



# ATLANTIC National Service Training Conference



May 2-4, 2016  
Springfield, MA

hosted by Massachusetts Service Alliance

## Monday, May 2, 2016

9:00 am - 1:00 pm

Registration/Check-In

8:00 am - 9:00 am

Breakfast for Pre-Conference Attendees Only

9:00 am -12:00 noon

Pre-conference sessions

1. Commission Staff Pre-Conference (Kaira Esgate, CEO, America's Service Commissions). Peer learning and best practice sharing for commission staff on topics related to monitoring and training best practices.
2. Senior Corps New Staff Orientation (Massachusetts State Office, CNCS) This will be an opportunity for new Senior Corps program staff to receive an orientation to Senior Corps program management and ask questions of CNCS state office staff.
3. AmeriCorps New Staff Orientation (Jennifer Jefts, Managing Partners, On3Learn) Are you new to AmeriCorps? Then this is the session for you. Come sweat with us as we work hard to understand the fundamentals of AmeriCorps. This session is not for the weak at heart. Come prepared to work hard, ask questions, and walk away with more to learn! Attendee outcomes include digest and apply key rules and regulations; experience self-audits that will result in high quality member files and documents; apply learnings to essential forms and processes; and walk away excited about next steps.

### Special Meetings

4. Maine AmeriCorps Meeting (11am-1pm)
5. CNCS OFL Meeting



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- 12:00 pm - 1:00 pm                      Lunch for *Pre-Conference Attendees Only*
- 1:15 – 3:15 pm                              Plenary Session (Important Welcomes & Keynote Speaker: Mayor of Springfield; Seth Moulton; MA State Senator; video from Senator Warren and an energizer by AmC Members; Wendy Spencer)
- 3:15 – 3:45 pm                                Break/Snack
- 3:45 – 5:15 pm                                AmeriCorps and Senior Corps Round Table Discussions. Topics will be facilitated by peers on a wide range of topics to provide opportunities for peer learning and discussion with the objective to support program staff in their learning and best practice sharing.
- 3:45 – 5:15 pm                                OFL Meeting with Wendy Spencer
- 5:15 pm    End of Day - Dinner on your own
- Special Meetings
- 5:30 pm - 6:30 pm                              Commission Leadership Meeting with Bill Basl
- 5:30 pm - 7:00 pm                                New Jersey Senior Corps Directors Association (25ppl)
- 5:30 pm - 7:00 pm                                National Senior Corps Association (75+ppl)

## Tuesday, May 3, 2016

- 7:30 - 8:30 am                                Breakfast
- 7:45 - 8:15 am                                Commission/CNCS/Peace Corps Meeting (Special Meeting)
- 7:45 - 8:15 am                                Rhode Island Networking Meeting
- 8:30 – 10:00 am                                Session A:

#1 - Got Grant. Now What? (Janet Caranci, Lennette White, Andrea House, Tracey Seabolt CNCS) This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.



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#2 - Winning with Public Engagement and Education (Ted Miller, Chief of External Affairs, CNCS) This session will build on the national service community's branding and external engagement efforts. Learn how to identify an audience, develop a winning plan, and measure your success.

#3 - Topics on Performance Measurement and Evidence-based Programming for RSVP (Debra Lytle, Kenia Colon-Torres, Program Officers, CNCS) What makes a strong community needs statement and how can mine be improved? And, where do I begin with evidence-based programming? In this session, RSVP program staff will look closely at different types of evidence. They will explore ways in which national data may be related to local needs and will learn more about evidence-based programs.

#4 - How to Create a Social Content Calendar (Sarah Cassell, Social Media Manager, City Year) These days, it seems like every day is a National Something Day. How do you leverage these trending hashtags to engage your audience, while still keeping track of #VolunteerWeek and your own campaigns? How do you decide which conversations to participate in. City Year's social media manager will share her methods for creating a meaningful content calendar by exploring her annual, quarterly and monthly tactics to help you understand how each piece of content works together to achieve your social media goals.

#5 - Files, Files, Files! (Amy Salinas or Jennifer Jefts, Managing Partners, On3Learn ) Member files are the bedrock of compliant programs. Additionally, well-organized, complete, and compliant files help to make a Program Director/Coordinator's life easier. Come learn about the essential and high quality elements of member files and walk away with the tools you need to implement amazing files back at your program!

