

Attendee Information Session

Minneapolis Event
April 24–26

2024 NATIONAL SERVICE TRAINING

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Attendee Info Call Roadmap



- Event Overview
- Social Aspects
- Venue & Spaces
- At National Service Training...
- Tips to Make the Most of NST
- FAQs and Live Q & A
- Final Reminders

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Have registration-related questions?

- Due to the complex nature of registration-related questions, we will not be able to answer those questions on this call. Please send any registration-related questions to info@statecommissions.org.
- Non-registration-related questions can be placed in the chat and/or there will be a live Q&A portion towards the end of this call. You are also welcome to [email Alli](#) with non-registration-related questions.



Event Overview

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Event Logistics

- **Official Start Time:**
Wednesday, April 24 at 1pm
- **Official End Time:**
Friday, April 26 at 1:30pm
- **Headquarters Hotel and Event Venue:** Hilton Minneapolis
- In person only event



Agenda Overview & Highlights

- **Wednesday, April 24**

- Attendee Check-In opens at 8am
- First Time Attendee Meet-Up at 11am
- Official Start at 1pm
- Welcome Social at Orchestra Hall 5:30-7pm

- **Thursday, April 25**

- Content 9am–5pm
- Affinity Groups 5:30pm

- **Friday, April 26**

- Content 9am–1:30pm

Snacks, Meals, and Coffee

- **Wednesday, April 24**

- Lunch is on your own
- Afternoon snack

- **Thursday, April 25**

- Morning snack
- Lunch provided

- **Friday, April 26**

- Lunch provided
- Coffee & Tea service is available Wednesday morning through Friday morning
- Coffee shop available in the lobby

Social Aspects

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Social Aspects

- **Minnesota Twins Baseball Game — Tuesday 6:40pm**
 - Separate purchase required
- **Welcome Social — Wednesday 5:30–7pm**
 - Orchestra Hall — right across the street from event venue
 - Please wear your NST name badge for admittance
 - Appetizers provided (available first come, first serve), cash bar with alcoholic and non-alcoholic beverages available

Social Aspects

- **Thursday 4–5pm Networking**
 - Rural AmeriCorps Programs
 - Volunteer Engagement
 - AmeriCorps Alums
 - Commission Staff (Experienced 6+ Years)
 - Commission Staff (5 Years and Newer)
 - Intermediary AmeriCorps Programs
- National Direct AmeriCorps Programs
- Native Nations
- AmeriCorps Programs Staff (Experienced 3+ Years)
- AmeriCorps Programs Staff (2 Years and Newer)
- AmeriCorps Seniors and AmeriCorps VISTA Programs
- AmeriCorps Focus Areas (PHA, ACC, Education, etc.)

ASC Affinity Groups



Did you know ASC supports affinity groups for program and commission staff who identify as BIPOC, LGBTQ+, and/or people with disabilities? Scan the QR code or visit bit.ly/ASC-affinity to sign up.

