

## SESSION DESCRIPTIONS

# Tuesday, April 26

### Special Meetings

#### Midwest AmeriCorps Region Meet and Greet

*Sarah Brady, AmeriCorps*

Come and go as you are able.

**Room:** 201-C **Time:** 9:00-11:30am

#### AmeriCorps Texas Program Meet and Greet

*OneStar Foundation Staff*

Join us for a meeting of AmeriCorps programs in Texas.

**Room:** 203-C **Time:** 10:30-11:30am

#### Serve Wisconsin Meet and Greet

*Serve Wisconsin Staff*

Join us for a meeting of AmeriCorps programs in Wisconsin.

**Room:** 201-B **Time:** 10:30-11:30am

### Opening Plenary: 12:00-1:30pm

#### Welcome to Milwaukee!

*Jeanne Duffy, Serve Wisconsin; Representative David Bowen, Wisconsin State Legislature; Jeremy Triblett, Jeremy Triblett LLC*

Join us as we kick-off 2022 National Service Training — Central. We'll hear welcome remarks from Jeanne Duffy and David Bown and a keynote address from Jeremy Triblett.

**Room:** Ballroom AB

### Workshop Block A: 1:45-3:15pm

#### AmeriCorps Grantmaking 101: How to Navigate eGrants

*Scott McFarland, Missouri Community Service Commission; Shannon Ramsey, Serve Kentucky*

This session will provide participants a walk through the application process in eGrants including opening primes and managing subapplications. Internal grant application

tracking tools will be shared and participants will receive templates to use in their state.

**Room:** 203-C

#### Why Wait? The Time Is Now for National Service to Address Climate Change

*Kif Scheuer, Farallon Strategies; Brent Kossick, Service Year Alliance; Dan Brown, The Corps Network; Kaira Esgate, America's Service Commissions*

In this session you will hear three perspectives on what climate resilience programs can be, how they can create impact, and what might be needed to establish and grow them. Speakers from The Corps Network, Service Year Alliance, and Farallon Strategies will provide a brief introduction of what climate service means, give an overview of the status of the CCC initiative, and share work being done to analyze the landscape, develop resources, and pilot programs. Following initial presentations, the audience will be engaged in a discussion about what they (both programs and commissions) need to get involved in climate-related service programs whether from a support, resource, or advocacy perspective.

**Room:** 201-B

#### Living and Leading Intentionally 2.0

*Tray T.S. Deadwyler, Think for Good & The Service Nerd Collective*

Allow your "why" to drive the what, how, who, where, and when. Your personal signature defines how others experience life and leadership with you. During this session, participants will learn six key principles of intentional living and leading, identify their personal and professional signature, and initiate a personal mission statement to guide decision making and intentional goal setting for life and leadership.

**Room:** 201-A

#### Leading to Inspire Great Service

*Dee Dee Rap, JourneyWorks*

This session will help leaders identify better, proven strategies to inspire employee and volunteer engagement, build retention and create a shared commitment to service. Leaders at all levels will discover simple, no-cost ways to inspire, engage, and help transform service to communities into a strategy that deepens trust, builds relationships, and helps everyone to know they make a difference. Participants

will receive a free copy of Dee Dee's ebook *Leading to Achieve Great Service*.

**Room:** 203-D

**Meaningful Community Engagement: What Might it Look Like?**

*Mike Moon, UServeUtah; LaDawn Stoddard, UServeUtah*

The Pathways of Public Service and Civic Engagement were developed by Stanford University and provide a framework that resonates with people as a catalyst for focused contributions to the common good. The pathways describe a range of possibilities by which people can make a contribution to issues important to them and are applicable to individuals in all stages of life and levels of interest. UServeUtah is using the pathways framework in innovative ways to engage Utah's public. Come learn more about the pathways and gain practical takeaways including suggestions to use this framework to enhance your organization's work.

**Room:** 203-B

**Successful Going Forward: Financial Roundtable for Fiscal Managers at Commissions**

*Susan Meche, Meche Consulting LLC*

This roundtable will offer friendly discussion, tips, and lessons learned for commission fiscal staff to contribute or listen as we talk about and hear solutions about fiscal management oversight of subgrantees based on how things have changed and shaped our future. We'll discuss financial topics like: oversight through desk reviews; on-site reviews and audits; risk assessment factors that may have changed; tracking match; documentation retention; policies and procedures; and oversight issues that changed as a result of the pandemic. Commission staff will pick up ideas and solutions of what to do, change, or implement to provide subgrantees assistance and oversight.