#6 - The Art & Practice of Evaluation (Steve Patty, Principal Consultant, Dialogues in Action) Participants will build skills to help them design simple, elegant and meaningful evaluation of their program's impact. Participants will understand how to develop leadership capacity among staff and volunteers through evaluation. Participants will understand how to design evaluation that focuses on true impact rather than just outputs.

#7 - Site Selection and Site Supervisor Orientation (Aaron Gray, Assistant Director & Helen Wachter, Director, KEYS Service Corps AmeriCorps) This session will provide participants with options for an effective Site Selection Process and Site Supervisor Orientation. Participants will complete worksheets to take home to their site.



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#8 - Better Use of Data/Data Quality the CNCS Way Pt 1 of 2 (Cole McMahon, Principal, McMahon Consulting and Sharon Tewksbury-Bloom, Youth Action Corps) As the service field becomes more technical, programs are increasingly challenged to use data to manage their program and evidence to prove their impact. This workshop will demystify the jargon and position programs to thrive in the new funding context. Participants will also learn how to use data to demonstrate how their program is effective, efficient and unique. Using “Social Math,” programs can turn data into a compelling story for decision makers and funders.

#9 - Educating Elected Officials and Cultivating Service Champions: How to Share Your Story of Program Impact and Bipartisan Support (Jennifer Ney, Managing Director, Voices for National Service & Kim Allman, Director, Office of Government Relations, CNCS; Erin Finucane, Service Year) Your program and service members make a transformative impact in communities every day. Join us for an interactive session to learn best practices for sharing these stories of impact with elected leaders at the local, state, and national level to influence stronger support for national service nationwide.

10:00 – 10:30 am      Break

10:30– 12:00 pm      Session B:

#1 - Financial Self-Check for AmeriCorps (Andrea House and Tracey Seabolt, CNCS) How do you effectively monitor your organization’s grant-related financial management systems? This session will help you conduct self and/or subawardee financial monitoring. Participants will learn how to use a risk-based monitoring process to prevent, detect, and enforce program requirements.

#2 - Principles of Successful Boards, Advisory Boards and Commissions (Bill Hulterstrom, CEO, United Way of Utah County) A session designed to help nonprofit, government boards and commissions, and advisory boards understand their role and to help them succeed. The session will help you understand why and when a groups wisdom is more valuable than just one member. This will also help staff to understand how to best work with boards and commissions. This workshop will also cover the delicate role of the role of the staff versus the role of the board. The proper role of committees will be discussed.

#3 - Topics on Performance Measurement and Evidence-based Programming for FGP and SCP (Debra Lytle, Kenia Colon-Torres, Program Officers, CNCS) What makes a strong community needs statement and how can mine be improved? And, where do I begin with



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evidence-based programming? In this session, FGP and SCP program staff will look closely at different types of evidence. They will explore ways in which national data may be related to local needs and will learn more about evidence-based programs.

#4 - A Recipe for Your Social Strategy (Sarah Cassell, Social Media Manager, City Year) How do you cook up an effective and efficient social media strategy? In this session, we'll boil down the basics of building your plan. Together, we'll explore the key ingredients (goals, audience and channels) and discuss how to blend them into a tasteful, satisfying strategy.

#5 - Where o Where Are they Now (Amy Salinas or Jennifer Jefts, Managing Partners, On3Learn) Now that are economy is improving, how can we market our program and opportunities, expand our network and reach, and get the right word out about our service opportunities so that we have many more applications than slots? During this session, we will work hard with one another to explore other ideas around outreach and recruitment so that your recruitment targets are improved.

#6 - Storytelling for Social Change & Story Slam Prep (H.R. Britton and Cheryl Hamilton, Massmouth, Inc.) Join this interactive storytelling workshop and learn how to use stories to advance your national service work. Discover how to craft a compelling narrative while improving your public speaking abilities. Identify your unique storytelling style and show it off that evening at the first National Service Storytelling Slam! All staff are encouraged to attend this unique evening program where our daily service work will come alive through the exchange of stories from the field. Come practice your five-minute piece and receive feedback and guidance from experienced tellers.

#7 - Common OIG Findings & Safeguarding Funds (Jeffrey Morales, Robert Walters, and Stuart Axenfeld, CNCS OIG) This session will provide guidance on important elements of grant oversight. Presenters will discuss indicators of fraud, current audit findings, and provide instructions on reporting fraud, waste, or abuse.