Affinity Groups Networking

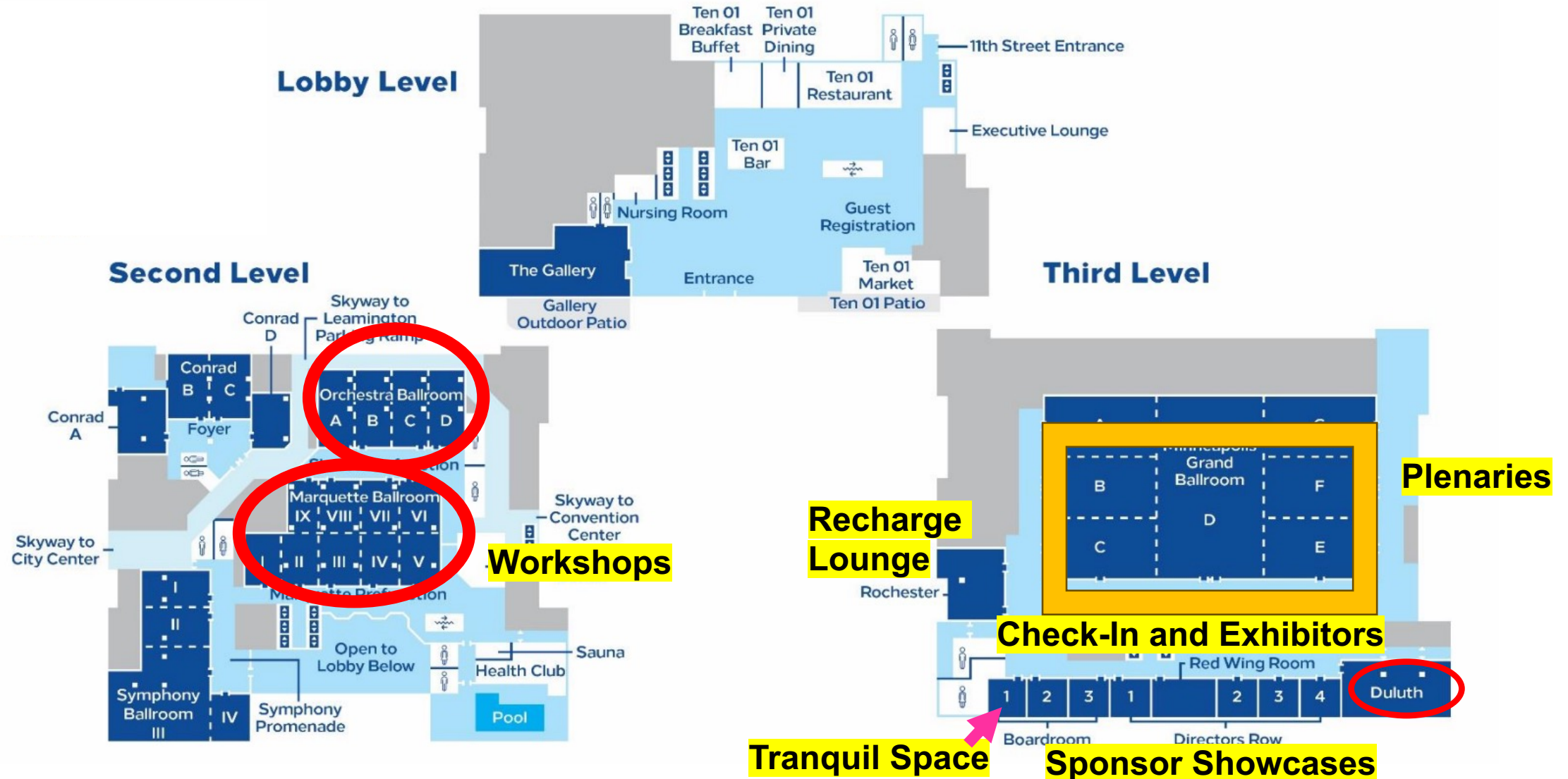
- **Thursday, April 24 from 5:30-6:30pm**
 - Symphony Rooms (2nd floor)
 - BIPOC
 - Disabilities
 - LGBTQIA+
- You do not need to currently be a member of one of ASC's affinity groups to attend a meet-up, but we do kindly ask that you only attend a meet-up if you identify with the associated affinity group.

Venue & Spaces

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Event Venue — Hilton Minneapolis



