Increasing Dialogue on Diversity, Social Justice, and Inclusion</em></td>
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<td><strong>E4</strong></td>
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<tr>
<td><em>How to Win Compliance from AmeriCorps Members and Service Sites</em></td>
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<td><strong>E5</strong></td>
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<td><em>Asset Based Volunteerism - Building on the Skills of Our Volunteers and Those you Serve</em></td>
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<th>Block F: Constituency Meetings</th>
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<td>4:00 - 5:30 PM *</td>
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<td><em>Indiana AmeriCorps</em></td>
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<td><em>Iowa National Service Program Meeting</em></td>
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<td><em>Minnesota Senior Corps Association</em></td>
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<td><strong>F4</strong></td>
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<tr>
<td><em>Ohio RSVP Director’s Association (5:00 – 8:00 PM)</em></td>
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<td><strong>F5</strong></td>
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<td><em>Serve Wisconsin AmeriCorps Programs</em></td>
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*Recommended for new staff*  
*Constituency Meetings are closed meetings for specific groups. If you don’t have a meeting, your last session is Block E.*
### Closing Breakfast Plenary: *Because I said I would*

**7:30 - 8:45 AM**

*REGENCY BALLROOM*

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<thead>
<tr>
<th>Block G</th>
<th>9:00 - 10:30 AM</th>
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<tbody>
<tr>
<td><strong>G1</strong> *</td>
<td>National Performance Measure Data Collection Strategies for Senior Corps Grantees - Education Focus</td>
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<td><strong>G6</strong></td>
<td>Oh, You Can Just Write a Grant for That Part 1</td>
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#### FAIRFIELD

| **G2** | Performance Measurement 201 for AmeriCorps |
| **G7** | Service Year Exchange |
| **G8** | Providing Feedback on Performance to Volunteers |
| **G9** | Playing to Heal: A Trauma-Sensitive Approach to Public Service Part 1 |
| **G10** | Common OIG Findings & Safeguarding CNCS Funds |

#### TAFT A

| **G3** | Selling Your Program with Little or No Budget Part 1 |
| **G11** | Moving Down the Evidence Continuum for Senior Corps Grantees -RSVP |
| **H1** | Oh, You Can Just Write a Grant for That Part 2 |

#### DELAWARE A

| **G4** * | Recruiting and Retaining High Quality Members |
| **G12** | Data Quality Review Best Practices for AmeriCorps |
| **G13** | Educating Elected Officials and Cultivating Service Champions: Strategies to Share Program Impact and Build Bipartisan Support |
| **H5** * | Budget Management for AmeriCorps Programs |

#### DELAWARE B

| **G5** * | Senior Corps Budget Analysis |
| **G14** | Supervising AmeriCorps Members Like a Boss |
| **G15** | Rethinking Recognition: Acknowledging Exemplary Volunteer Performance |
| **H6** | Mental Health First Aid: Improving Resiliency and Health Literacy in the National Service Network |

#### DELAWARE D

| **G17** | Selling Your Program with Little or No Budget Part 2 |
| **G18** | Educating Elected Officials and Cultivating Service Champions: Strategies to Share Program Impact and Build Bipartisan Support |
| **H9** | Rethinking Recognition: Acknowledging Exemplary Volunteer Performance |

#### TAFT C

| **G16** * | Senior Corps Budget Analysis |
| **H2** * | Data Quality Review Best Practices for AmeriCorps |
| **H3** | Selling Your Program with Little or No Budget Part 2 |
| **H8** | Educating Elected Officials and Cultivating Service Champions: Strategies to Share Program Impact and Build Bipartisan Support |

#### TAFT D

| **G19** | Recruiting and Retaining High Quality Members |
| **G20** | Data Quality Review Best Practices for AmeriCorps |
| **G21** | Supervising AmeriCorps Members Like a Boss |
| **G22** | Rethinking Recognition: Acknowledging Exemplary Volunteer Performance |

### Notes

- *Recommended for new staff*
SESSION DESCRIPTIONS

Pre-conference – Monday, May 8th

8:30 – 11:30 AM  State Service Commission Staff Pre-Conference
Kaira Esgate, CEO, America’s Service Commissions
This session will provide state service commission staff an opportunity to network and share best practices.
Location: TAFT B

8:30 – 11:30 AM  New Senior Corps Staff Orientation
* Recommended for new staff
Jennifer Irwin, Program Specialist, OH CNCS State Office
This session will provide new Senior Corps staff with an introduction to managing your Senior Corps grant and provide opportunities for Q&A.
Location: TAFT A

8:00 – 12:00 PM  New AmeriCorps Staff Boot Camp
* Recommended for new staff
Jennifer Cowart, Consultant, On3Learn
Are you new to AmeriCorps? Then this session is for you. Come sweat with us as we work hard to understand the fundamentals of AmeriCorps. This session is not for the weak at heart. Come prepared to work hard, ask questions, and walk away with more to learn!
Location: TAFT C

10:00 – 11:30 PM  FGP Bold Visions Meeting
Jeanine Nemitz, Vice President, National Association of Foster Grandparent Program Directors
This session will provide FGP Directors and staff with an opportunity to review the success and challenges of the 2016 Bold Visions workshop during the National Senior Corps Conference and identify the priorities for the coming year.
Location: TAFT D

Lunch and Welcome Plenary
Monday, May 8th 12:00 – 1:30 PM

Join us as we kick off the 2017 North Central National Service Training Conference with a warm welcome from Columbus City Council Member and AmeriCorps Alum, Elizabeth Brown and Acting CEO of CNCS, Kim Mansaray.
Location: REGENCY BALLROOM
**Workshop Block A**  
**Monday, May 8th 2:00 – 3:30 PM**