**Room:** 201-C

**Making Change in Network of Influence Rather Than Power**

*Jordan Vernoy, See What I Mean*

Community change often occurs through networks. Networks of people and organizations that have influence, but not power. However, we often still try to create change in communities with traditional power structures. This session will provide practical advice for how to break free from believing power creates change, and help participants learn practices that use every person and organization in a network's assets and influence to achieve our collective missions.

**Room:** 203-A

**Sponsor Office Hours: Service Year Open House**  
*Service Year Staff*

Come learn more about Service Year Alliance in an informal session.

**Room:** 201-D

Workshop Block B: 3:30-5:00pm

**Spark Giving: Joyful, Service-Minded Strategies to Empower Families and Connect Communities**

*MiaLisa Millares, Doing Good Together*

Emerging research continues to demonstrate that small acts of kindness and service offer a profound and measurable sense of connection, purpose, and compassion. This workshop will empower participants to tap into this powerful effect with practical strategies and creative tools to get started. Creating fun, meaningful opportunities for families to serve others can be a joyful opportunity to nurture social connections and a sense of purpose, all while making a meaningful difference for your community. Learn more about the many-layered and timely benefits family volunteer opportunities can have on youth outcomes, family bonds, and community culture. Explore a variety of strategies for on-the-spot and virtual family service opportunities that spark the spirit of giving and discover innovative tools that encourage big-hearted reflection and generosity long after your event has concluded. Participants will have opportunities to brainstorm practical implementation strategies in small group break-out sessions and create a personalized outline for immediate action. Now more than ever, families are looking for authentic ways to engage their children in meaningful acts of service and kindness. Join us to discuss the enormous value of family service and come away with a plan to tailor family-friendly service ideas to your community's unique needs.

**Room:** 203-C

**The Empathy Sector and Commissioner Engagement**

*Cole McMahon, McMahon Consulting Group LLC; Marc McAleavey, Serve Indiana*

We all know great commissioners. They use their talents and networks to increase the field's influence, capacity, and funding. But why are active commissioners the exception? Serve Indiana asks a different question: What do we have in abundance? (Empathy and relationships.) How do we harness this power? (By unleashing commissioners.) In this workshop, we'll work together on specific ideas to adopt in your commission, to supercharge "attenders" into contributors and good commissioners into great ones. If you seek to ratchet up the effort and impact of your commissioners — and to create an Empathy Sector, this session is for you.

**Room:** 201-B

### Personalizing and Energizing Esprit de Corps

*Kristen Thomas, Hands On Atlanta; Dr. Chanika R. Perry, Hands On Atlanta*

Esprit de Corps should be seen as an integral component of any successful AmeriCorps program, not an afterthought or a chore requiring the reinvention of the wheel. This session will provide a forum for participants to learn new and creative ways to enliven and personalize their Esprit de Corps programming to meet the individual and collective needs of their cohort.

**Room:** 201-A

### Building Inclusive Leadership and the Understanding of Staff Roles in Justice, Equity, Diversity, and Inclusion at the State Commission Level

*Thenera Bailey, The SISGI Group; Lisl Hacker, Massachusetts Service Alliance*

This workshop will highlight the partnership between a state commission and the consultant company The SISGI Group who led commission staff through a process to understand their role in creating and maintaining justice, equity, diversity, and inclusion (JEDI) in the organization and their personal role in being anti-racist and overcoming bias in supporting strategies for inclusion. We will present the steps taken for the commission to develop operational standards and policies to combat institutionalized racism, bias, and privilege that have historically prevented organizations from meeting their mission and leading inclusive best practices. We will also share the transformational outcomes of the process.

**Room:** 203-D

### Shaping the Perfect Orientation and Training Program

*Brian Blahnik, Blahnik LLC*

First impressions shape your program's future!! Training is a key component to a successful program. From orientation to mid-year training sessions and year-round training, ensuring high quality, educational, and fun training is key. Let's look at one of the most creative and successful AmeriCorps training programs we've worked with. Join us to learn where to start, how to build it, what you need, and how you make it happen. This session is for those who need to learn and those that want to re-learn how it's done.

