

SESSION DESCRIPTIONS

Monday, May 15

Special Meetings · 9:30-11:30am

North Carolina AmeriCorps Program Meet Up *VolunteerNC Staff*

Join fellow North Carolina AmeriCorps programs for a meet and greet.

Room: 211 **Time:** 9:30-11:30am

AmeriCorps Workforce Development *AmeriCorps Agency Staff*

Join AmeriCorps agency staff and others for an informal conversation about workforce development and AmeriCorps.

Room: 212 **Time:** 10:00-11:30am

Vermont AmeriCorps Programs *SerVermont Staff*

Join SerVermont for a meet and greet of Vermont AmeriCorps programs.

Room: 213 **Time:** 9:30-11:00am

Opening Plenary · 12:00-1:30pm

Welcome to Charleston!

Bill Lynch, West Virginia Public Broadcasting; Hawley Carlson, Volunteer West Virginia

Join us as we kick-off 2023 National Service Training — East. We'll hear welcome remarks from Hawley Carlson and a keynote address from Bill Lynch, host of the *Inside Appalachia* podcast.

Room: Grand Ballroom

Workshop Block A · 2:00-3:15pm

National Service Public Policy Briefing

Kaira Esgate, America's Service Commissions; Tom Branen, Lead for America

Join America's Service Commissions as we walk you through funding for national service programs in the FY 2023 federal budget, our priorities for the FY 2024 federal budget, the state-level legislation we're seeing around the country, and how you can appropriately engage with it all.

Room: 211

Using AmeriCorps as a Workforce Development Strategy

Paul Brown, Serve Colorado; Lyndie Kenlon, Trailhead Institute; Yasmeen Shaheen-McConnell, AmeriCorps; Robert Godfried, Next100

This session will provide participants with information on different ways to utilize AmeriCorps as a workforce development strategy, including a framework for identifying quality credentials that expand opportunities for members and prepare them for high demand careers. Presenters will also dive into a case study featuring an AmeriCorps program that is fully integrated with a Registered Apprenticeship. Join staff from Serve Colorado and the Trailhead Institute Colorado Public Health Works team to explore a collaborative, dual program model that provides member training, in-service learning, and equitable career pathways.

Room: 212

Expanding What Is Possible and Creating a Legacy of Pride for Service Members through Recruitment, Engagement, and Retention

Carolina Urrechaga, Hispanic Unity of Florida

HUF's AmeriCorps program is not just a service year; it is an opportunity for service members to share their ideas, talents, and perspectives while working with staff and the community. These perspectives contribute and create a unique experience for members. Success starts from first impressions at recruitment and continues through ongoing engagement and retention strategies. HUF's program is defined by three words: communication, caring, and inspiration. This workshop will provide successful strategies to tap the talents and experiences of a diverse population of service members to make a big impact in your community and leave a legacy for future AmeriCorps members.

Room: 213

Leadership Styles — Facts and Friction

Chuck Stump, The Performance Group

Let's face it — we're all different. The best leaders know themselves and understand the strengths and challenges of each member of their team. Who wants to lead? Who wants to work with the team, and who would rather be independent and work alone? What are the "magic words" that get each style to engage and listen? These questions and much, much more will be answered in this eye-opening workshop.

Room: 214

Wrangling Cats and Harnessing Lightning: Staff Training Comes Alive!

Eric Rowles and DJ Coles, Leading To Change

Is your staff inspired... or in pain? Staff training and professional development is often viewed as a painful process, but it doesn't need to be! When you apply a 13 Minute Roller Coaster approach, combined with a MIST formula of facilitation, and integrate innovative assessment, technology, and group development techniques... training can be ROCKSTAR like! Don't miss this showcase of multiple strategies, techniques, and examples of how (and why) staff training and DYNAMIC professional development can be the SPARK to keep your organization healthy and moving forward.