**A1  Grants Management Boot Camp**  
*Recommended for new staff*  
Debra Biddell, CNCS and Bonnie Janicki, CNCS  
This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.  
**Location:** TAFT C

**A2  AmeriCorps Prohibited Activities**  
*Recommended for new staff*  
Barbara Ellen Reynolds, CNCS  
This session will help AmeriCorps program staff develop strong plans for ensuring compliance with the restrictions on program and member activities, per national service legislation and funding awards. Participants will review the prohibited activities; discuss training techniques to engage AmeriCorps program staff, members, and service site staff; and identify core techniques to strengthen program monitoring.  
**Location:** TAFT D

**A3  Innovating in Healthcare with Senior Companions**  
Mark Cullen, Senior Director, Senior Corps Programs, Lutheran Social Service of Minnesota  
This session will highlight recent innovations in our SCP model that incorporate Senior Companions into a healthcare context. The lessons learned are also broadly applicable to RSVP.  
**Location:** NATIONWIDE AB

**A4  Storytelling and the Public Service Narrative**  
Jon Gromek, Midwest Regional Field Director, Service Year Alliance  
What’s your service story? Each of us has a story that can inspire others to take action and serve. When we do public work-- as public servants, program directors, corps members and volunteers-- we have a responsibility to offer an account of who we are, why we do what we do, and where we hope to lead. Join this session to learn how to tell your service story and the role that storytelling plays in building the service movement.  
**Location:** TAFT B

**A5  Recruiting Older Volunteers Using a Health and Wellness Benefits Campaign**  
Peter Lane, Director, Leadership and Volunteer Development, National Association of Area Agencies on Aging  
In October 2016, the National Association of Area Agencies on Aging launched a campaign based on research showing a correlation between volunteering and health and wellness benefits for seniors. The campaign included a brochure, self-assessment for potential volunteers, and a toolkit to help agencies run a campaign in their communities to raise awareness and recruit volunteers. In this hands-on session, you’ll learn about the results of the campaign and begin planning your own health and wellness benefits campaign to recruit volunteers.  
**Location:** TAFT A
A6  Developing Regional Collaboration
Tom Bobo, Michigan Education Corps
Program Director, Hope Network and Ariel DuVal, AmeriCorps Program Coordinator, Literacy Center of West Michigan
This session will provide participants an opportunity to consider how developing a regional program director collaboration may help them reach their program goals. Participants will have a chance to consider who their regional partners might be, consider how and why collaboration will help to achieve program goals, and develop their own collaborative calendar. Participants are encouraged to attend with others from their region.
Location: DELAWARE D

A7  Expanding Our Vision of AmeriCorps Members: Creating a Supportive Service Environment for Everyone
Amy Kasch, Program Manager, Minnesota Reading Corps and Minnesota Math Corps and Sara Nobbs, Program Manager, Minnesota Reading Corps and Minnesota Math Corps
As the economy improves, many of us have seen shifting demographics in who is serving in AmeriCorps. In 2009, many of our members were 22-26 year old recent college graduates but today, we are seeing a much more diverse group of applicants come through the pipeline.
This session will explore answers to this question: How do we shift our program operating procedures to be more inclusive, appealing, and accessible to these “non-traditional” members? We will share strategies and ask for input from participants regarding how to make AmeriCorps programs inclusive of a wide-range of people.
Location: DELAWARE B

A8  Senior Corps Compliance Monitoring: How to Prepare for Compliance Monitoring in All Its Forms
*Recommended for new staff
Jen Irwin, CNCS and Brian Cognato, CNCS
This session will help Senior Corps grantees prepare for compliance monitoring by CNCS in all its forms, from site visits to monitoring related to the Improper Payments Elimination and Recovery Improvement Act (IPERIA). We will review how to prepare for compliance monitoring over the course of a year and in response to a specific course of action, the tools available to assist you and how to avoid common findings.
Location: FAIRFIELD

A9  Service Is Not Simple
Jennifer Cowart, Consultant, On3Learn
Service can be a powerful strategy to make change—in individuals, communities, and organizations. However, it cannot be taken lightly. As such, it is important that we take time to discuss the seriousness of service—what we are engaging ourselves and others in, how we support one another, and how we can move forward to make continued and greater impact. Participants who attend this session will be asked to read a specific article prior to attending the session. The article will serve as a starting point for discussion around national service goals, the way we work to support one another and ensure continued success and how we can survive and thrive as we continue to work for change in people, communities and organizations.
Location: DELAWARE A
Research on the Senior Corps Volunteer Experience: So What?
Adrienne DiTommaso, Research Analyst CNCS and Joseph Breems, Policy and Program Analyst, CNCS
The goal of the session will be to engage service providers in learning about and discussing the implications of the most recent research on Senior Corps volunteers in an interactive format. This session is targeted to all levels of experience, and will help participants better understand Senior Corps’ potential impact on volunteers and generate ideas for improving the volunteer experience.
Location: DELAWARE C

Workshop Block B
Monday, May 8th 4:00 – 5:30 PM

B1  AmeriCorps Town Hall
Jennifer Bastress Tahmasebi, CNCS
This session will be an opportunity for all AmeriCorps grantees to interact with the Acting Director of AmeriCorps. The format for this session will be finalized in partnership with CNCS.
Location: REGENCY BALLROOM