**Room:** 203-B

### Nuts & Bolts that Connect Grants Management

*Susan Meche, Meche Consulting LLC*

Are your grants' "Nuts & Bolts" tightened? Do you have a roadmap for your day-to-day financial grant operations? Step-in to this financial session to find out more about the

nuts and bolts and roadmaps to grants management! We'll talk about tightening up internal controls and administrative requirements, understanding what policies and procedures you need to have, and what sort of documentation and records you need to keep to breeze through any monitoring visit, compliance review, audit, or closeout!

**Room:** 201-C

### Training Your Talent: Taking Member Training and Professional Development to the Next Level

*Ashley Craft, Arizona Serve of Prescott College*

This session will provide participants with a variety of information and resources for high quality member trainings with a focus on member orientation and professional development, including a professional development tool kit to customize to their program.

**Room:** 203-A

### Sponsor Office Hours: America Learns — Electronic Member Files, Document Signing, + Remote File Reviews, Oh My!

*Gary Kosman, America Learns*

In less than a year, AmeriCorps programs representing more than 10,000 corps members began to use the AmeriCorps Impact Suite's electronic file management and document signing system. Come evaluate this side of the AmeriCorps Impact Suite for your program or portfolio. Say so long to scattered files and documents across multiple folders and systems, and say hello to security, peace, and ease.

**Room:** 201-D

ASC Networking Event: 5:30-7:00pm

Join your national service colleagues for an evening of networking at a historic Milwaukee landmark: Turner Hall. Cash bar; appetizers provided.

**Location:** Turner Hall (1040 N. Vel R. Phillips Ave)

# Wednesday, April 27

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Workshop Block C: 8:30-10:00am

## Mapping Monitoring — Subgrantee Monitoring Planning

Amy Porter, On3Learn

Does your subgrantee monitoring measure up? When it comes to subgrantee programmatic monitoring, an ounce of prevention truly is the most effective way to stave off most major compliance issues. Join us as we explore methods and resources to help you design and implement a quality programmatic monitoring process. This session will include peer exchange, instruction, and provide ample resources to make your monitoring work easier. This session will focus on member file, pre-award, and document monitoring. It is not a fiscal monitoring session.

**Room:** 203-C

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## Promoting AmeriCorps as an Organizational Capacity Building Grant

Sharon Tewksbury-Bloom, Do Good Be Good

Are you promoting National Service in your state? Offering planning grants? In this session we will cover positioning these grants in the realm of capacity building funding and using the Nonprofit Lifecycles Institute model to identify how national service can grow an organization's impact. What are the factors to look for in an organization that's ready for a national service grant, and how can you help them build their organizational readiness to utilize the funding fully and successfully?

**Room:** 201-B

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## Restorative Justice Practices Build Diverse and Inclusive Spaces

Ellen Williams, Take Ten — Robinson Community Learning Center

This session will provide participants information about restorative justice and how a restorative lens can build real diversity and inclusiveness among many constituencies. Participants will be engaged in restorative practices that will allow interaction and examine the white-centeredness of much service work. Work will address implicit bias and how working restoratively improves diversity in an authentic way.

**Room:** 201-A

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## Sacred Safe Space: The Power of Affinity Groups in National Service Organizations

Thenera Bailey, The SISGI Group; Pat Guzmán-Weema, OneStar Foundation

Webster's Dictionary defines affinity as "a feeling of closeness and understanding that someone has for another person because of their similar qualities, ideas, or interests." For individuals with marginalized identities (e.g. BIPOC, LGBTQIA+, people with different abilities, etc.), affinity groups can offer a safe space to show up authentically, share vulnerably, and exist fully. This workshop will share best practices, tips, and resources for establishing and maintaining affinity groups in your national service program, commission, or community.

**Room:** 203-A

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## It's All Connected: Leveraging Member Experience to Build Inclusive Community Spaces

Casey Branthoover, Communities in Schools — Central Texas; Felicia Bell, Communities in Schools — Central Texas

This session will highlight key activities to incorporate member feedback and lived experience into onboarding, training, and ongoing professional development spaces. Participants will engage in an interactive learning session to share best practices for incorporating a strengths-based community-centered design into their AmeriCorps program model. Participants will practice sharing power by working in small groups to understand strategies for success across programs.