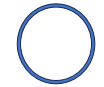
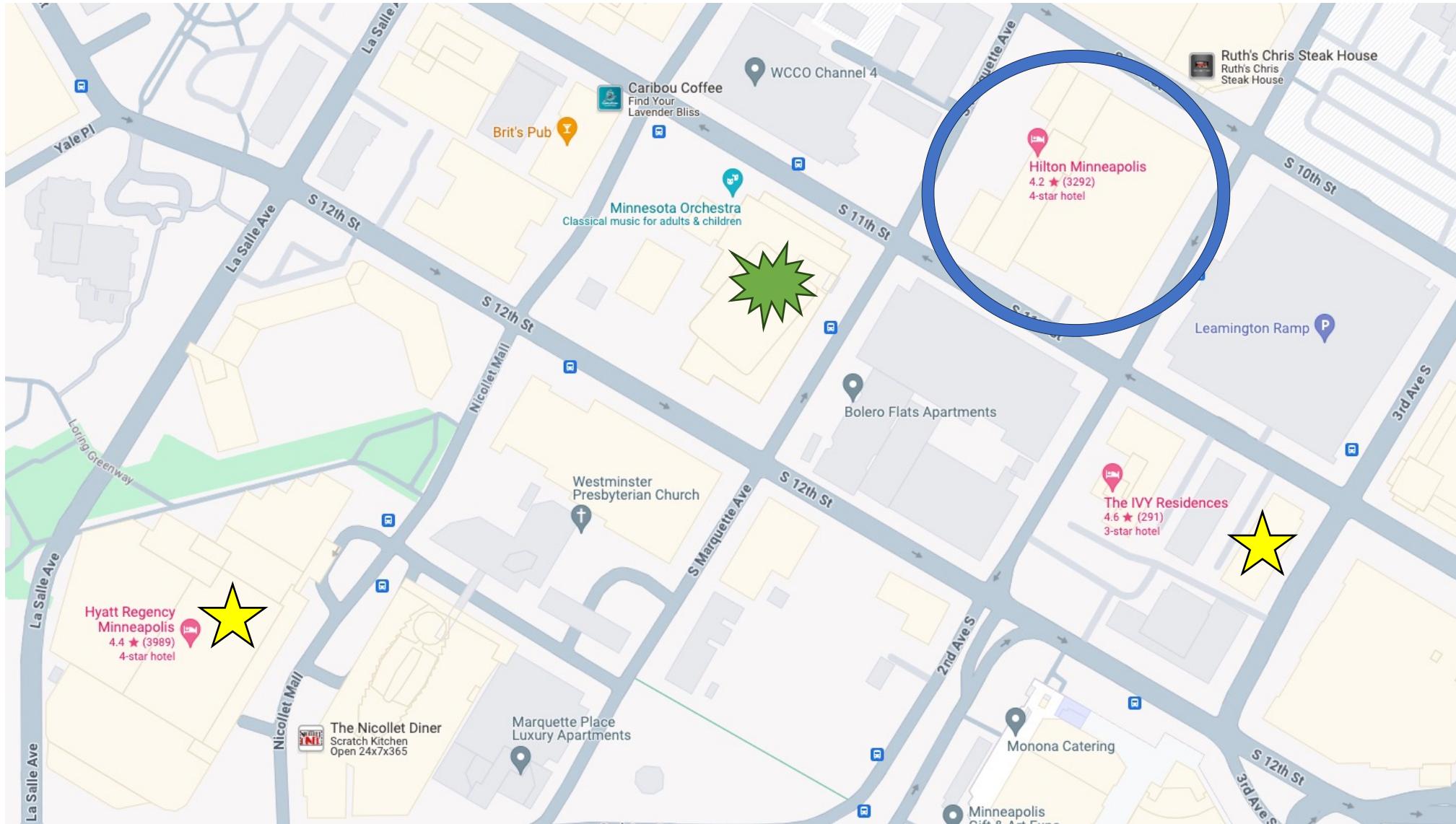
Recharge Lounge & Tranquil Space

- **Recharge Lounge — (Rochester room)** Use this space to recharge your devices or recharge yourself. This room is intended to be a space away from the crowd, but it is not intended to be a quiet room. Subdued small group conversations are welcome. In addition, we will livestream the plenaries in this room. Hours of the room are listed on the agenda.
- **Tranquil Space — (Boardroom 1)** The Tranquil Space is a multi-purpose space for reflection, meditation, prayer, or decompression. For the most part, this is intended to be a quiet space. However, please keep in mind that some religious prayers are recited aloud, so there will be times when this space will not be completely quiet. This space is not intended for conversation, phone calls, or group activities.

Hotel Blocks — close April 3

- Hilton Minneapolis — Headquarters Hotel & Event Venue
- Holiday Inn Express Hotel & Suites Downtown Minneapolis
 - 4-minute walk to Headquarters Hotel
- Hyatt Regency Minneapolis
 - 7-minute walk to Headquarters Hotel

Questions? [Contact DF Meetings & Events](#)



Headquarters
Hotel & Event
Space



ASC
Welcome
Social



Additional
Hotel Blocks

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At National Service Training ...

