

Attendee Informational Session

Atlanta, GA

April 8 – 10, 2025

2025 NATIONAL SERVICE TRAINING



Attendee Info Call Roadmap



- Event Overview
- Venue & Spaces
- At National Service Training...
- Tips to Make the Most of NST
- FAQs and Live Q & A
- Final Reminders

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Have registration-related questions?

- Due to the complex nature of registration-related questions, we will not be able to answer those questions on this call. Please send any registration-related questions to info@statecommissions.org.
- Non-registration-related **questions can be placed in the chat** and/or there will be a **live Q&A portion** towards the end of this call. You are also welcome to [email Alli](#) with non-registration-related questions.



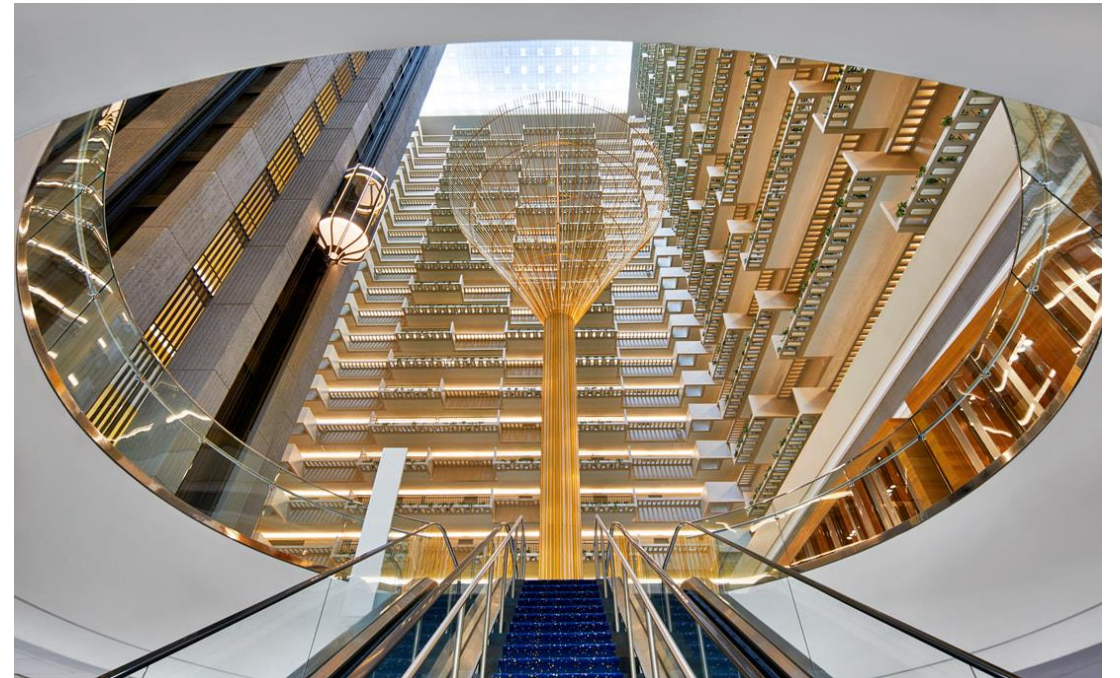
Event Overview

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Event Logistics

- **Official Start Time:**
Tuesday, April 8 at 1:00pm
- **Official End Time:**
Thursday, April 10 at 1:30pm
- **Headquarters Hotel and Event Venue:** Hyatt Regency Atlanta
- You **must** wear your name badge while on-site.



Audiences in Attendance

- State service commission staff
- State service commission commissioners
- AmeriCorps State grantee staff
- AmeriCorps National grantee staff
- AmeriCorps Tribal and Native Nations grantee staff
- AmeriCorps VISTA grantee staff
- AmeriCorps Seniors grantee staff
- Volunteer Generation Fund grantee staff

- More than 1,100 people will be in attendance in Atlanta!

NST Agenda

- The National Service Training agenda complies with applicable laws and regulations for AmeriCorps funded grants.
- The agenda can be viewed on the [NST webpage](#) or in the [Whova](#) app.