B2  Senior Corps Town Hall
Erin McGrath, Acting Director, CNCS
This session will provide Senior Corps grantees an opportunity to engage with Senior Corps leadership. The session format will be developed in partnership with CNCS.
Location: DELAWARE A-D

Breakfast Networking
Tuesday, May 9th 7:00 – 8:15 AM

Breakfast Networking
Join us for the opportunity to network and share ideas and best practices with your colleagues over continental breakfast. Each table will have a variety of discussion questions to get your conversations started!
Location: FAIRFIELD
C3  Social Media: Can’t Live With It, Can’t Live Without It
Crystal Petry, Director, Golden Triangle RSVP
This session will show participants how to effectively use social media as a recruitment tool and an information dissemination tool. I show them how to make effective posts, teach them the best time to make a post and how that post should look. I will also give shortcuts to using social media. Participants are encouraged to bring an electronic device, as they will create or work on an existing social media account.
Location: Delaware A

C4  Justice Talking: A Guide to Facilitating Civic Reflection Conversations with your Members and Volunteers
Rob Colby, Program Officer, Ohio Humanities and Rebecca Verhoff-Kiss, Outreach & Education Officer, ServeOhio
Justice Talking is a civic reflection program for members and volunteers which uses literary texts, images, videos and news articles on the nature of justice, service, and related themes to facilitate thought-provoking conversations on the meaning of service. This session will include a brief Justice Talking conversation, describe the elements of a successful discussion, and provide tools and tips to implement Justice Talking in your own program.
Location: TAFT D

C5  National Service Disaster Response Part 1
Chad Stover, Program Officer, Planning and Training, CNCS
Through an interactive discussion and Table Top Exercise, participants will identify ways that National Service Programs and State Commissions can prepare their programs for disasters. Participants will also identify ways to respond to community and state needs after the disaster strikes. Programs and Commissions will identify threats, hazards and risks that they face and prepare ways to respond to an ever-changing disaster landscape.
Location: TAFT B

C6  Research on the AmeriCorps Member Experience: So What?
Adrienne DiTommaso, Research Analyst CNCS and Joseph Breems, Policy and Program Analyst, CNCS
The goal of the session will be to engage service providers in learning about and discussing the implications of the most recent research on AmeriCorps members in an interactive format. This session is targeted to all levels of experience, and will help participants plan better member focused evaluations as well as generate ideas for improving member-focused programming.
Location: DELAWARE B

C7  Management Boot Camp: Bringing out the Best in Volunteers, Members and Staff Part 1
*Recommended for new staff
Cole McMahon, Principal, McMahon Consulting Group
Volunteer and service programs require extraordinary bosses. Great supervisors create transformational opportunities for people from all walks of life. In a vibrant and fun setting, participants will build their skills in these essential areas: Inspiration. Learn what makes people love their jobs (or their term of service!). Assessment. Identify what support people need in any situation. Accountability. Know when to hug, when to bug, and how to get people to be their best. Communication. Learn
to hear what people mean, and speak so you are understood.
Location: TAFT C

C8 The Hero's Journey: Reigniting Passion to Serve and Lead
Franceria Moore, Residence Services Coordinator, NHP Foundation’s Operation Pathways
This workshop will address leader burnout by proposing that leaders change their focus to being a servant of those that follow them. Servant leadership is a philosophy and set of practices that center on the leader as a servant of their constituency first, with the sole purpose of bettering the lives of those that follow them, in the hope that those served will be more likely to one day become a servant as well. The focus is not so much on leadership regarding theoretical constructs, but about leadership as a relationship and a reflective process; and about developing the understanding necessary to become an effective leader within the greater framework of their chosen field.
Location: DELAWARE C

C9 From Recruitment to Service: How to Build Retention into your AmeriCorps program
* Recommended for new staff
Josh Kriz, Program Manager, Minnesota Reading Corps and Minnesota Math Corps and Amy Kasch-Vanek, Program Manager, Minnesota Reading Corps and Minnesota Math Corps
Faced with a strong economy, a range of college gap year options, and changing demographics of AmeriCorps members, many programs are struggling to retain members. Through storytelling and case studies, participants in this session will learn first hand how to develop, manage, and become a champion of strategies to increase retention of AmeriCorps members. This session will look at integrating retention into your outreach efforts, interview process, and program implementation. Participants will engage in individual and group reflection, and leave this session with tangible strategies they can implement immediately.
Location: TAFT A

C10 Principles of Successful Boards, Advisory Boards and Commissions
Bill Hulterstrom, President and CEO, United Way of Utah County
This session will provide participants to participate in an interactive discussion focusing on the successes and well as challenges of working with or on a board or commission. Several simple principles will be shared that will enhance the work of boards and commissions.
Location: DELAWARE D

Workshop Block D
Tuesday, May 9th 10:15 – 11:45 AM

D1 Budget Management for Senior Corps Programs
* Recommended for new staff
Debra Briddell, CNCS
A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.
Location: FAIRFIELD
**D2  Laying the Groundwork for Your First Evaluation**

*Recommended for new staff*

Olga Prokhorova and Shari Orr, CNCS

Evaluative thinking should inform AmeriCorps program design and implementation from the very beginning. In this session, participants will learn five foundational activities that programs should undertake in their first three years of funding to prepare them to conduct a successful evaluation later in their program life cycle. Formula subgrantees and competitive subgrantees in their first three years of funding will benefit most from this workshop.

**Location:** DELAWARE A

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**D3  National Service and Education**

Heather Rieman, Senior Education Advisor, CNCS

This session will provide participants with an understanding of the new federal education law, the 'Every Students Succeeds Act' and the opportunities it provides for national service. Participants will also learn about common components across effective education programs that can help inform Senior Corps and AmeriCorps programs. Finally, participants will learn more about chronic absenteeism in schools, and easy ways their members can make a big difference. There will be an opportunity for small group discussion.