#8 - Better Use of Data/Data Quality the CNCS Way Pt 2 of 2 (Cole McMahon, Principal, McMahon Consulting and Sharon Tewksbury-Bloom, Youth Action Corps) As the service field becomes more technical, programs are increasingly challenged to use data to manage their program and evidence to prove their impact. This workshop will demystify the jargon and position programs to thrive in the new funding context. Participants will also learn how to use to data to demonstrate how their program is effective, efficient and unique. Using "Social Math," programs can turn data into a compelling story for decision makers and



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#9 - Winning with Public Engagement and Education REPEATED (Ted Miller, Chief of External Affairs, CNCS) This session will build on the national service community's branding and external engagement efforts. Learn how to identify an audience, develop a winning plan, and measure your success.

12:00 – 1:00 pm      Lunch (Videos/Announcements)

1:00 – 2:30 pm      Session C

#1 - Budget Management for Senior Corps (Janet Caranci and Lennette White, CNCS) A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.

#2 - Educating Elected Officials and Cultivating Service Champions: How to Share Your Story of Program Impact and Bipartisan Support (Jennifer Ney, Managing Director, Voices for National Service & Kim Allman, Director, Office of Government Relations, CNCS; Erin Finucane, Service Year) Your program and service members make a transformative impact in communities every day. Join us for an interactive session to learn best practices for sharing these stories of impact with elected leaders at the local, state, and national level to influence stronger support for national service nationwide.

#3 - IPERA, Yesterday, Today and Tomorrow (Erica Rice and Stuart Shave, Management and Program Analysts, CNCS) This session will provide background on the public law that guides CNCS's IPERA process. It will also discuss CNCS's current IPERA plans and the baseline plan for the coming years. The session will also provide any necessary clarifications about the on-going work to close out the 2014 and 2015 improper payment findings, which includes cost recovery.

#4 - Introduction to NSCHC for AmeriCorps (Brian Cognato, CNCS) Conducting the National Service Criminal History Checks correctly and in a timely manner is a crucial compliance requirement for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.





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#5 - Performance Measurement 201 for AmeriCorps (Sarah Yue, CNCS) Performance measures are required for every AmeriCorps program and are intended to help grantees measure progress, recognize success, and strengthen their program activities. What makes a performance measure effective, and what are some common pitfalls that AmeriCorps grantees and State Service Commissions encounter when designing and reviewing performance measures? This session will explore best practices for developing and implementing strong performance measures. Participants will also take an in-depth look at sample performance measures across the CNCS focus areas.

#6 - Marketing to Members, Volunteers, Donors and the Community (Bill Hultstrom, CEO, United Way of Utah County) Using marketing tools and principles to understand and analyze basic strategies that can help the volunteer sector grow and prosper. This workshop will also address how to retain and motivate volunteers. The session will discuss principles and tools that are used by some of America's largest companies and how they apply to the volunteer sector. This workshop will explain and teach why some recruiting or fundraising strategies work and others fail.

#7 - Common OIG Findings & Safeguarding Funds REPEATED (Jeffrey Morales, Robert Walters, and Stuart Axenfeld, CNCS OIG) This session will provide guidance on important elements of grant oversight. Presenters will discuss indicators of fraud, current audit findings, and provide instructions on reporting fraud, waste, or abuse.

#8 - The Art & Practice of Evaluation REPEATED (Steve Patty, Principal Consultant, Dialogues in Action) Participants will build skills to help them design simple, elegant and meaningful evaluation of their program's impact. Participants will understand how to develop leadership capacity among staff and volunteers through evaluation. Participants will understand how to design evaluation that focuses on true impact rather than just outputs.

#9 - RSVP & Evidence Based Health Programs: Partnering for Success (Nancy Hess, RSVP Director & Michael Ferguson, Assistant RSVP Director, NORWESCAP, Inc) Participants in this session will learn about evidence-based health programs that can help RSVP programs to increase meaningful volunteer opportunities for baby boomer volunteers and maximize potential for recruiting new volunteers from among program participants. Participants will discuss ways to collaborate with community partners and receive samples of MOUs, marketing and promotional material and evaluation tools.