Room: 215

Civic Engagement and Health: Understanding the Long-Term Impacts of Civic Engagement during Emerging Adulthood

Matthew Hudson-Flege, Trailside Publishing; Martie Thompson, Appalachian State University

A growing body of research suggests that participation in volunteering and civic engagement during early adulthood can lead to positive health outcomes across the life course. During this workshop, the presenter will share early findings of nationally-representative research in this area, and participants will have an opportunity to develop strategies for communicating member health outcomes to funders and other stakeholders. Participants will also learn about opportunities to include their AmeriCorps program or state service commission in member health-related survey research (funded by the AmeriCorps Office of Research and sponsored by Appalachian State University) taking place from 2023-2024.

Room: 216

Sponsor Showcase: The SISGI Group

The SISGI Group Staff

Come learn more about The SISGI Group in an informal session.

Room: 217

Workshop Block B · 3:45-5:00pm

National Service Challenge Innovations

Kaira Esgate, America's Service Commissions; Jamie Orozco Nagel, Volunteer Iowa

Join ASC and National Service Challenge grantees as they share commission and program innovations they have developed as a result of funding provided by the Schultz Family Foundation. Highlights include: establishing member emergency funds, member recruitment strategies, leadership training and other member benefits, developing

workforce development pathways through service, and more.

Room: 211

Dimensions of Successful Site Management

Amy Salinas, On3Learn

This session will explore what it takes to manage a diversity of sites that are spread out across distances. The question that will guide our work is "How do we build a team of sites that are high performing, buy in to the bigger picture of AmeriCorps and the program, are committed for a period of time, and support one another and their members, despite the challenges that never go away?"

Room: 212

Start with What's Strong: Identifying and Developing Member Assets

Janna Pennington, Janna Pennington LLC

Each corps member brings a unique combination of strengths, skills, and talents with them to the service year. In this session, we will discuss strategies for identifying and developing these assets and explore how an asset-based approach can boost community impact and encourage personal and professional growth. Participants will have the opportunity to try out what they learn by assessing their own assets, evaluating their current support for member growth, and setting goals for themselves and their programs.

Room: 213

Five Ways to Expand Performance Measures into an Evaluation Study

Gretchen Biesecker, Bee's Knees Consulting

Many AmeriCorps programs and state commissions find moving from performance measurement of outputs and outcomes to designing an evaluation study challenging. Differentiating simple performance measurement from more in-depth scientific inquiry feels daunting. This session will offer five concrete ways that programs (and those guiding them) might design a study using the performance measure data they already collect. Examples shown will include: combining data across multiple years to explore trends; segmenting/analyzing data in new ways to look at subgroups or types of setting; relating implementation/participation data to outcomes; and adding qualitative data to learn about implementation and the why behind results.

Room: 214

Understanding Planning Grants and How They Fit into Your Grantmaking Strategy

Katie Koski, Massachusetts Service Alliance; Paul Brown, Serve Colorado; Abby Fleiss, OneStar

Planning grants have proven to be an effective tool for state commissions as a part of their overall grantmaking strategy. This session will bring together a panel of commission staff members from different states who will highlight multiple approaches to administering planning grants. Whether you're just beginning to explore planning grants, looking to strengthen your current process, or want to tweak aspects of your process, this session will offer key takeaways that you can adapt and bring back to your state commission.

Room: 215

The Revolving Door of Volunteers — New Approaches to End the Dizziness

Elisabeth Donovan, Galaxy Digital

This session focuses on the big three: recruitment, engagement, and retention. Volunteer management can become a constant battle against these three currents. We'll take a look from a state and community level at how to create a sustainable volunteer management plan for the size of your organization. We'll dive into storytelling, stats that drive engagement, why volunteers come, and why they stay. The session will include a discussion around practical examples of how to best use media channels and

which virtual trends are here to stay. Participants will receive planning guides for Volunteer Recruitment and Smart Social Media for Volunteer Managers.

Room: 216

Sponsor Showcase: America Learns — The AmeriCorps Impact Suite for Programs

Gary Kosman, America Learns

Looking for a one-stop-shop to manage your program? The Impact Suite handles enrollment, member files, files for sites and supervisors, document signing, performance measurement, performance evaluations, communications, and so much more. Come evaluate any aspect of the platform to see if it would be helpful for you — *even if* your commission requires that you use another platform for timesheets. Welcome!