**Room:** 203-B

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## ASC Updates

Kaira Esgate, America's Service Commissions; Rachel Bruns, America's Service Commissions

Join your fellow state service commission staff for updates from your national association and peer networking.

**Room:** 201-C

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## Cost Allocation and Indirect Costs

Scott S. Sheffler, Feldesman Tucker Leifer Fidell LLP

This session will cover key issues of allowable costs and cost allocation within the federal grant system, describing them within the context of AmeriCorps State and National programs. The materials will build from the nature of the "deal" that a federal grant recipient enters into, to the

nature of allowable costs under 2 C.F.R. Part 200, Subpart E, to concepts and techniques for proper allocation of joint costs across separate organizational business lines. The session will end with a discussion of negotiated indirect cost rate agreements, the de minimis rate, and the AmeriCorps-specific "Corporation Fixed Percentage Method."

**Room:** 203-D

**Sponsor Office Hours: America Learns — Sneak Peek and Feedback Opportunity: The AmeriCorps Timesheet App is Coming!**

*Gary Kosman, America Learns*

Designed by AmeriCorps members nationwide, the first mobile app dedicated to making AmeriCorps timesheets simple for all is nearly here! When we say all, we mean it. The members involved in the design of the app spanned decades of life experience, technology accessibility levels, and internet connection types. Come check it out and share your thoughts!

**Room:** 201-D

Workshop Block D: 10:15-11:45am

**Reducing Burden in AmeriCorps Grantmaking Process**

*Alexis Matthews, Serve Wisconsin; Jaclyn Kolar, OneStar Foundation*

This session will provide participants with ways to reduce the burden of the grantmaking process for both commissions and applicants. There will be panelists from different states that have adapted their RFP/NOFO process, and will share their tips, tricks, and learned experiences. Half of the session will be dedicated to panelist sharing, the other half will be open for participants to ask questions to the panelists. If time allows, there will be an opportunity for participants to work with panelists on ways to reduce burden in their own processes.

**Room:** 203-C

**Evidence: How to Find and Use it Effectively**

*Susan Hyatt, Big Purpose Big Impact LTD*

Does thinking about "evidence" give you indigestion? Finding and using evidence to make sure your program intervention design/dosage are as effective as possible can be daunting. What is "good" evidence? Where do you find it? What should you look for in a study? How do you do strong write ups of those studies after you find them? This hands on workshop will clarify why evidence is important, provide tips and strategies for finding and using evidence for program improvement and writing strong summaries of

studies, your performance measures, and evaluation results to make the case for your program's effectiveness.

**Room:** 201-B

**Public Policy: What Is Happening with National Service in Washington D.C. and in Your State Capital?**

*Casey Reynolds, America's Service Commissions*

Join America's Service Commissions as we walk you through funding for national service programs in the FY 2022 federal budget, our priorities for the FY 2023 federal budget, the state-level legislation we're seeing around the country, and how you can appropriately engage with it all.

**Room:** 201-A

**Internal Controls for Grants Management**

*Jerry Bertrand, Public Impact Advisors*

A strong framework of internal control is integral to all facets of an organization's success, including its grants management function. And 2 CFR 200, the Uniform Guidance applicable to most federal grantees, requires that grant recipients and subrecipients operate from a framework of internal control. In this session, we'll learn more about that framework, including its components, underlying principles, and associated best practices for implementation.

**Room:** 203-D

**Tick, Tock, Tick, Tock — The Ins and Outs of Member Timesheets**

*Jennifer Cowart, On3Learn*

Member timesheets are the single largest piece of documentation of a member's service. As such, it is important that programs understand the ins and outs of ensuring complete, compliant timesheets. This session will explore member timesheet requirements and best practices.

**Room:** 203-B

**Mental Wellbeing and Self-Care**

*Suzanne L. Pearlman, dePearl & Associates LLC*

This interactive session will provide basic information about how risk and protective factors influence mental wellbeing and the impacts of trauma-response on the brain. Participants will learn practical tools and develop a self-care plan.