**Location:** NATIONWIDE AB

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**D4  National Service Disaster Response Part 2**

Chad Stover, Program Officer, Planning and Training, CNCS

Through an interactive discussion and Table Top Exercise, participants will identify ways that National Service Programs and State Commissions can prepare their programs for disasters. Participants will also identify ways to respond to community and state needs after the disaster strikes. Programs and Commissions will identify threats, hazards and risks that they face and prepare ways to respond to an ever-changing disaster landscape.

**Location:** TAFT D

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**D5  A Case Study for Training as Driver for Member Engagement**

Caitlin Stack, Program Director, National Health Corps, Chicago Public Health Institute of Metropolitan Chicago

A driver of member engagement in the national service experience includes training and professional development. Using the National Health Corps (NHC) as a case study, this session will explore a model where member-led committees utilize core competencies to create, implement, and evaluate member training. Participants will also engage in an activity to explore application of the NHC model in other national service programs.

**Location:** DELAWARE B

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**D6  National Service Criminal History Checks Compliance for AmeriCorps - On time, every time!**

*Recommended for new staff*

Kinza Ghaznavi and Liz Jung, CNCS

Conducting the National Service Criminal History Checks correctly and in a timely manner are crucial compliance requirements for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.

**Location:** TAFT A
D7  IPERIA Office Hours
* Recommended for new staff

Erica Rice, CNCS

CNCS staff will provide office hours to answer any questions you may have about its IPERIA process and how to comply. Staff are also happy to provide specific answers to questions from transactions tested for IPERIA from individual grants. Conference attendees should bring their documents to the conference and meet with CNCS staff to discuss them. In addition, CNCS staff will offer information on the law, CNCS’s sampling methodology and how it works, a high view of testing criteria, and examples of tested transactions.

Location: TAFT B

D8  Management Boot Camp: Bringing out the Best in Volunteers, Members and Staff Part 2
* Recommended for new staff

Cole McMahon, Principal, McMahon Consulting Group

Volunteer and service programs require extraordinary bosses. Great supervisors create transformational opportunities for people from all walks of life. In a vibrant and fun setting, participants will build their skills in these essential areas: Inspiration. Learn what makes people love their jobs (or their term of service!). Assessment. Identify what support people need in any situation. Accountability. Know when to hug, when to bug, and how to get people to be their best. Communication. Learn to hear what people mean, and speak so you are understood.

Location: TAFT C

D9  The Art and Practice of Evaluating Impact

Steve Patty, Founder and Principal, Dialogues in Action and Jessamyn Luiz, Senior Associate, Dialogues in Action

Meaningful evaluation not only proves the value of the program to community, funders, and stakeholders, but also improves the program effects for those it is intended to serve. It can be powerful and formative for any organization, an act of true leadership. Too often, however, evaluation fails to give us a crisp and clear picture of impact. We tend to measure the wrong things in the wrong ways, making our evaluation inert. How can we evaluate better? This session will help participants answer that question and design simple, elegant, meaningful and credible evaluation to communicate and improve their impact.

Location: DELAWARE C

D10  Keeping Seasoned Volunteers, Spicy!: Creating an Engaging Experience for Older Adults in Service

Thenera Bailey, President/CEO, The SISGI Group and Kemba Tamar, Partnership Lead, Senior Volunteer Programs, Reading Partners, NYC

Many organizations can benefit from older adult members in their national service program but are unsure about recruitment, expectations and structure within their existing program design. For long standing Senior Corps programs, new staff may need ideas on how to retain and support their older adult members. This workshop is tailored to programs that have a great service opportunity for older adults and want to learn best practices for retention and support.

Location: DELAWARE D
Lunch Plenary
Tuesday, May 9th 12:00 – 1:30 PM

Addressing the Opioid Epidemic: How Local Communities Can Provide Solutions
Sam Quinones, Author/Journalist

The opioid epidemic is affecting communities across the country in unprecedented ways and at alarming rates. Over the course of more than a decade, it has grown into a problem destroying lives across the nation, regardless of age, race, wealth or location. Join author, journalist, storyteller, and former LA Times reporter Sam Quinones as he provides a broad overview of the opioid epidemic - how we got here, the current state of affairs, and how local communities can come together to combat the problem.

Location: FAIRFIELD

Workshop Block E
Tuesday, May 9th 2:00 – 3:30 PM

E1 Grants Management Boot Camp
* Recommended for new staff
Brenda Powell, CNCS and Alex Delaney, CNCS

This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.

Location: TAFT A

E2 National Service Criminal History Checks Compliance for Senior Corps - On time, every time!
* Recommended for new staff
Kinza Ghaznavi and Liz Jung, CNCS

Conducting the National Service Criminal History Checks correctly and in a timely manner are crucial compliance requirements for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.

Location: FAIRFIELD

E3 Candid Conversations: Increasing Dialogue on Diversity, Social Justice, and Inclusion
Stephen Deaderick, Graduate Associate, Social Justice Engagement, The Ohio State University Student Life Multicultural Center

This interactive session will provide participants with information and skills needed to navigate the often difficult conversations about diversity in the workplace. There will be three sections of the presentation: dialogue facilitation skills, social identities and privilege, and creating inclusive spaces.