Room: 217

ASC Networking Event · 5:30-7:00pm

Join your national service colleagues for an evening of networking. Cash bar; appetizers provided.

Location: Charleston Marriott Town Center

Tuesday, May 16

Morning Networking · 8:00-8:45am

Breakfast Networking for All

Join us for a semi-structured networking session. Breakfast will be provided.

Room: Grand Ballroom

ASC Updates

Kaira Esgate, America's Service Commissions

Join your fellow state service commission staff for updates from your national association and peer networking.

Room: 217

Workshop Block C · 9:00-10:15am

Potential Pitfalls When Overseeing Grants (and How to Avoid Them)

Monique Colter and Eric Tarnovsky, AmeriCorps

This session will define fraud and explain its elements, assist you in identifying grant fraud at your organization, and discuss actions you can consider to prevent and detect fraud. Participants will learn about common fraud risks and schemes from recent OIG investigations and engage in an interactive discussion about the internal controls grantees could implement to reduce their risk of becoming victims of fraud. The OIG will also give you tips on what you should do when fraud occurs within your organization.

Room: 211

Build the Bench — Creating Meaningful Service Development Opportunities to Set Your Members up for Success

Erin Susman, West Virginia Community Development Hub

This session will discuss ways to create meaningful and intentional pathways for members to pursue meaningful opportunities after their term, starting as soon as day 1. Participants will engage in interactive discussions with other attendees and learn practices and strategies they can take back to their members.

Room: 212

Building from Success: Helping Communities Help Themselves

Chris Roper and Kelli Fleming, Future Generations University

This session will introduce participants to the grassroots method of community development taught at Future Generations University. This method seeks to empower communities to achieve common goals using the resources they have at hand. After a brief presentation, there will be an interactive discussion based on real-world examples, and participants will receive a handout to help them think about how to make work at their own site more effective.

Room: 213

Elevating State Commissions' Supporting Role in AmeriCorps Recruitment

Kerry Whitacre Swarr, BloomED Group

This session will provide participants with new ideas for commissions to support their AmeriCorps programs with recruitment based on lessons learned from the 2022 Recruitment and Retention Consultancy with ASC. This session will share survey results from commissions across the country and lessons learned from working directly with seven state commissions and their programs in 2022.

Room: 214

A Path to Success: Improving Career Readiness Skills through Mentoring Relationships for Youth with Disabilities

Priti Pandya, Partners for Youth with Disabilities

According to the Department of Labor, the employment rate for youth with a disability was 21.1% for 16-19 year olds and even lower (16.5%) for young adults 20-24 years old (U.S. Bureau of Labor Statistics, 2021). This workshop will provide an in-depth look at unemployment and the gap in community participation for youth with disabilities. Participants will look at tools, resources, and best practices that promote career readiness in young adults with diverse needs. Strategies will be shared through the lens of universal design principles and disability inclusion that promote mentoring relationships and other job-related

factors that positively impact a young person's success in the workplace.

Room: 215

Leveraging National Service and Partnerships to Support Student Success

Kate Cochran, National Partnership for Student Success; Terra Wallin, AmeriCorps

This session, led by the National Partnership for Student Success, will provide participants with information on evidence-based strategies and lessons learned for leveraging AmeriCorps programs to support academic acceleration and improve student well-being, including tools, resources, and supports available to states, nonprofits, districts, and schools to create, implement, and sustain these efforts. It will highlight state-led efforts to promote cross-agency collaboration and community engagement to ensure all students have access to supported, high-quality adults. Participants will engage in an interactive discussion, hear from their peers, and identify specific actions they will take at their home site to accelerate student learning.

Room: 216

Sponsor Showcase: GivePulse

GivePulse Staff

Come learn more about GivePulse in an informal session.

Room: 217

Sponsor Showcase: America Learns — Electronic Member Enrollment and Files

Gary Kosman, America Learns

Come learn more about America Learns in an informal session.