2:30 – 3:00 pm

Break



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- 3:00 – 5:00 pm      Senior Corps and AmeriCorps Town Halls (Mikel Herrington & Bill Basl)
- 5:00 - 5:30 pm      Break
- 5:30 pm              Go to buses
- 6:00 pm              Reception / Networking Event at Basketball Hall of Fame “Unforgettable”  
Stories of Service”

## Wednesday, May 4, 2016

- 7:30 – 8:30 am      Breakfast
- 8:30 – 10:00 am    Session D

#1 - Introduction to NSCHC for Senior Corps (Brian Cognato, CNCS) Conducting the National Service Criminal History Checks correctly and in a timely manner is a crucial compliance requirement for nearly all recipients of CNCS funding. This session will help participants gain a clear understanding of what the requirements are, to whom they apply, typical compliance challenges, and the resources and alternatives available to help grantees through the process.

#2 - Asset Based Community Building and Volunteering (Bill Hulterstrom, CEO, United Way of Utah County) How do communities and programs build on the strengths of the community? Using assets to help programs have greater impact and sustainability. Stories, examples and principles that contrast asset based volunteerism vs. the traditional deficit based model.

#3 - Got Grant. Now What? (Janet Caranci, Lennette White, Andrea House, Tracey Seabolt, CNCS) This session will assist fiscal and program staff in understanding the basic concepts and responsibilities of managing CNCS grants. Review and discussion will present an overview of the uniform guidance, CNCS regulations and award terms and conditions, key accounting system requirements, written policies and procedures, internal controls, budgets, match, timesheets, budget controls, financial reporting, documentation, audits, and other related financial requirements.





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#4 - Data Quality Review Best Practices for AmeriCorps (Sarah Yue, CNCS) Reporting on program outputs, outcomes, and demographic data is a fundamental requirement for all AmeriCorps State and National grantees. This session will explore the characteristics of high-quality data and ways to overcome common data quality challenges. Presenters will share best practices to help programs collect and report data that is valid, accurate, and consistent.

#5 - Evaluation Track: Beyond Compliance: Useful Evaluation Pt. 1 of 2 (Nicole Dunn, Vice President of Strategy & Research, Thomas P. Miller and Associates) Understand the benefits, beyond compliance, of a utilization-focused evaluation approach; Define, for attendees' programs, an evaluation's objectives, critical success factors, audiences, and deliverable formats; Apply the utilization-focused planning framework to set up a successful, useful evaluation.

#6 - Learning Through Conflict Part 1 of 2 (Sharon Tewksbury-Bloom and Cole McMahon, Principal, McMahon Consulting) National Service is all about working with people, and when people work together conflict is inevitable. This workshop addresses strategies to learn from conflict and move through it. Concerned about how to approach a team member after an uncomfortable situation? Supervising a volunteer that has gone rogue? Learn tools for how to assess a situation, identify your purposes and desired next steps, and how to make the first move towards resolution. This workshop will include a skit, discussion, and small group practice.

#7 - Life After AmeriCorps: Preparing for Next Steps in Careers and Civic Lives (Audrey Falk, Director, Merrimack College) This session will provide participants with strategies and ideas for preparing AmeriCorps members for next steps in their careers or civic lives. This will include topics such as supporting members to identify their career interests and paths, effectively network, market their service experience to prospective employers, explore graduate education, and to continue to make service a part of their civic lives. Participants will engage in an interactive discussion to determine the best activities for their program.

#8 - Program & Fiscal Compliance as a Team Effort (Kris Tecce, Principal, Tecce Consulting) It is imperative that program and fiscal staff work together to ensure fiscal compliance. This session will highlight areas where it has proven to be successful when staff work as a team to achieve fiscal compliance. It is suggested if both fiscal and program staff are attending event that they attempt to attend the session together.



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#9 - Visualizing Volunteerism: Using Infographics to Tell the Data-Driven Story (Michael Francis, Training & Support Manager, Volunteer Tennessee) In a world where data dominates, how can we visually communicate the impact of national service? Participants in this interactive workshop will learn why infographics are powerful ways to convey national service data to their stakeholders, how to create and use infographic resources effectively, and discuss some best practice examples of visual aids as branding tools. This workshop is for all skill levels who want to learn more about visualizing data in a national service setting, and finding out why the national service picture is worth more than a thousand words.