Location: TAFT D

E4 How to Win Compliance from AmeriCorps Members and Service Sites
Amy Kasch, Program Manager, Minnesota Reading Corps and Minnesota Math Corps and Sara Nobbs, Program Manager, Minnesota Reading Corps and Minnesota Math Corps

As staff of AmeriCorps programs, we’ve all sent emails with the subject line: “Urgent - Action Required” but there is a better way to win compliance. This session will provide participants the knowledge and skills to fold
compliance into a positive customer experience for AmeriCorps members and service Sites. Through storytelling and case studies, participants will learn first-hand how to develop, manage, and become a champion of winning compliance. This session is highly interactive.

**Location:** DELAWARE A

**E5**  
**Asset Based Volunteerism - Building on the skills of our volunteers and those you serve**  
*Bill Hulterstrom, President and CEO, United Way of Utah County*  
This session will share stories, examples and principles that contrast asset based volunteerism vs. the traditional deficit based model. How do communities and programs build on the skills and strengths of the community? Learn how the asset based approach to volunteering will help programs create greater impact and sustainability.  
**Location:** DELAWARE B

**E6**  
**Moving Down the Evidence Continuum for Senior Corps Grantees – FGP/SCP**  
*Jen Irwin, CNCS and Brian Cognato, CNCS*  
This session will help FGP and SCP grantees move their program down CNCS’s evidence continuum. We’ll discuss why establishing higher levels of evidence is increasingly important and spotlight strategies to do that from the field. From developing a theory of change, to enhancing performance measurement, to implementing evidence-based programming, this session will help programs identify where they are and the specific steps they can take to enhance the evidence level in their program.  
**Location:** TAFT C

**E7**  
**School House Rocks: The Nuts and Bolts of National Service Public Policy**  
*Tom Branten, Chief Policy Officer, America’s Service Commissions*  
Join America’s Service Commissions as we walk you step-by-step through the ins and outs of the FY 2018 federal appropriations process for national and community service. We will offer insights on the new Presidential administration and walk you through the Congressional Budget and appropriations process. We will explore this annual process that may have some twists and turns and a few ups and downs. We will provide analysis, predictions, and priorities and introduce you to the cast of characters who have the most influence on the process, including key administration officials and members of Congress. We will also provide a preview of some promising opportunities for service legislation and funding at the state level and discuss strategies to educate governors and state legislatures about national service programs and member activities. We will wrap up the with a Q&A session.  
**Location:** DELAWARE D

**E8**  
**Effective Targeted Recruitment**  
*Tiffany Sanford, Volunteer Recruiter, AARP Foundation Experience Corps*  
During the session participants will have an opportunity to dissect results of past recruitment efforts and use the lessons learned to create more effective recruitment strategies. Participants will engage in activities to generate new ideas about recruitment efforts they can use without increasing their program’s recruitment budget. Participants will create a take-away recruitment plan including a timeline and budget they can utilize to yield better recruitment outcomes.  
**Location:** DELAWARE D
E9 Addressing the Opioid Epidemic: How National Service Can Provide Community Solutions
Mary Cannon, Director of AmeriCorps, Serve Ohio and Chip Livisay, Opioid Program Development Consultant, ServeOhio
The opioid epidemic is affecting lives in communities across the country regardless of age, race, wealth, or location. Join us for a brainstorm session on how communities can leverage national service to combat the issue at the local level. Presenters will share current opioid prevention programming in Ohio and allow participants to share and brainstorm program models to address the opioid epidemic in their community.
Location: TAFT B

E10 Using Google Drive as a Volunteer/Member Management Tool
Sean Noe, Program Coordinator, Ohio Reading Corps and Cheryl Evans, Central Ohio Coordinator, Ohio Reading Corps
Participants will learn to use Google Drive as a tool to improve Volunteer or AmeriCorps Member management. Following a brief overview of the basic functions of Google Drive, we will demonstrate how to create a Google Drive account. Then, participants will learn how to perform three functions in Google Drive that will result in more efficient management: 1) create surveys to collect and organize data, 2) share information and materials, 3) collaborate on documents. Finally, participants will have a chance to explore Google Drive and brainstorm ideas of how Google Drive can be used to help manage their program.
Location: NATIONWIDE AB

Block F: Constituency Meetings
Tuesday, May 9th 4:00 – 5:30 PM

F1 Indiana AmeriCorps
Location: DELAWARE A

F2 Iowa National Service Program Meeting
Location: DELAWARE B

F3 Minnesota Senior Corps Association
Location: DELAWARE C

F4 Ohio RSVP Director’s Association
(5:00 – 8:00 PM)
Location: DELAWARE D

F5 Serve Wisconsin AmeriCorps Programs
Location: NATIONWIDE AB

F6 Michigan Association of Foster Grandparent & Senior Companion Programs
Location: TAFT B

F7 National Senior Corps Association
Location: TAFT D

F8 Ohio AmeriCorps State Program Directors
Location: TAFT A
**Closing Breakfast Plenary**  
**Wednesday, May 10th 7:30 – 8:45 AM**

**Because I said I would**  
_Amanda Messer, Co-Founder, Because I said I would_

Join us as we close the 2017 North Central National Service Training Conference with a call to action from Amanda Messer, Co-Founder of _because I said I would_, a social movement and nonprofit dedicated to the betterment of humanity through promises made and kept. Amanda will share inspiring stories that highlight the importance of honoring your promises, and how simple actions can end suffering, establish peace, and build happiness.