Room: 204

Workshop Block D · 10:45am-12:00pm

Grant Management 101

Scott S. Sheffler, Feldesman Tucker Leifer Fidell LLP

Federal funding creates many opportunities, but understanding and following all the accompanying rules and requirements can be quite challenging. This presentation is designed to provide an overview of key grant management requirements and concepts fundamental to proper administration of an award. It is intended to provide an accessible overview to those new to federal grant management while also offering a way of viewing the broader grants system that will be useful to more experienced grant managers.

Room: 211

Self-Care for the Real Life of Service

Dee Dee Raap, *JourneyWorks*

There is no mental health without self-care. This session will provide participants with the framework and renewed spirit for self-care that helps sustain their passion to make a difference by preventing burnout and adopting key strategies for physical and mental health. Participants will engage in an interactive discussion to identify best practices for their self-care practice, and complete a worksheet with goals, mindset activities, self-care actions, and strategies for sharing with others. Attendees can receive 15 weeks of free follow-up ezines to encourage them to continue the self-care journey.

Room: 212

Accessible Service

Thenera Bailey and Stacy Jones, *The SISGI Group*

In this workshop, we will explore best practices on how to make accessible content (social media, documents, trainings, etc.) and inform attendees of strategies to ensure their members/audience have access to their services and products. We will remind people that accessibility is everyone's responsibility and should be practiced in every aspect of program management and work culture. We will also share examples from national service and volunteer programs that have created more accessible service through interpretation, accessible technology, and other operational strategies.

Room: 213

Reducing Barriers in Rural Program Development and Strengthening Outreach Strategies

Monica Lallo, *Global Management and Training Consulting Service*

This session will provide techniques and tools to engage internal and external stakeholders and engage participants to be able to create targeted outreach messages.

Room: 214

Service-Learning — A Process Not Just a Project

Julie Rogers Bascom, *National Youth Leadership Council*

Service-learning is a process where young people can use and develop critical thinking skills and engage in opportunities for collaboration and team building. When students are leaders in and out of the classroom, students' engagement, ownership, and contributions increase, allowing students to build skills, develop empathy, and see themselves as problem solvers. In this interactive session, learn how to use a four-stage framework and research based standards of quality service-learning practice to ensure your programs' efforts lead to positive youth outcomes. Get ready to take a step to weaving quality service-learning into your program plans!

Room: 215

Introduction to Privilege, Bias, and Microaggressions in Volunteerism

Maureen Bourgeois, *MAVA*

Join this highly interactive workshop to discuss topics of privilege, bias, and microaggressions and how they can crop up in volunteer organizations and activities. During this training, you will spend time reflecting on and discussing your own identities and experiences of identity. You will explore definitions of power, privilege, and oppression and discuss agent and target identities. Finally, you will learn about bias and microaggressions, how to build your awareness of biases, and practice responding to bias or microaggressions that you may encounter in your volunteer or volunteer engagement leadership role.

Room: 216

Sponsor Showcase: OnCorps Reports

OnCorps Reports Staff

Come learn more about OnCorps Reports in an informal session.

Room: 217

Keynote Plenary · 12:00-1:30pm

Expanding What's Possible

Kaira Esgate, *America's Service Commissions*; Jamira Burley, *IAMHERETO*

Join us for a keynote address from Jamira Burley, founder of IAMHERETO.

Room: Grand Ballroom

Workshop Block E · 2:00-3:15pm

Pipelines and Pathways: Modernizing the Corps Member Experience

Maureen K. Eccleston and Kristen Bennett, *Service Year Alliance*

To engage more individuals in national service, our field must increase the value proposition of serving. This session will explore how to modernize the corps member experience and increase the accessibility of national service. Participants will examine promising practices and practical challenges in embedding service years into the postsecondary ecosystem and connecting corps members with their post-service pathways. Participants will look at Service Year Alliance's "High School Transitions Quality Continuum," preview the Pre-Apprenticeship Field Report developed with Jobs for the Future and Next100, and discuss how communities are collaborating to strengthen the pipeline into and out of service.