**Room:** 201-C

## Exploring the Member Training Landscape

*Chrissy Sibley, Skill Success; Michael Shen, Skill Success*

This session will be a collaborative exploration of the member training experience. Participants will be in small groups as they engage in the collaborative process via Edward de Bono's Six Thinking Hats to explore member training challenges, best practices, and future implementation.

**Room:** 203-A

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## Sponsor Office Hours: Do Good Be Good Open House

*Do Good Be Good Staff*

Come learn more about Do Good Be Good in an informal session.

**Room:** 201-D

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Keynote Plenary: 12:00-1:30pm

## Shaping the Future

*Maureen Eccleston, PennSERVE; Sarah Eagle Heart, Return to the Heart Foundation*

Join us for a keynote address from Emmy award winning storyteller and internationally accomplished executive Sarah Eagle Heart.

**Room:** Ballroom AB

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Workshop Block E: 1:45-3:15pm

## Recruitment: Service Year Alliance's Lessons Learned from 2021 and Practices for 2022

*Jonas Kane, Service Year Alliance; Aly Ferguson, Service Year Alliance*

Join Service Year Alliance for a collective discussion of what is and is not working for recruiting corps members. Service Year Alliance will share our learnings through targeted recruitment for recent high school graduates and local recruitment in New Orleans for the 2021 cycle. We will also share polling and focus group data we gathered from young people in early 2022. This will not only be Service Year Alliance sharing but also everyone in the audience will also share what is and is not working with recent recruiting practices. The purpose of the session will be for everyone to have the best understanding of how to be more successful in recruiting corps members for the 2022 cycle and have open, interactive discussions to build best knowledge for all session participants.

**Room:** 203-C

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## Strategies to Successfully Diversify Organizational Revenue

*Chester W. Spellman, CW Spellman Consulting*

The session will provide participants with proven strategies to successfully diversify their organizational revenue. The session will include a presentation on effective ways to engage philanthropy and the private sector to enhance resource development and how to build strategic partnerships that last. Participants will engage in a small group, interactive relationship mapping exercise to help them leverage existing relationships for organizational good. Finally, Q&A and a discussion session will be built into the presentation to provide for increased participant interaction.

**Room:** 201-B

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## Institutional Allyship: Practical Strategies for Promoting Inclusion and Advancing Racial Equity

*Jasmine Williams, Parson Williams Group LLC*

This session will provide participants with a framework for activating allyship at the program and organizational level. Through interactive discussion and exercises, participants will explore the roles, skills, and behaviors associated with allyship and develop practical strategies for activating those skills in a way that promotes inclusion, advances equity for marginalized groups, and creates a sense of belonging for all AmeriCorps members.

**Room:** 201-A

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## Moving from Feedback to Accountability

*Shannon Stober, Jump Start Training & Development*

You understand the role feedback plays in your work and have worked diligently to master the skill. You know how to convey your concerns, design a solution, and gain agreement around a path forward. Yet, like so many of us, you've found yourself in a situation where feedback is just not working. Despite your best efforts and repeated attempts, the problem remains, and you're frustrated. It's now become an issue of accountability, or lack thereof. In this session, we will explore the concept of accountability and characterize the factors that contribute to or detract from holding others accountable when necessary.

**Room:** 203-D

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## Evaluation as a Tool for Shared Leadership

*Amanda Miller, Communities in Schools — Central Texas*

This session will demystify evaluation and take it off the 'scary word' list. Evaluation can be a lens through which we understand the world around us, not just from our own perspective but through the perspectives and feedback of others. This session will describe how AmeriCorps programs can use participatory and community-driven evaluation strategies to understand impact and make change in

real time. As AmeriCorps programs, we are blessed with an influx of energy, wisdom, and lived experience each year through our AmeriCorps members. These folks live the work on a daily basis, and incorporating their input into program strategy and implementation is a needed step toward building equitable service opportunities that provide meaningful support for America's communities.

**Room:** 203-B

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### **Building a Statewide Volunteer Recognition Program**

*Scott McFarland, Missouri Community Service Commission; Shannon Ramsey, Serve Kentucky*

For most of us, our mission is to promote all volunteerism, but the non-national service aspect of that is a hard nut to crack. In this session, we will discuss how to create a statewide recognition program that helps to share great volunteerism stories and builds lasting partnerships.