The screenshot displays a digital agenda interface. At the top, there are tabs for 'Full Agenda' and 'My Agenda'. Below this is a calendar navigation bar showing days from Tuesday (Apr 8) to Thursday (Apr 10), with Wednesday (Apr 9) selected. The main content area is organized by time slots. The 8:00 AM slot includes 'Check-in and Information Table Open' and 'Exhibit Hall Open'. The 9:00 AM slot features three workshop events: 'Member Management Workshops' (Reading Support Scholars), 'Other Workshops' (Building Coherent Workforce Pathways), and 'Community Building' (Empowering Individuals and Teams). Each event entry includes a title, date, time, location, presenter information, and two interactive buttons: 'View details' and 'Add to My Agenda'.

Time	Event Title	Date	Time	Location	Presenter	Actions
8:00 AM	Check-in and Information Table Open	Wed Apr 9, 2025	8:00 AM - 5:00 PM	Event Check-in & Information Desk		View details, Add to My Agenda
8:00 AM	Exhibit Hall Open	Wed Apr 9, 2025	8:00 AM - 5:00 PM	Exhibit Hall		View details, Add to My Agenda
9:00 AM	Member Management Workshops Reading Support Scholars: Fostering Future Educators through AmeriCorps Service in High School	Wed Apr 9, 2025	9:00 AM - 10:15 AM	Hanover Hall A/B (workshop room)	Grace Kelley, Holly Windram	View details, Add to My Agenda
9:00 AM	Other Workshops Building Coherent Workforce Pathways: Bridging Breakthrough Collaborative and Teach for America into the Classroom	Wed Apr 9, 2025	9:00 AM - 10:15 AM	Hanover Hall C (workshop room)	Alex Serna, Abby Armstrong	View details, Add to My Agenda
9:00 AM	Community Building Empowering Individuals and Teams Through Asset Mapping: Honoring Strengths and Lived Experiences	Wed Apr 9, 2025	9:00 AM - 10:15 AM	Hanover Hall D/E (workshop room)	Alyson Kenney	View details, Add to My Agenda

Agenda Overview & Highlights

Monday, April 7

- Check-in available from 4-6pm

Tuesday, April 8

- Check-in opens at 8:00am
- First Time Attendee Meet-Up is from 11:00-11:45am
- Opening Plenary is at 1:00pm
- Workshops from 2:15-5:00pm
- Welcome Social is at 5:00pm

Wednesday, April 9

- Check-in opens at 8:00am
- Content from 9:00am-5:00pm
- Keynote Plenary from 12:30-2:00pm
- Optional meet-up and networking opportunities

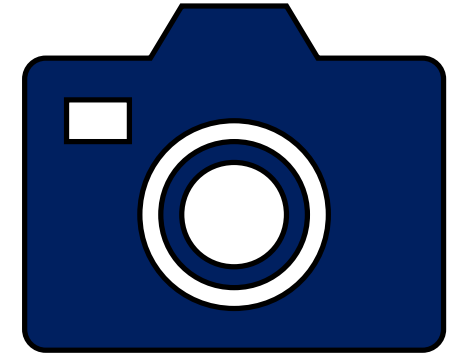
Thursday, April 10

- Workshops from 9:00am-Noon
- Closing Plenary from 12:15-1:30pm

Snacks, Meals, and Coffee

- **Tuesday, April 8**
 - Lunch is on your own
 - Afternoon snack
- **Wednesday, April 9**
 - Morning snack
 - Buffet lunch provided
- **Thursday, April 10**
 - Boxed lunch provided
- Coffee & tea service is available Tuesday morning through Thursday morning
- Coffee shop and other options available on the Lobby Level

Headshot Lounge Available!



Want new headshots? We've got you covered!