**Location:** REGENCY BALLROOM

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**Workshop Block G**  
**Wednesday, May 10th 9:00 – 10:30 AM**

**G1 National Performance Measure Data Collection Strategies for Senior Corps Grantees- Education Focus**  
*Recommended for new staff*

_Tarah Maners, CNCS and Brian Cognato, CNCS_

This session will help Senior Corps grantees overcome challenges in the data collection process for National Performance Measures. Attendees will identify key barriers and ways to overcome those barriers. We’ll discuss engaging your stations, ensuring that your tools ask the right questions to address the National Performance Measures, and some best practices and procedures for data collection.

**Location:** FAIRFIELD

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**G2 Performance Measurement 201 for AmeriCorps**  
_Olga Prokhorova and Shari Orr, CNCS_

Performance measures are required for every AmeriCorps program and are intended to help grantees measure progress, recognize success, and strengthen their program activities. What makes a performance measure effective, and what are some common pitfalls that AmeriCorps grantees and State Service Commissions encounter when designing and reviewing performance measures? This workshop will explore best practices for developing and implementing strong performance measures. Workshop participants will also take an in-depth look at sample performance measures across the CNCS focus areas.

**Location:** TAFT A

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**G3 Selling Your Program with Little or No Budget Part 1**  
_Peg Dzicek, RSVP Director, SERVE, Inc._

This workshop session will provide participants with the keys to a successful marketing campaign for their program and for special events. Workshop activities will include how to write a press release, designing an annual marketing plan, defining the product, selling the product.

**Location:** DELAWARE A

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**G4 Recruiting and Retaining High Quality Members**  
*Recommended for new staff*

_Cassandra Argo, AmeriCorps Program Officer, Volunteer West Virginia_

This session will provide participants with best practices for increasing member enrollment and retention. Participants will review successful strategies from West Virginia that can be replicated in their own states.
Participants will also engage in an interactive discussion of options for recruiting high quality members and developing strong member development plans.

**Location:** DELAWARE B

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### G5 Senior Corps Budget Analysis

**Debra Briddell, CNCS**

*Recommended for new staff*

This interactive session takes participants on a line-by-line walk through of a Senior Corps budget. Join us and learn strategies to strengthen your narrative and provide opportunities for improvement. Participants are encouraged to attend *Budget Management for Senior Corps Programs* prior to this session.

**Location:** TAFT B

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### G6 Oh, You Can Just Write a Grant for That Part 1

**Crystal Meier, Director of National Service Programs, United Ways of Iowa**

Part 1: Participants will learn how to determine viable grant opportunities through the use of a scoring tool; to develop internal, collaborative grant writing processes and to hone program budget preparation skills. Workshop processes will feature small group discussion of various scenarios as well as team learning activities. Part 2: Focus will include budget small group discussion and role play and post award implementation...We got the grant! Now what? Dealing specifically with budget management and grant related program delivery/management challenges.

**Location:** TAFT D

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### G7 Service Year Exchange

**Kristen Bennett, Managing Director, Service Year Exchange, Service Year Alliance**

We’ll explore how programs can utilize the Service Year Exchange to recruit, grow, and interact with their corps. This session will include an in depth live demonstration of Service Year Exchange features and an overview of strategies for leveraging the national digital and local grassroots efforts to draw candidates into their programs. We’ll also draw on insight from programs across the country for a discussion of best practices and strategies.

**Location:** DELAWARE C

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### G8 Providing Feedback on Performance to Volunteers

**Barry Altland, Consultant, Head, Heart and Hands Engagement Collective/Matthew’s Hope Ministries**

This interactive, facilitated workshop-style session will leverage The R-B-I/B-I-F Feedback Model as an applicable for leaders of volunteers to ensure work performance and behaviors remain aligned with program objectives. Participants will practice applying The Model in a series of structured learning activities.

**Location:** TAFT C

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### G9 Playing to Heal: A Trauma-Sensitive Approach to Public Service Part 1

**Caitlin Barrett, Director of Training, Up2Us Sports and Adrienne Moore, Director of Capacity Building, Up2Us Sports**

This session presents a unique approach to designing trauma-sensitive environments for youth development programs. Our approach is rooted in brain development and focused on strategies that help programs provide a safe space for young people who have experienced trauma. The session will begin with foundational discussion on trauma - how it occurs in communities and how it may impact the youth who come to programs. Participants will leave with a better understanding of the impact of trauma on behavior and will identify...
trauma-sensitive strategies for better serving youth within their own program’s culture, program activities, staff and external stakeholders.

**Location:** DELAWARE D

**G10** Common OIG Findings and Safeguarding Program Funds

Robert J. Walters, Assistant Inspector General for Investigations, CNCS-OIG and Stuart Axenfeld, Assistant IG for Audits, CNCS-OIG

This session will assist grantees in identifying fraud indicators; common investigative and the investigative processes; how grantee can deter fraud, waste and abuse; how to report fraud, waste and abuse; and understanding the Whistleblower Protection Act for grantees.

**Location:** NATIONWIDE AB

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**Workshop Block H**

**Wednesday, May 10th 11:00 – 12:30 PM**

**H1** Moving Down the Evidence Continuum for Senior Corps Grantees – RSVP

Jen Irwin, CNCS and Brian Cognato, CNCS

This session will help RSVP grantees move their program down CNCS’s evidence continuum. We’ll discuss why establishing higher levels of evidence is increasingly important and spotlight strategies to do that from the field. From developing a theory of change, to enhancing performance measurement, to implementing evidence-based programming, this session will help programs identify where they are and the specific steps they can take to enhance the evidence level in their program.