Room: 211

Confessions of an AmeriCorps Program Director

Nicole Vera, consultant; Nick DiColandrea, Conservation Trust for NC

Learn from two program directors with combined 20+ years of national service experience to understand why even the most seasoned veterans have ASC Basecamp bookmarked, have their program officer on speed dial, and go to sleep reading CFRs. Each year presents new setbacks and successes, and if you are new to the role, it's easy to feel alone when you ride the AmeriCoaster. Come laugh, cry, and cringe at the sharing of experiences and best practices you will only get from the confessions of two former program directors!

Room: 212

Maximizing Potential: The Art of Getting From A to Done

Yexandra Diaz and Shanee Ransom, Public Allies CT

This train-the-trainer session will provide participants with practical insights and tools necessary to support members maximizing their potential by focusing on the transfer of executive function (cognitive) training to service performance. Participants will engage in an interactive discussion regarding how factors (e.g. task-specific demands and prior knowledge) may influence the successful application of executive function. Participants will explore various learning hindrances in addition to the methods required to transform them into potential realized. The end goal is to develop actionable strategies and tactics which empowers members to get from "A to Done."

Room: 213

Relationship-Building with Members and Volunteers as a Leadership Strategy

Barry Altland, HHH Engagement Collective

Leaders in the 21st century embrace that it is difficult to inspire and energize those who serve without first understanding what it is that stirs inside the unique individual that initially brings them "to the door." Leaders also seek to discover what inspires others to continue to mobilize and generate positive change in our communities. Leaders must build relationships with members and volunteers to continually discover their intrinsic motivators — that is what coaching does. Participants in this immersive session will develop their coaching skills to elevate the engagement and performance of their entire team!

Room: 214

Assets Mapping Individuals: A Strengths Based Approach — from Members to Program Participants, Volunteers, and Program Staff!

Alyson Kenney, Teach Western Mass; Lisl Hacker, Massachusetts Service Alliance

Participants will learn the value of asset mapping and taking a strengths based approach to individuals, and will engage in an interactive and replicable activity to identify an individual's strengths and assets, which they can then bring back to their program to use in a variety of settings: from members, to program participants, to volunteers and program staff! Participants will also leave with a list of national service participants assets, whom they might connect further with.

Room: 215

Taking a Closer Look: Re-Examining Tools and Processes in Program Monitoring

Andrea Farren, Massachusetts Service Alliance

Thinking about re-examining your program monitoring process while ensuring compliance with federal requirements? Massachusetts Service Alliance will be sharing how the development of a virtual monitoring tool helped us increase efficiency, lean into the concept of transparency, and increase monitoring confidence amongst commission staff. Participants will learn how deconstructing and rebuilding the program monitoring process can help clarify what, how, and why you monitor. Participants will walk away with examples of practical tools, as well as guidance on how to re-design their own internal process with a sense of purpose and direction. (Note: Fiscal monitoring will NOT be covered.)

Room: 216

Sponsor Showcase: America Learns — The AmeriCorps Timesheet Mobile App

Gary Kosman, America Learns

Come check out and play with the first made-for-AmeriCorps timesheet app! The app was designed by AmeriCorps members from across the country — not by people who think they know what members need! Whether your members are 17 or in their 90s, whether or not they're comfortable with technology, and even if they don't have a stable internet connection, this app just might be the holy timesheet grail you've been looking for.

Room: 217

Recruitment, Retention, and Re-Enrollment 'RR&R': Where Commissions Can and Should Fit into the Equation

Mark Weller, South Carolina Service Commission; Ellis Gambill, Michigan Community Service Commission

This session will dive into the realms of capacity, influence, and relevance for state service commissions as we unilaterally enter the folds of recruitment, retention, and re-enrollment "RR&R" in AmeriCorps heading into 2023 and beyond. With new funding and requirements for at least a 0.5 FTE commission-based recruiter role, this session will aim to guide commissions on the opportunities, obstacles, and navigational intersections to effectually implement these roles along with broader RR&R goals. This session will explore the confluence of downstream, midstream, and upstream elements impacting RR&R, focusing on where and how commissions can best leverage their vantage point.