When: April 9 from 2-4pm and April 10 from 10am-Noon

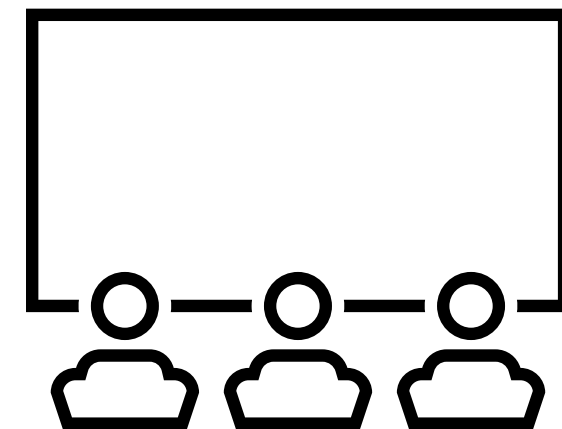
Where: Main foyer of LL1

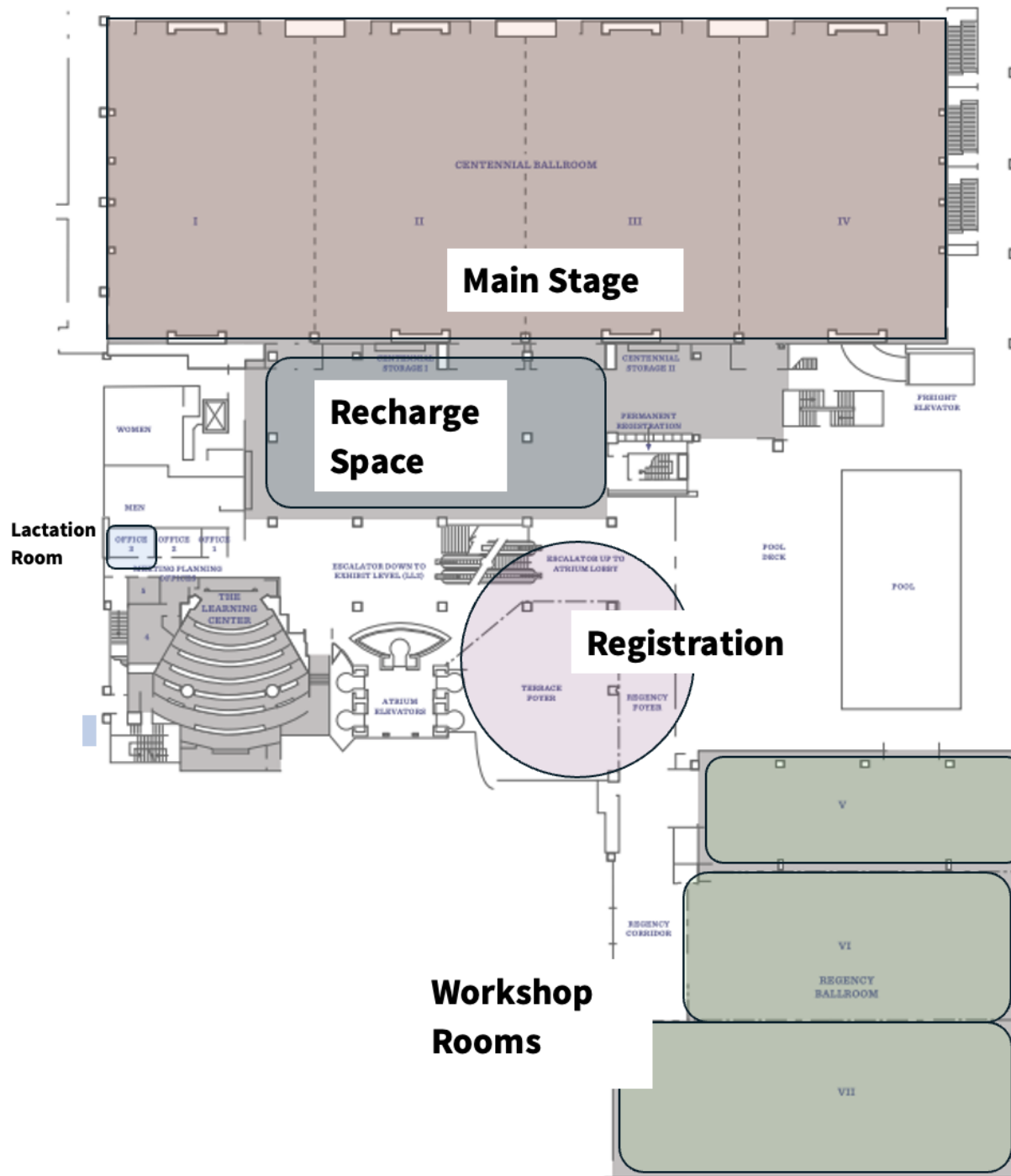
How: Show up to the main foyer of LL1 and hop in line. Our photographer will take your photo with your name badge and then without. ASC will send out a link for those who participated.