**Location:** FAIRFIELD

**H2** Data Quality Review Best Practices for AmeriCorps

*Recommended for new staff*

Olga Prokhorova and Shari Orr, CNCS

Reporting on program outputs, outcomes, and demographic data is a fundamental requirement for all AmeriCorps State and National grantees. This workshop will explore the characteristics of high-quality data and ways to overcome common data quality challenges. Presenters will share best practices to help programs collect and report data that is valid, accurate and consistent.

**Location:** TAFT A

**H3** Selling Your Program with Little or No Budget Part 2

Peg Dzicek, RSVP Director, SERVE, Inc.

This workshop session will provide participants with the keys to a successful marketing campaign for their program and for special events. Workshop activities will include how to write a press release, designing an annual marketing plan, defining the product, selling the product.

**Location:** DELAWARE A

**H4** Supervising AmeriCorps Members Like a Boss

Kate Schaer, Program Director, College Possible, Erica Harwell, Program Coordinator, College Possible Milwaukee

This session will provide participants with tested strategies and best practices in providing crucial support for AmeriCorps member through their term of service. Participants will examine case studies, participate in reflection activities and leave the session with an implementable action plan for increasing AmeriCorps retention.

**Location:** DELAWARE B
H5  Budget Management for AmeriCorps Programs
* Recommended for new staff
Bonnie Janicki, CNCS and Alex Delaney, CNCS
A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.
Location: NATIONWIDE AB

H6  Oh, You Can Just Write a Grant for That Part 2
Crystal Meier, Director of National Service Programs, United Ways of Iowa
Part 1: Participants will learn how to determine viable grant opportunities through the use of a scoring tool; to develop internal, collaborative grant writing processes and to hone program budget preparation skills. Workshop processes will feature small group discussion of various scenarios as well as team learning activities. Part 2: Focus will include budget small group discussion and role play and post award implementation...We got the grant! Now what? Dealing specifically with budget management and grant related program delivery/management challenges.
Location: DELAWARE C

H7  Playing to Heal: A Trauma-Sensitive Approach to Public Service Part 2
Caitlin Barrett, Director of Training, Up2Us Sports and Adrienne Moore, Director of Capacity Building, Up2Us Sports
This session presents a unique approach to designing trauma-sensitive environments for youth development programs. Our approach is rooted in brain development and focused on strategies that help programs provide a safe space for young people who have experienced trauma. The session will begin with foundational discussion on trauma - how it occurs in communities and how it may impact the youth who come to programs. Participants will leave with a better understanding of the impact of trauma on behavior and will identify trauma-sensitive strategies for better serving youth within their own program’s culture, program activities, staff and external stakeholders.
Location: TAFT C

H8  Educating Elected Officials and Cultivating Service Champions: Strategies to Share Program Impact and Build Bipartisan Support
Tess Mason-Elder, Acting Director, Office of Government Relations, CNCS and Jen Ney, Managing Director, Voices for National Service
It’s more important than ever to build strong bipartisan support for national service nationwide. Join us for an interactive session to discuss strategies for sharing your program’s stories of impact with elected leaders at the local, state, and national level. We will share best practices for engagement through site visits, days of service and recognition, visits to Washington, DC, and other tips that will help foster relationships that will benefit your program and the entire national service community for years to come.
Location: DELAWARE D

H9  Rethinking Recognition: Acknowledging Exemplary Volunteer Performance
Barry Altland, Consultant, Head, Heart and Hands Engagement Collective/ Matthew’s Hope Ministries
Participants in this session will reach beyond the traditional recognition practices that have
long been used in organizations of all types to discover more significant methods for honoring the time and talents shared by volunteers. Leaders will explore the differences in the definitions for Appreciation, Recognition, Reward and Incentive, terms and concepts that often get lumped into a singular category. As leaders embrace how each of these forms of performance acknowledgement may be strategically used, they are more likely to land upon the lower cost/higher impact solution that lifts up their people for the time and talent investment they offer! After all, meaningful recognition is just like engagement . . . it happens one person at a time.

**Location:** TAFT D

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**H10** Mental Health First Aid: Improving Resiliency and Health Literacy in the National Service Network

*Patricia Harrity, Executive Director, Health360*

This session will provide an overview of Mental Health First Aid (MHFA) training, an evidence-based program that improves mental health literacy and provides practical strategies to assist someone experiencing a mental health challenge or illness. MHFA is an effective tool for improving mental health outcomes and destigmatizing mental illness. Session participants will engage in hands-on activities demonstrating portions of the MHFA training.

Participants will learn how MHFA training can benefit National Service members during their service commitment in local communities and beyond.

**Location:** TAFT B

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**THANK YOU TO OUR CONFERENCE EXHIBITORS!**

*Exhibitor booths are located in the Regency Ballroom Lobby on the 3rd Floor.*

Cigna  
Service Year  
ALIVE  
America’s Service Commissions  
AmeriCorps NCCC  
Good Deed  
Peace Corps  
SISGI

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National Service Training Conference 2017
KEYNOTE SPEAKERS

Elizabeth Brown, Councilmember
Columbus City Council
Elizabeth Brown was elected in November 2015 to her first term on Columbus City Council, which began January 1, 2016. Previously, Brown served as an economic development manager, where she collaborated with local businesses to add jobs and encouraged new businesses to move to Columbus. Brown has experience in nonprofit service, as a graduate of the City Year AmeriCorps program. At City Year, she worked with middle school students to improve literacy and implement service-learning projects in public schools. She has a background in state, federal, and issue politics, as well as in journalism, having been published in New York Magazine and National Public Radio affiliate WOSU.

