

2023 NST Central FAQs

What is the National Service Training Event schedule?

[Click here to view the schedule and workshop times](#) of the event. This is also accessible on the home screen of the app via the “schedule” icon. All listed times in the schedule are local to the event location. You are currently in the Central time zone.

Overall, please note the official event start/end times for the Central event:

- Start Time: Tuesday, May 2 at 12:00pm Central
- End Time: Thursday, May 4 at 12:00pm Central

How do I access workshop materials?

All speakers are invited to upload and share any presentations, handouts, and resources they use during workshops. [View and/or download workshop materials.](#)

How do I gain Wi-Fi access?

The event Wi-Fi access is available to all attendees in the event center with workshops and plenary sessions. The network name is ASCNST23 and the password is ASC_2023.

How can I get in touch with a speaker?

You can view all speaker information via this app. From the home screen of the app, there is a “speakers” icon that will let you see their name and contact information. You can also view the schedule which lists who the presenter is for each presentation.

How can I get in touch with an exhibitor/sponsor?

All exhibitor and sponsor information is available in the event program. There is an exhibitor space on the 3rd floor foyer space outside the La Salle Ballroom where you can visit with exhibitors and sponsors at their table. From the home screen of the app, there is a “sponsors” icon that will let you view their information as well.

When do I sign up for a session?

There is no need to sign up or register for a workshop session. All sessions are first come first serve, if there is a room that is at capacity we ask that you review the schedule and choose another great workshop session.

If I arrive late, will I be able to get into the session?

Yes, you will be able to enter a session if you arrive late. Please be respectful when entering the room so not to disturb the session, speaker, or attendees. Some rooms may be at capacity, so if the room ambassador says there is no room available, we ask that you review the schedule and choose another great workshop session.

What are the hours of operation of the restaurant/bar at the InterContinental hotel?

There are two options for [dining onsite at the InterContinental hotel](#).

Pete's Restaurant

- Enjoy breakfast seven days a week from 6:30am-10:30am
- Stop by for evening cocktails and snacks, Thursday-Saturday, 4:00-7:00pm
- Just outside of Pete's is our nook where guests can order a variety of pastries, coffee and other fantastic morning treats. Let our barista mix up your favorite eye opening beverage to start your day!

Trenasse Restaurant

- Lunch available Monday-Saturday from 11:00am-4:00pm
- Dinner available Sunday-Wednesday from 5:00-10:00pm, Thursday-Saturday from 5:00-11:00pm
 - Daily Happy Hour from 3:00-6:00pm
 - Live Music Wednesday from 3:00-6:00pm and Friday from 6:30-8:30pm
- Sunday Brunch from 10:00am-4:00pm

What are things to do around the event center/hotel?

Looking for things to do in your downtime? Check out our [custom Google Map](#) for this event that highlights crowdsourced recommendations for places to eat, things to do, and sites to see! Check the event registration desk for other resources that may be available. And be sure to visit our photo booth — in person at the event or [virtually from your device](#).

What are the current health and safety protocols?

As a reminder, we have a [health and safety code of conduct](#) for all attendees, speakers, and sponsors of our event. If you have any questions, please see an event coordinator.

What is the address of the event?

The event location and headquarters hotel is:
InterContinental New Orleans Hotel
[444 St. Charles Ave](#)
[New Orleans, LA 70130](#)

Where can I download the event music playlist?

Listen to our [National Service Training playlist](#) (curated by registrants) on Spotify.

Is there a gender-non-specific restroom?

Yes, a gender-non-specific restroom is available on the 2nd floor.

Is there a lactation room or a quiet space available?

Yes, we have a room available. If you are in need of a lactation space, a private prayer space, or an individual quiet room during the event, please stop by the registration desk to check-out a key for the room. We ask that when you are done to please return it to the registration desk as soon as possible for other individuals to access. We are also trying to accommodate individual needs by offering longer breaks throughout the agenda so participants have the ability to take breaks in their hotel rooms as needed. The venue is in the heart of New Orleans which offers attendees a chance to take a quick walk around outside during breaks and throughout the event agenda.