10:00 - 10:30 am                      Break

10:30 – 12:00 pm                      Session E

#1 - National Service Criminal History Checks Special Topics (Brian Cognato, CNCS) ASPs, Best Practices, and More! This session provides information on aspects of the Criminal History Check process that go beyond the basics discussed in NSCHC 101. It is designed to be flexible, gathering feedback from the audience to identify the issues they feel warrant more discussion. Potential topics include the ASP/exemption process, best practices learned from implementation, and working with state repositories.

#2 - REP! Member Experience: Creating a Retention & Engagement Program (Nicole Vera, AmeriCorps Program Manager - Partnerships Specialist, Reading Partners). This session will provide participants with an overview and options for engaging and retaining Corps members. Promising practices that have been successful at Reading Partners will be presented. Participants will interact in small groups to discuss ideas and implementation for enhancing returning Corps member's experience, and complete an action plan to take back to their site.

#3 - Financial Self-Check for Senior Corps (Janet Caranci and Lennette White, CNCS) How do you effectively monitor your organization's grant-related financial management systems? This session will help you conduct self and/or subawardee financial monitoring. Participants will learn how to use a risk-based monitoring process to prevent, detect, and enforce program requirements.

#4 - Recruiting Your Next Corps (Kristen Bennett, Managing Director, Service Year Exchange) We'll explore how programs can leverage new 21st Century technology to interact, recruit and grow their corps. This session will include an introduction to the Service Year Exchange technology, a review of best practices and grassroots efforts to recruit corps



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members and build support for service year positions.

#5 - Evaluation Track: Beyond Compliance: Useful Evaluation Pt. 2 of 2 (Nicole Dunn, Vice President of Strategy & Research, Thomas P. Miller and Associates) Understand the benefits, beyond compliance, of a utilization-focused evaluation approach; Define, for attendees' programs, an evaluation's objectives, critical success factors, audiences, and deliverable formats; Apply the utilization-focused planning framework to set up a successful, useful evaluation.

#6 - Learning Through Conflict Part 2 of 2 (Sharon Tewksbury-Bloom and Cole McMahon, Principal, McMahon Consulting) National Service is all about working with people, and when people work together conflict is inevitable. This workshop addresses strategies to learn from conflict and move through it. Concerned about how to approach a team member after an uncomfortable situation? Supervising a volunteer that has gone rogue? Learn tools for how to assess a situation, identify your purposes and desired next steps, and how to make the first move towards resolution. This workshop will include a skit, discussion, and small group practice.

#7 - Recruiting and Retaining Diverse Members and Volunteers (Audrey Falk, Director, Merrimack College) This session will provide participants with ideas and tools for attracting and retaining diverse AmeriCorps members and volunteers. This will include discussions of social identities, barriers and motivations for service, and creating welcoming and inclusive environments. Participants will engage in interactive discussion and critical reflection to share practices and develop plans for recruiting and supporting diverse members and volunteers.

#8 - Capturing The Unique Energies and Talents of Older Adults Pt 1 of 2 (Janis Glenn, CEO, Pathways Leadership Coaching) This session will engage participants in rigorous dialogue regarding capturing the energy and talents of baby boomers for service and volunteer opportunities. Participants will explore successful strategies, create an action plan with SMART goals, and share plans with peers for support and accountability.

#9 - AmeriCorps Ideation (Bill Basl, CNCS) Ideation AmeriCorps is an interactive discussion led by Bill Basl, the Director of AmeriCorps State and National. Participants will brainstorm innovative ways that national service programs can address today's national and local challenges, and the session will explore new ways of thinking about and designing national service program models. This session is open to commission staff, AmeriCorps program staff, and Senior Corps project staff.



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12:00 - 1:00 pm                      Lunch

1:00 – 2:30 pm                      Session F

#1 - Partnerships for Resilient Communities - Engaging with Emergency Management (Jen Murphy, Disaster Services Unit, CNCS) The National Service Disaster Scale is a tiered framework for a community, nonprofit, and/or national service program to guide their relationship and role in emergency management through AmeriCorps and Senior Corps. Each level has specific targets in order to attain as well as to maintain critical partnerships.

#2 - Budget Management for AmeriCorps (Andrea House and Tracey Seabolt, CNCS) A well-developed budget can be a roadmap to help an organization achieve its programmatic and financial objectives. In this session, participants will review the components of a compliant and competitive budget, develop budget strategies and best practices to meet program requirements, and discuss the many factors influencing budget management.