**Room:** 201-C

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### **Using Video Recordings and Podcasts for Program/Member Trainings and Promoting Service**

*Kyle Clower, Serve Wisconsin*

This session will provide participants with information on creating and using video/audio recordings for conducting multiple types of trainings and for promotional purposes to spread awareness and assist in AmeriCorps recruitment. Participants will learn ways to structure trainings for both AmeriCorps members and program staff that combine prerecorded materials with reflection/Q&A sessions, including easy ideas for creating the recordings and usefulness for remote/blended trainings. Participants will also gain knowledge about the steps and resources to follow for creating their own video or podcast series of AmeriCorps/volunteer service stories, based on The S-Files podcast by Serve Wisconsin.

**Room:** 203-A

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### **Sponsor Office Hours: The SISGI Group Open House**

*The SISGI Group Staff*

Come learn more about The SISGI Group in an informal session.

**Room:** 201-D

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Workshop Block F: 3:30-5:00pm

### **Leveraging Community Partnerships and VISTA to Advance Service Learning Across Your State**

*Kamryn Ryan, Volunteer Iowa; Jana Daisy, Volunteer Iowa*

This presentation will be focused on building and strengthening service-learning programs across a commission's state. We will discuss the benefits of service learning, with a focus on youth service and community partnership — which service learning helps to facilitate. We will discuss Volunteer Iowa's work in utilizing AmeriCorps VISTA to advance service learning by collaborating with volunteers through stakeholder groups representing afterschool programs, nonprofits, K-12 schools, and youth leadership organizations across the state. Guests should leave feeling motivated to advance service learning within their states and with action steps in place.

**Room:** 203-C

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### **Member Engagement: What Sets Your Team Apart?**

*Cairn L. Reisch, Soul of a Cairn Consulting*

With the hot topic issues of hiring and member recruitment on everyone's mind nowadays, how do your roles stand out? What draws people in and keeps them? In this session we will discuss giving members a well-rounded experience that they can draw from for life and that allows them to bring their whole selves to work every day. Many of us are in this field due to our own time in AmeriCorps; how do we replicate that for the next generation in 2022?

**Room:** 201-B

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### **Grant Fraud — Transparency and Accountability**

*Monique Colter, AmeriCorps; Jeff Morales, AmeriCorps*

This session will define fraud and explain its elements, assist you in identifying grant fraud at your organization, and discuss actions you can consider to prevent and detect fraud. Participants will learn about common fraud risks and schemes from recent OIG investigations and engage in an interactive discussion about the internal controls grantees could implement to reduce their risk of becoming victims of fraud. The OIG will also give you tips on what you should do when fraud occurs within your organization.

**Room:** 201-A

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### **AmeriCorps State and National — Compliance from the Perspective of the Grant Budget**

*Scott S. Sheffler, Feldesman Tucker Leifer Fidell LLP; Jerry Bertrand, Public Impact Advisors*

The AmeriCorps State and National program is notable among federal grant programs in its complexity, and the most significant compliance considerations are those

for which mistakes lead to financial consequences — in particular through the imposition of a disallowance. In this session, FTLF attorney Scott Sheffler and grant consultant Jerry Bertrand discuss key compliance considerations from the perspective of the AmeriCorps grantee's budget — discussing key issues arising in the three main cost areas of program operation costs, member costs, and administrative/indirect costs, as well as key cost share requirements for the grantee share of the budget.

**Room:** 203-D

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### **Core Competencies: Building the Foundation for a Strong Member Training Curriculum**

*Lauren Currie, Lauren Currie Consulting*

This session will engage participants in developing their program learning goals and intended member core learning competencies. During this interactive workshop, participants will draft an annual training calendar utilizing member learning goals and core competencies as the foundation. Participants will also learn how to evaluate their training model.

**Room:** 203-B

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### **Whole Community Exercise: Building Skills for Community Response**

*Katrina French, AmeriCorps; Luke Wigle, AmeriCorps*

During this session, participants will learn the four most important disaster services principals that AmeriCorps needs in order to support disaster response within their own communities after a disaster event. Participants will be given an opportunity to practice using these principals by playing a Whole Community game and will be given resources to conduct their own Whole Community game with their AmeriCorps programs and/or members.