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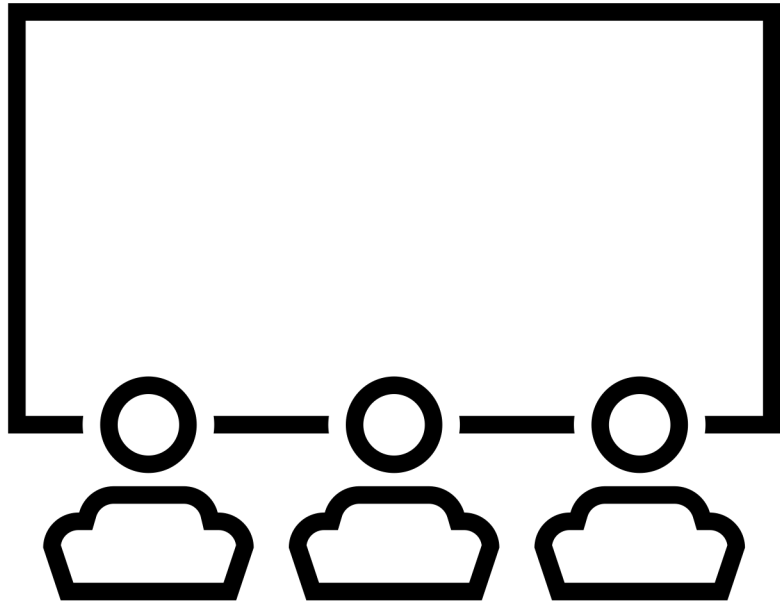
What to Expect When You Arrive

- Join the queue to check in.
- Once at the machine, you'll confirm your name and other details then you'll receive your on-demand printed name badge
- Make your way to the tables to utilize our stickers and buttons that describe you.
- Mingle with other attendees and exhibitors.
- The ballroom will open closer to the start of the plenary. Please do not enter the ballroom unless the doors are open.

What to Expect

- We will not be providing printed agendas this year.
- We encourage attendees to visit the NST webpage or the event app to review and/or print any wanted materials.
- All workshop materials (slides, handouts, etc.) will be available for downloading via the event app.
- Attendees can curate their own, personal agenda inside the event app. *Note this does not secure a spot within a workshop.

What to Expect



- Workshop seats are first-come, first-served. Each room will be theater-style seating.
- There will be Workshop Room Ambassadors in most rooms helping folks find seats and alerting attendees if the room is full.
- Workshops are 75 minutes. There are a few workshops that are repeated.