Venue & Spaces

Workshop Rooms — What to Expect

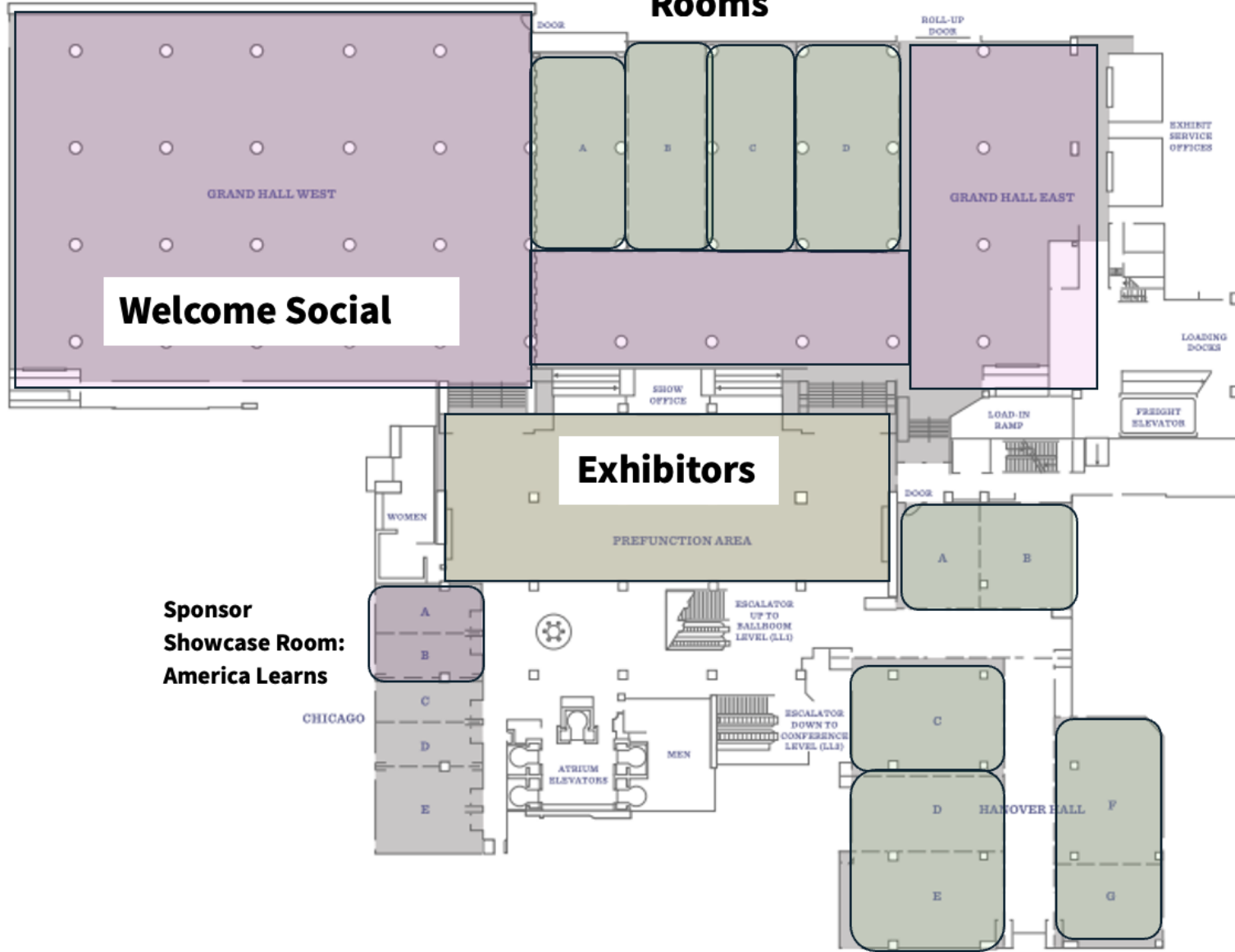
- All rooms will be set theater style.
- There will be no tables in the workshop rooms.
- Rooms will have a maximum capacity of 100.
- Workshop seats are first-come, first-served.
- There will be Workshop Room Ambassadors in most rooms, helping folks find seats and alerting attendees if the room is full. Ambassadors will have a bright orange lanyard to wear during their “shift.”
- Workshops are 75 minutes.