**Room:** 201-C

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### **Trauma-Informed Practices as a Model for AmeriCorps Member Development**

*Niki Messmore, Medical Student Education*

As a framework for approaching social services, the trauma-informed (TI) model has become increasingly used. Through this workshop, participants will learn what it means to both operate a TI AmeriCorps program and how to train AmeriCorps members on the topic so they can better serve their clients. Participants will learn the foundations of TI practices. The presenter will share ways to apply TI to the program, including recruitment and support for member wellness, particularly members with marginalized identities. The curriculum on the topic will be shared as a handout, so participants can return home with tangible action steps.

**Room:** 201-A

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### **Sponsor Office Hours: The SISGI Group — #IamRemarkable**

*Thenera Bailey, The SISGI Group*

#IamRemarkable is a Google initiative that empowers people to celebrate their achievements in the workplace and beyond. Founder/CEO of The SISGI Group, Dr. Thenera Bailey is a certified #IamRemarkable facilitator and will be leading this engaging workshop to help you develop the skills and confidence to break the barriers and begin promoting your personal and professional accomplishments.

**Room:** 201-D

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### Special Meetings

#### **Volunteer Iowa AmeriCorps Programs**

*Volunteer Iowa Staff*

Join us for a meeting of AmeriCorps programs in Iowa.

**Room:** 203-C **Time:** 5:15-6:15pm

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#### **Illinois AmeriCorps Programs**

*Serve Illinois Staff*

Join us for a meeting of AmeriCorps programs in Illinois.

**Room:** 201-B **Time:** 5:15-6:15pm

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#### **Serve Nebraska Programs Meeting**

*Serve Nebraska Staff*

Join us for a meeting of AmeriCorps programs in Nebraska.

**Room:** 203-A **Time:** 5:15-6:15pm

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#### **North Central AmeriCorps Region Meet and Greet**

*Michael Laverty, AmeriCorps*

Come and go as you are able.

**Room:** 201-C **Time:** 5:15-6:15pm

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#### **BIPOC Networking Event**

*The SISGI Group*

The Black, Indigenous, and People of Color (BIPOC) Affinity Group is excited to welcome all BIPOC colleagues to join us for a fun networking event hosted by The SISGI Group. Don't miss this chance to meet your peers in the region, win fun prizes, and enjoy snacks and drinks with new and old friends. Capture memories in the photo booth and enjoy

the credit bar (credit card only/no cash). Please register in advance: <https://bit.ly/bipoc2022>.

**Room:** 201-D **Time:** 5:30-7:00pm

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## Thursday, April 28

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### Special Meetings

#### AmeriCorps VISTA Project Sponsor Session

*Katherine Lacy, ServeNebraska*

Join VISTA Project Sponsors for a peer facilitated discussion to connect VISTA Leaders and VISTA project staff.

**Room:** 201-C **Time:** 8:00-8:45am

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#### States for Service Meet and Greet

*America's Service Commissions Staff*

Join us to learn more about the States for Service policy coalition.

**Room:** 201-B **Time:** 8:00-8:45am

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#### Sample Affinity Group for All

*Thenera Bailey, The SISGI Group; Pat Guzmán-Weema, OneStar Foundation*

Are you interested in creating an affinity group for your programs, staff, and/or AmeriCorps members? Come join us for some light breakfast snacks (first come, first served) while we facilitate an example of how affinity groups work. We will discuss setting agreements, themes for discussion, and engage in small group conversations. This brief interactive session will give you a starting point for future affinity group meetings and a chance to ask and get answers from leaders and participants from the ASC BIPOC Affinity Group. Open to all.

**Room:** 201-D **Time:** 8:00-8:45am

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### Workshop Block G: 9:00-10:30am

#### Site Management 101: Ensuring Compliant Sites

*Amy Salinas, On3Learn*

Running and leading an AmeriCorps program that places members in varied sites requires thoughtful and intentional strategies and processes to ensure members and sites are doing what they are supposed to do and having a strong experience. This session will explore common compliance areas that can show up with multi-site programs and what

programs can do to prevent, detect, and address these areas.