#3 - An Innovative Approach to Multi-Site Program and Host Site Management (Joyce A. Fosdick, Executive Director, Keystone SMILES Community Learning Center & Amy Anderson, Assistant AmeriCorps Director, Keystone SMILES Community Learning Center) Multi-site programming comes with its own unique set of challenges. This session will provide participants with techniques, tools, and tips to effectively review, monitor, and manage an effective multi-site AmeriCorps program. Participants will interact with Keystone SMILES AmeriCorps staff, with over 30 years combined experience in National Service, to examine their program's step by step approach to the management of 30 school district and 14 non-profit AmeriCorps host sites in 10 counties. This session will demonstrate tools designed for multi-site recruitment, AmeriCorps member and Host site trainings, member and program assessments, and overall program management.

#4 - National Service Public Policy (David Mallery, Executive Director, Volunteer Mississippi; Kaira Esgate, CEO, America's Service Commissions) Join America's Service Commissions as we walk you step-by-step through the FY 2017 federal appropriations process for national and community service. From the President's Congressional Budget Justification to the Congressional Appropriations Committee Markups we will explore ins and outs of this annual process that has many twists and turns and a few ups and downs. We will provide analysis, predictions, and priorities and introduce you to the stakeholders who have the most influence on the process. We will also provide a preview of some promising



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opportunities for service legislation and funding at the state level and discuss strategies to educate governors and state legislatures.

#5 - Compliance Monitoring for Subgrantees (Kris Tecce, Principal, Tecce Consulting) A critical element of grants management is proper oversight of subgrantees. A comprehensive risk based monitoring program can assist grantees in ensuring compliance of their subgrantees. Various tools and tips will be provided to develop a comprehensive monitoring plan.

#6 - Engaging and Supporting Veterans in National Service (John Lira, CNCS) This session will provide a comprehensive overview for programs seeking to engage veterans and military spouses in national service opportunities within their organization. It will begin by recognizing the unique the unique skills, teamwork, and leadership that veterans can bring to any project. This is why recruiting veterans has become a strategic priority CNCS. Attendees will learn how to leverage community partnerships and local VMF organizations to publicize service opportunities. We will discuss how to familiarize program staff with military culture so they can better understand how veterans view themselves and respond in particular situations and environments. Veterans, particularly disabled vets, may sometimes require flexibility in schedules and other accommodations. We will also review the National Veterans Corps recognition ceremonies. The other main objective of the session will focus on how to engage veterans and military families with support services. Sometimes veterans who need critical services are often reluctant to seek out assistance and end up falling through the cracks. We will review the most pressing needs of the VMF community as outlined in recent reports such as Blue Star Families' 2015 Military Family Lifestyle Survey, etc. Overall, the session will give attendees a broader understanding of the value veterans bring to service projects, how to work with community partners to recruit veterans, and how to engage veterans with support services that will improve their quality of life.

#7 - Vetting AmeriCorps Member Candidates Prior to Enrollment (Aaron Gray, Assistant Director & Helen Wachter, Director, KEYS Service Corps AmeriCorps) This session will provide participants with options for an effective process for vetting applicants – from the application to interview to clearances and follow up. Participants will complete worksheets to take home.

#8 - Capturing The Unique Energies and Talents of Older Adults Pt 2 of 2 (Janis Glenn, CEO, PathwaysLeadership Coaching) This session will engage participants in rigorous dialogue regarding capturing the energy and talents of baby boomers for service and volunteer opportunities. Participants will explore successful strategies, create an action plan



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with SMART goals, and share plans with peers for support and accountability.

#9 - Understanding Risk Based Disallowance (Brian Cognato, CNCS) A step-by-step guide to how CNCS identifies noncompliance, determines mitigation ratings, and applies disallowance associated with National Service Criminal History Check noncompliance. This session will provide interested grantees with more practical and logistical details related to the risk-based disallowance system.

- 2:30 - 3:30 pm      Closing and Snacks - Vicki Clark Cross Stream Collaborations: An Imperative for Success (Plenary)
- 3:45 - 6:00 pm      Special Meetings
1. OFL Meeting
  2. ASC Strategic Planning & Commission Performance Measures