LL1 Ballroom Level

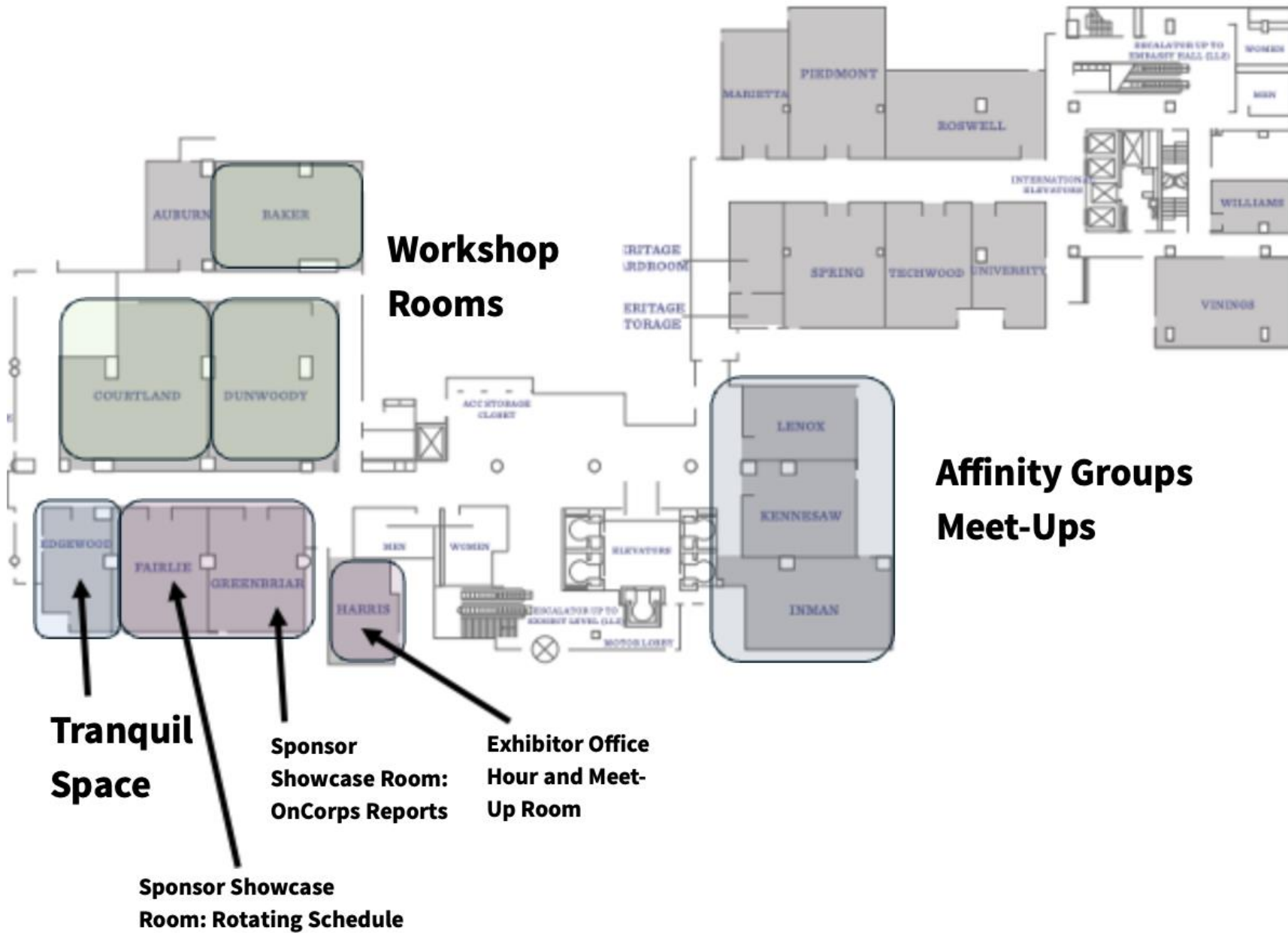
**Workshop
Rooms**



**Sponsor
Showcase Room:
America Learns**

**LL2
Exhibit
Level**

Workshop



LL3 Atlanta Conference Level

Recharge & Tranquil Spaces

- **Recharge Space — (LL1)** Use this space to recharge your devices or recharge yourself. This is intended to be a space away from the crowd, but it is not intended to be a quiet room. Subdued small group conversations are welcome. In addition, we will livestream the plenaries in this space. Hours are listed on the agenda.
- **Tranquil Space — (Edgewood LL3)** The Tranquil Space is a multi-purpose space for reflection, meditation, prayer, or decompression. For the most part, this is intended to be a quiet space. However, please keep in mind that some religious prayers are recited aloud, so there will be times when this space will not be completely quiet. This space is not intended for conversation, phone calls, or group activities.

At National Service Training ...

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What to Expect When You Arrive

- Join the queue to **check in**.
- Once at the machine, you'll confirm your name and other details; then you'll **receive your on-demand printed name badge**.
- Make your way to our selection of **stickers and buttons** you can choose from that describe you.
- **Mingle** with other attendees and exhibitors.
- The ballroom will open closer to the start of the plenary. Please do not enter the ballroom unless the doors are open.

What to Expect

- We will provide a **printed agenda** with workshop titles.
- We encourage attendees to visit the [NST webpage](#) or the **event app** to review and/or print any wanted materials.
- If provided by presenters, **workshop materials** (slides, handouts, etc.) will be **available for downloading** via the event app.
- Attendees can **curate their own, personal agenda** inside the event app. **Note this does not secure a spot within a workshop.*



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Tips to Make the Most of NST


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Use Our Event Mobile App

On your mobile phone app store, search “**Whova.**” To log in to the app, use the email associated with your registration. It has everything you need!

- View the agenda
- View speaker information
- Venue maps
- Session evaluation surveys



**Also available in
your internet
browser!**

Strategize & Debrief

- Review the agenda and note which session(s) in each workshop block you'd like to attend.