**Room:** Room 203-C

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#### Conservation and Climate Change: Opportunities for State Commissions and AmeriCorps Programs

*Yasmeen Shaheen-McConnell, AmeriCorps*

Climate change poses a grave threat to our environment and economy, but also provides a major opportunity to create a cleaner, safer, and more equitable future. With decades of experience in conservation, energy efficiency, disaster response, community resilience, and civic engagement, AmeriCorps and its partners have an important role to play in addressing current and future threats of climate change. In this session, you will learn about AmeriCorps' commitment to addressing the climate crisis; how AmeriCorps is working with other agencies to advance this commitment; and how we can work together to expand the impact of national service in addressing climate change and building pathways to the green jobs of the future.

**Room:** 201-B

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#### Engaging Donors in a Major Gift Program

*Cathy Lins, Development Plus Inc.*

For most organizations, major gifts provide an important gift income stream to fund important capital projects, endowment priorities, and, increasingly, operational necessities. This session will help participants know how to manage the structure and processes needed to identify these donors and their capacity to give, and how to engage donors and make a compelling ask. Working in small groups, participants will work on their preferred interest area and see guidance and examples to strengthen their programs.

**Room:** 201-A

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#### Risk-Based Subrecipient Monitoring

*Anna Eberhardt, independent consultant*

Presenters will provide an overview of a recent project to develop a risk-based monitoring toolkit including results of a landscape survey. The majority of the session will be

spent reviewing the toolkit of documents including keys to implementation to enable participants to have practical ways to integrate any portion of the toolkit into their current risk-based monitoring practices.

**Room:** 203-D

**Experiential Professional Development During COVID-19 and Beyond: Shifting to a Hyflex Model**

*Annie Reifsnnyder, Arizona Serve of Prescott College; Brandon White, Arizona Serve of Prescott College*

COVID-19 has initiated a new reality. eLearning and hybrid models of teaching are now the reality, making adaptations for national service programs necessary. How might these new learning environments still model and foster experiential components in a remote setting? How might these training spaces sustain and thus widen the scope and availability of AmeriCorps professional development beyond the pandemic? This presentation will attempt to answer these two pivotal questions in an interactive way as the development and results of an Arizona Serve hybrid course are detailed.

**Room:** 203-B

**Developing and Managing a Statewide VISTA Program Through Your State Service Commission or Agency**

*Jeanne Duffy, Serve Wisconsin; Julie Struck, Volunteer Iowa; Katherine Lacy, ServeNebraska; Tatiana Cleveland, OneStar Foundation*

Have you ever wondered what it takes to manage a VISTA program? Do you have a VISTA program and are just getting started? If you answered yes to either of these questions, join us to hear from a panel of VISTA "experts" to get all your questions answered!

**Room:** 201-C

**The Conditions to Recruit More Individuals After High School Into Service**

*Kristen Bennett, Service Year Alliance*

Service Year Alliance worked with eight national service year programs to understand what are the necessary components to engage more individuals with a high school credential into a year of service. Three of the largest outcomes of the work showed the national service programs who build training to foster a culture of belonging and build a foundation for asset-based assessments of corps members and a clear throughput of skills attainment during the year are better at recruiting, engaging, retaining, and supporting individuals with a high school credential and to some degree all corps members more broadly. To help programs incorporate these practices, we worked with consultants in these three areas to build a training

curriculum that you can easily imbed into your existing curriculum. Join us as we talk about this curriculum, ways in which to engage more individuals with a high school credential, and other case studies around partnerships with high schools, embedding an industry recognized credential, and partnerships with employers and higher education which helps national service programs better align to be a post-secondary pathway for youth and builds stronger recruitment, engagement, and retention of this population.

**Room:** 203-A

**Sponsor Office Hours: OnCorps Reports**  
*OnCorps Reports Staff*

Come learn more about OnCorps Reports in an informal session.

**Room:** 201-D

Closing Plenary: 10:45am-12:00pm

**AmeriCorps Leadership Dialogue**

*Michael Smith, AmeriCorps; Sonali Nijhawan, AmeriCorps; Kaira Esgate, America's Service Commissions; Secretary Kathy Blumenfeld, Wisconsin Department of Administration*

Join us as Kaira Esgate moderates an engaging and informative dialogue with leadership from the AmeriCorps Agency: Michael Smith, AmeriCorps CEO, and Sonali Nijhawan, Director of AmeriCorps State and National.

**Room:** 202-ABC