Room: 211

Building Successful Mentor/Mentee Relationships

Matthew B. Tolliver, Tolliver Counseling and Consulting Services

Research has shown multiple benefits when young people have high-quality, positive relationships with parents, teachers, mentors, coaches, and/or peers. Those who feel positively connected are more resilient in the face of obstacles, more academically successful, better prepared for their future college/career ventures, and display more prosocial behaviors. Participants of this session will learn research and evidence-based practices to create, strengthen, and deepen mentor relationships with mentees including brain-based resilience-building strategies based on neuroscience research.

Room: 212

Strategies to Build a More Engaged Board

Chester W. Spellman, CW Spellman Consulting

This workshop will provide participants with a blueprint for increased commissioner engagement. The workshop will include established board engagement practices with innovative techniques to increase commissioner involvement and ensure sustained engagement. Participants will engage in an interactive exercise to share best practices and reflect on lessons learned from their lived experiences. Note: Whereas this workshop is focused on increased commissioner engagement, it also will be applicable to all nonprofit boards.

Room: 213

Establishing Climate Career Pathways through AmeriCorps

Bobby Tillett and Victor Robertson, The Corps Network

Federal, state, and local investments in climate mitigation and resiliency projects are creating a need for a new climate workforce. Luckily, AmeriCorps has decades of experience transforming the term of service into both an opportunity to address pressing local needs and a "classroom" for members to pursue a pathway to a new career. This workshop will explore the climate workforce ecosystem and provide roadmaps for setting up career pathways into the water, forestry, solar, and energy efficiency industries at AmeriCorps programs. Staff from The Corps Network, an association of over 150+ conservation and climate corps, will share examples of credentials and pre-apprenticeship models designed to assist AmeriCorps members in making the most of their term of service as both community leaders and budding climate professionals.

Room: 214

Food Security: The Foundation of Improved Recruitment, Belonging, and Retention

Hope Braveheart, Community Mediation Maryland

This session will provide participants with an overview of member and program success with federal SNAP benefits. Participants will engage in an experiential activity that leads to a spicy discussion about recruitment, belonging, and retention. Spoiler alert: food security is foundational. Participants may also take home a comprehensive tool kit that will help their members receive the SNAP benefits available to them.

Room: 215

The Practice of Presence: Creating a Space for Growth

Laurie Hillstock, Hillstock and Associates

As leaders, so many things impact our time, focus, and efforts daily. Recognizing and enhancing our own state of being increases our capacity to reduce distractions, balance our thinking, and lead effectively. In this session, we will explore key leadership skills related to effective communication, prioritization, self-reflection, and concepts associated with a growth mindset. This is intended to be an interactive session, providing attendees with practical skills and techniques for use in daily practice.

Room: 216

Sponsor Showcase: GivePulse

GivePulse Staff

Come learn more about GivePulse in an informal session.

Room: 217

Special Meetings · 5:15-6:30pm

AmeriCorps SC

South Carolina Service Commission Staff

Join fellow South Carolina AmeriCorps programs for a meet and greet.

Room: 212 **Time:** 5:15-6:15pm

BIPOC Affinity Group Networking

Sponsored by The SISGI Group

The Black, Indigenous, and People of Color (BIPOC) Affinity Group is excited to welcome all BIPOC colleagues to join us for a fun networking event hosted by The SISGI Group. Don't miss this chance to meet your peers in the region and enjoy snacks and drinks with new and old friends. Capture memories in the photo booth, and enjoy the cash bar.

Room: 217 **Time:** 5:30-6:30pm

Wednesday, May 17

Special Meetings · 8:00-8:45am

States for Service Meet and Greet

Kaira Esgate, America's Service Commissions

Join us to learn more about the States for Service policy coalition.

Room: 211 **Time:** 8:00-8:45am

Affinity Group Facilitator Meet Up

Rachel Bruns, America's Service Commissions

This will be an opportunity for current affinity group facilitators to network and workshop strategies for future use. If you are interested in expanding the affinity groups offered through ASC, join us to hear more about the opportunity!