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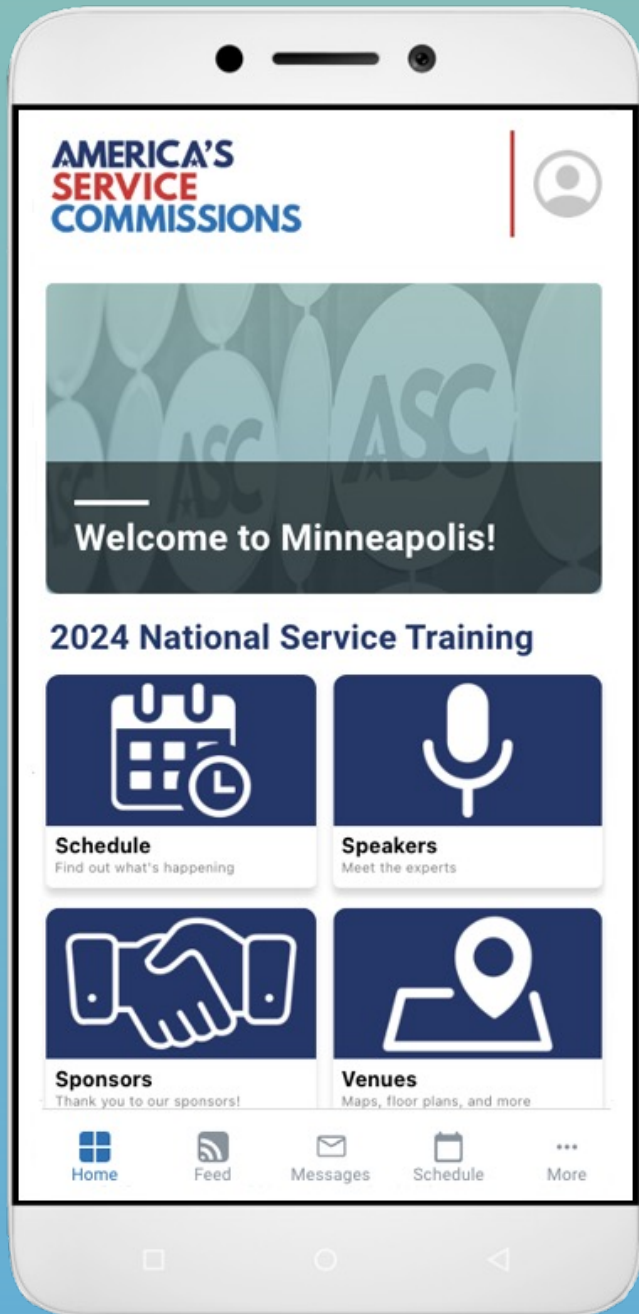
Tips to Make the Most of NST

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Download our mobile app!

Scan the QR code, visit bit.ly/ascmobileapp, or search “ASC Events” in your device’s app store.



Download our Mobile App!

- Build a custom schedule
- Connect with sponsors and exhibitors
- See a list of attendees
- View resources and speakers
- Special event Google Map
- Be sure to complete the workshop evaluation in the app for each workshop you attend!



Strategize & Debrief

- Review the agenda and note which session(s) in each workshop block you'd like to attend.
- If you're attending with others from your organization attend different sessions and then exchange information afterwards.
- Set aside time to review your notes, write down any outstanding questions, and commit to follow-up and next steps. Share what you learned at NST with others at your organization.

Meet New People

- Don't be afraid to approach new folks at the event and introduce yourself.
- This is everyone's first time at one, big event!
- National Service Training is a great way to meet other folks in similar roles and at similar organizations.



Frequently Asked Questions and Live Q&A

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Frequently Asked Questions

- **Will there be Wi-Fi available for attendees to use while in the event space?**
 - Yes
- **Is there a gender-non-specific restroom?**
 - Yes, this is available on the second floor by the Symphony ballroom meeting rooms.
- **Is there a nursing parent room available?**
 - Yes, this is available on the first floor on the Gallery side of the lobby.

Frequently Asked Questions

- **How do I get in touch with a speaker or an exhibitor?**
 - You can do this through the event app. There is a "speakers" icon and a "sponsors" icon where contact information can be found. The event app also supports in-app messaging.
- **I'm at the event and I have a question, who should I contact?**
 - You'll almost always be able to find an ASC staff member at the registration/check-in desk on the third floor. Or find someone with an "ASC Me Anything" button on.

The image features a vibrant blue background filled with numerous colorful speech bubbles in shades of red, yellow, pink, and light blue. Each bubble contains a dark blue question mark. In the center, a white rounded rectangular box contains the text "What questions do you have?" in a bold, black, sans-serif font.

What questions do you have?

Final Reminders

- You'll receive a final pre-event email with final reminders and updates from us one week out from the event.
- [Sign Up to be a volunteer!](#)
- Friday is Wear Your Gear Day! Suit up in your finest AmeriCorps gear and national service attire. Any iteration of the logo is welcome!
- [Anonymous Event Inclusion Recommendations](#)
- [ASC Health & Safety Code of Conduct](#)

A BIG Thank You to



- Just Serve
- Do Good, Be Good
- Cigna
- Claremont Lincoln University
- Feldsman Leifer LLP
- New Politics Leadership Academy
- On3Learn
- Think for Good, Inc.

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See you in Minneapolis!

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