Kim Mansaray, Acting Chief Executive Officer
Corporation for National and Community Service
Kim Mansaray is the Acting Chief Executive Officer at the Corporation for National and Community Service (CNCS). Prior to becoming the Acting CEO at CNCS, Mansaray served as Chief of Program Operations and Deputy Chief of Staff, where she improved internal systems and operations, developed partnerships, and enhanced processes that monitor spending and program development among other duties. Prior to her service at CNCS, Mansaray spent nine years at Peace Corps as a Placement Officer, Division Chief in the Office of Placement, and Recruitment Manager for the Chicago Region. In those 2 roles, she developed recruitment and training strategies, and led area-specific placement and recruitment strategies for the program. She is also a returned Peace Corps volunteer who served for two years in Sierra Leone with a focus on improving community health.
KEYNOTE SPEAKERS

Sam Quinones, Author/Journalist
Sam Quinones is a Los Angeles-based freelance journalist and author of three books of narrative nonfiction. His latest book is Dreamland: The True Tale of America's Opiate Epidemic (Bloomsbury, 2015), for which he traveled across the United States. Dreamland won a National Book Critics Circle award for the Best Nonfiction Book of 2015. It was also selected as one of the Best Books of 2015 by Amazon.com, Slate.com, the Daily Beast, Buzzfeed, Seattle Times, Boston Globe, St. Louis Post-Dispatch, Entertainment Weekly, Audible, and in the Wall Street Journal and Bloomberg Business by Nobel economics laureate, Prof. Angus Deaton, of Princeton University. Sam Quinones is formerly a reporter with the L.A. Times, where he worked for 10 years (2004-2014). He is a veteran reporter on immigration, gangs, drug trafficking, and the border.

Amanda Messer, Co-Founder & Chief Technology Officer
because I said I would
Amanda Messer is the Co-Founder and Chief Technology Officer at because I said I would, a social movement and nonprofit dedicated to the betterment of humanity through promises made and kept. At a young age Amanda learned the affect that promises broken have on relationships. Her father struggled with addiction and was not good with keeping his commitments to his little girl. Amanda was drawn to helping start because I said I would knowing that there are other children whose lives are deeply affected by broken promises. As the youngest of five children, Amanda grew up in Lorain, OH. Prior to co-founding because I said I would, she worked at Hyland Software - one of Fortune magazine's top 100 places to work in the United States. Amanda has also served as the Vice President for the Cleveland User Experience Professionals Association.
DOWNTOWN RESTAURANTS
IN THE VICINITY OF THE CONVENTION CENTER

SHORT NORTH ARTS DISTRICT
1. Brothers Drake (Meadory), $.
2. Condado Tacos, $$, L.D.
3. North High Brewing, $$, L.D.
4. Paulie Gee’s Short North, $$, D, Closed Mon.
5. Standard Hall, $$, D, Mon-Thurs, L.D Fri-Sun.
6. Fox in the Snow Cafe, $, B.L.
7. Seventh Son Brewing, $, Closed Mon.
8. The Market Italian Village, $$, B.L.D.
9. Katalina’s Cafe Corner, $, B.L.
10. Bodega, $, L.D.
12. Pies + Pins, $$, L.D.
13. Late Night Slice/Quick Slice, $, D.
14. Oats & Barley, $, B.L.D.
15. Tastings – A Wine Experience, $$, L.D.
16. Zest Juice Co., $, B.L.D.
17. Donatos Pizza/Black Brick Bar, $, L.D.
19. The Rossi Bar + Kitchen, $$, D.
20. Ram Restaurant & Brewery, $$, L.D.
21. Wine on High, $$.
22. Short North Pint House and Beer Garden, $$, L.D.
Fri-Sun, D Mon-Thurs.
23. Hoof Hearted Brewing Co., $$, L.D, Sat-Sun, D Wed-Fri., Closed Mon-Tue.
24. Hubbard Grill, $$$, D, Open L on Sat-Sun.
26. Native Cold Pressed, $, B.L.D.
27. Philco Bar + Diner, $$, B.L.D.
28. Press Grill, $$, L.D.
29. One Line Coffee, $.
30. Jeni’s Splendid Ice Creams, $.
32. Forno Kitchen and Bar, $$$, D Lunch Sat-Sun.
34. Boston Stoker, $.
35. Spinelli’s Deli, $, B.L.D.
36. Lemongrass Fusion Bistro, $$$, L.D.
37. The Guild House, $$$, B.L.D.
38. The Pearl, $$, D Brunch Sat-Sun.
39. Marcella’s, $$, D.
40. Eleven, $, D, Closed Sun.
41. Hyde Park Prime Steakhouse, $$ $$, D.
42. Black Point, $$ $$, D.
43. Convention Center, All American Hamburgers: Charley’s Grilled Subs; Chicken ’n Eggs; Donatos Pizza; Einstein Bros Bagels; Fame’s Diner; Goodrich Ice Cream; Mykonos Gyros; Siam; Subway; Tony J’s Mexican Grill, $, B.L.D.
44. Platform Beer Co., $, D.

ARENA DISTRICT
45. Callahan’s Irish Tavern, $, D Mon-Sat, Closed Sun.
46. Bar Louie, $$, L.D.
47. Park Street Cantina, $, D, Lunch Fri-Sun.
48. North Market, Public market with food vendors including Bubbles tea and juice company; Dos Hermanos; Hot Chicken Takeover; Jeni’s Splendid Ice Creams; Little Eater; Pistacia Vera; Staff’s, and Taste of Belgium, $, B.L.D.
49. Novak’s Tavern & Patio, $, D.
50. Barley’s Brewing Company, $$, L.D.

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Take this 1-minute survey.
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