Room: 212 **Time:** 8:00-8:45am

Engaging with the AmeriCorps Disaster Services Unit "DSU Office Hours"

AmeriCorps Agency Staff

Meet informally with DSU staff, learn more about their work and what services and resources they can provide to national service programs and state service commissions before, during, and after a disaster event!

Room: 213 **Time:** 8:00-8:45am

Workshop Block G · 9:00-10:15am

Service Commission Network Advancing Youth Service

Alli Zuel, America's Service Commissions; Lisl Hacker, Massachusetts Service Alliance

Join us for a session highlighting how the state and territorial service commission network is supporting youth service and service-learning. Attendees will hear how service commissions are approaching supporting service-learning and youth service. From providing training series for service-learning practitioners to curated service-learning resources to being a funder for service-learning opportunities, service commissions are looking to be partners in this work.

Room: 211

Understanding the Multi-Facets of Match

Susan Meche, Meche Consulting

Cash match, in-kind match, program income from host site fees as match, other federal funds as match — the list of ways to meet your project sharing costs can go on and on. Have you recently heard a colleague say, "We had to pay federal funds back because we didn't track and use host site fees correctly"? Or you heard about the recent AmeriCorps OIG audits questioning grantees' valuation of classroom and office space used at match? Join us in this financial session to learn, talk about, and understand the multifaceted aspects of your grant match requirements.

Room: 212

Operation DEIA: Strengthening Diversity, Equity, Inclusion, and Access in Disaster Services

Katrina French and Lindsay Ward, AmeriCorps

During this workshop, the AmeriCorps Disaster Services Unit will outline steps taken to review processes, protocols, technical assistance, and training resources to increase diversity, equity, inclusion, and access in disaster services. The DSU will discuss their contract with Institute for Diversity and Inclusion in Emergency Management (IDIEM) and how this contract will benefit AmeriCorps Disaster Response Teams and other national service programs. The DSU, along with partner assistance, will work to build data deliverables to ensure equitable disaster response measures. This workshop will include interactive discussion among participants and the presenters on DEIA successes and best practices in disaster services.

Room: 213

The Power of Inclusion

Norma Johnson, Stone 2 Bread

During this session, participants will learn how to improve recruitment and retention through the power of inclusion. Participants will learn strategies for inclusive recruitment, interviewing, and retention for AmeriCorps members. They will also learn effective techniques for managing a diverse AmeriCorps team.

Room: 214

Social Emotional Learning — Let the Students Teach Us!

Paul Costello, AmeriCorps Project CHANGE

Post-Covid recovery is on everyone's minds — especially schools. Students have fallen behind. Mental health needs are off the charts. Experts are making headlines with their dire predictions. We must act. But this story is being told ABOUT the students, rarely BY the students. Project CHANGE will share MyScore, an exciting new student driven tool to gauge readiness to learn, by asking them how confident, curious, collaborative, courageous, and career-future focused they feel. Using five years of case studies, this training will teach participants how to use and interpret MyScore for their own clients. It will be participative and eminently practical.

Room: 215

The STAR Treatment: Recruitment Playbook for People Skilled through Alternative Routes

Stacey Grant, LISC

Talent is everywhere; opportunity is not. Diversity and lived experience are crucial to the credibility and success of AmeriCorps programs. LISC believes that the people closest to community crises are best suited to solve them. For 30 years, LISC has engaged STARs (people Skilled Through Alternative Routes) to serve as members. LISC's

Recruitment Playbook provides tools to build culture, identify anchor institutions, uncover and remove bias from recruitment and selection, assess member skills, and support members to achieve high impact and completion rates. Join us in a working session to integrate the Recruitment Playbook's strategies into your program.

Room: 216

Sponsor Showcase: The SISGI Group

The SISGI Group Staff

Come learn more about The SISGI Group in an informal session.

Room: 217

Closing Plenary · 10:45am-12:00pm

AmeriCorps Agency Leadership

Sonali Nijhawan, AmeriCorps; Kaira Esgate, America's Service Commissions

Join us for a closing plenary session with AmeriCorps agency leadership, moderated by Kaira Esgate.

Room: Theater