- If you're attending with others from your organization, attend different sessions and then exchange information afterwards.
- Set aside time to review your notes, write down any outstanding questions, and commit to follow-up and next steps. Share what you learned at NST with others at your organization.

Meet New People

- Don't be afraid to approach new folks at the event and introduce yourself.
- National Service Training is a great way to meet other folks in similar roles and at similar organizations.
- Use our selection of ribbons and buttons to help others spot similarities with you!



More Tips from Our Planning Committee

- “Make sure you review the map — I didn’t do that my first time at NST and regretted it.”
- “If your state does a meet-up, definitely go to that. It helped me connect with people locally.” (*Find meet-ups in the agenda.*)
- “The exhibitor space can be overwhelming, so visit tables in small chunks throughout the event.”
- “Use the conference app and populate your profile.”
- “Hydrate and eat!”

Frequently Asked Questions and Live Q&A

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Frequently Asked Questions

- **Will there be Wi-Fi available for attendees to use while in the event space?**
 - Yes — thanks to our technology sponsor, Volunteer Mississippi.
- **Is there an all-gender restroom?**
 - Yes, this is available on LL3.
- **Is there a lactation room available?**
 - Yes, this is available on LL1. Please check-in with an ASC staff member at the check-in/info desk to gain access.

Frequently Asked Questions

- **How do I get in touch with a speaker or an exhibitor?**
 - You can do this through the event app. There is a "speakers" button on the home screen. There is also an "exhibitors" button to interact with them. The event app also supports in-app messaging.
- **I'm at the event, and I have a question. Who should I contact?**
 - You'll almost always be able to find an ASC staff member at the check-in/info desk on LL1. Or find someone wearing an "ASC Me Anything" button.



What questions do you have?

Final Reminders

- You'll receive a pre-event email with final reminders and updates from us one week out from the event.
- Sign up to [be a volunteer!](#)
- Thursday is Wear Your Gear Day! Suit up in your finest AmeriCorps gear and national service attire. Any iteration of the logo is welcome!
- [Anonymous Event Inclusion Recommendations](#)
- [ASC Safety Code of Conduct](#)

Thank you to our sponsors!

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See you in Atlanta!

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