



SOUTHWEST | PACIFIC

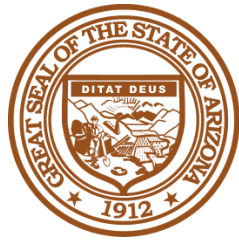
National Service Training Conference

Phoenix, Arizona
May 22 - 24, 2017

hosted by Arizona Governor's Commission
on Service and Volunteerism



Corporation for
**NATIONAL &
COMMUNITY
SERVICE** ★★ ★



Governor's Office of Youth, Faith and Family

May 22, 2017

Dear Pacific|Southwestern National Service Regional Training Conference Attendees!

On the behalf of Governor Douglas A. Ducey, and the good people of the State of Arizona, it is my pleasure to welcome you to this regional training conference. I have grown to very much value and appreciate all that National Service programs accomplish at the state and community level. On the behalf of the thousands of individuals you engage as national service members and volunteers as well as the tens of thousands of individuals, families and communities that benefit from your service, I extend the deepest gratitude on behalf of Arizona and our nation.

We hope you find benefit from exceptional opportunities to learn and grow as a professional, learn how to better strengthen your National Service program so that you genuinely can deliver a greater impact in your community, and we hope you take the time to build and reinforce your networks. We also hope you take this opportunity to unwind and relax and to have a little fun. If you have the opportunity, we also hope that you will take some time to enjoy all that Phoenix has to offer.

Again, thank you for your service to our country and for making the choice to be a national service program leader.

Warmest wishes,

A handwritten signature in black ink that reads "Debbie Moak".

Debbie Moak, Director
GOYFF



Opening Keynote Speaker

Dan Clark

Dan Clark is founder and CEO of Dan Clark and Associates – an international high performance communications and training firm; University Professor; an Award Winning Athlete who fought his way back from a paralyzing injury that cut short his football career; a New York Times Best Selling Author; Adventurer; Gold Record Songwriter/ Recording Artist; and one of the most sought after speakers on the platform today – delivering customized, cutting edge keynote speeches and transformational programs on leadership, building winning teams, relationship selling, and creating a culture of excellence to entry level employees, emerging leaders, and seasoned executives.



Since 1982, Dan has spoken to more than 5 million people, in over 5500 audiences, in all 50 states, in 60 countries, on 6 continents, to clients including 200 of the Fortune 500 companies, Nobel Laureates and world leaders gathered at the 'Festival of Thinkers' in Abu Dhabi, NASA, Super Bowl Champions, Million Dollar Round Table, the United Nations World Congress, and to our combat troops in Iraq, Afghanistan, Kuwait, Qatar, Bahrain, throughout Europe, Korea, Latin America and Africa.

In 2005, Dan was inducted into the National Speakers Hall of Fame, and both Achievers Global and eSpeakers have named Dan one of the Top Ten Speakers in the World. Dan is a primary contributing author to the Chicken Soup for the Soul series, and the author of 31 of his own best-selling books, including *Puppies for Sale*, which was made into a film at Paramount Studios starring Jack Lemmon.

As a master storyteller, Dan has been published in more than 50 million books, in 40 languages worldwide, has appeared on more than 500 TV and radio programs including Oprah and Glenn Beck, and has been the feature article in Mayo Clinic, Entrepreneur, Performance, and Millionaire Magazines.

Clark's inspiring life includes soaring to the edge of space in a U2 Spy Plane; flying fighter jets with the Air Force Thunderbirds; racing automobiles at Nürburgring and dogsleds in the Arctic; serving on the Olympic Committee and carrying the Olympic Torch in the 2002 Winter Games; serving on the International Board of Governors of Operation Smile; and serving with the Secretary of the Air Force on her National Civic Leaders Board, where Dan has received the United States Distinguished Service Medal and the American Spirit Award – the highest awards given by the Department of the Air Force to a civilian. Most significant, in 2012, Dan was named Utah Father of the year.

Southwest | Pacific Regional Conference Sponsors

Changemaker

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**A Better You.
A Greater Us.**

MONDAY, MAY 22, 2017

7:00 am – Registration Opens (will remain open throughout the day)

8:00 am to 12:00 pm – Preconference

Regency Ballroom C	New AmeriCorps Boot Camp	Jennifer Cowart, Consultant, On3Learn
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9:00 am to 12:00 pm – Preconference

Regency Ballroom A	State Service Commission Preconference	Kaira Esgate, CEO, America's Service Commissions
Regency Ballroom B	New Senior Corps Staff Orientation/Networking	Jackie Wasik, Program Officer, Arizona CNCS State Office and Ben Stoltenberg, Grants Management Specialist, CNCS

10:00 to 11:30 am – Preconference

Regency Ballroom D	FGP Bold Visions 2017	Jeanine Nemitz, FGP Program Director, City of Fort Dodge and Kristen Tracy, FGP/SCP Project Director, Janus, Inc.
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1:30 to 3:00 pm – Opening Plenary Session – Regency Ballroom

Keynote Presentation: Dan Clark

4:00 to 5:30 pm – Workshop Block A

Regency Ballroom A	Grants Management Boot Camp 1	Thea Becton, Ben Stoltenberg, and Jason Yucis, Grants Management Specialists, CNCS
PCC 104A	AmeriCorps Prohibited Activities	Barbara Reynolds, AmeriCorps Training Specialist, CNCS
Regency Ballroom D	Senior Corps Compliance Monitoring: How to Prepare for Compliance Monitoring in All Its Forms	Anna Yeagle, Program Officer, CNCS Montana Brian Cognato, Program Officer for Training and Knowledge Management, Senior Corps
Sundance	Providing Feedback on Performance to Volunteers	Barry Altland, Consultant, Head, Heart and Hands Engagement Collective/Matthew's Hope Ministries
Regency Ballroom B	Research on the AmeriCorps Member Experience: So What?	Adrienne DiTommaso, Research Analyst & Joseph Breems, Policy and Program Analyst, CNCS
PCC 103A	National Service and Education	Heather Rieman, Senior Education Advisor, CNCS
Regency Ballroom C	Designing a Year Long Member Orientation and Training Plan	Jennifer Cowart, Consultant, On3Learn
PCC 103B	How to Write an Evaluation Plan	Shari Orr, Management and Program Analyst
Gilbert	Service Year Exchange	Kristen Bennett, Managing Director, Service Year Exchange, Service Year Alliance
PCC 104B	The Art of Significance: Achieving The Level Beyond Success	Dan Clark, Dan Clark and Associates
PCC 105A	School House Rocks: The Nuts and Bolts of National Service Public Policy	Tom Branen, Chief Policy Officer, America's Service Commissions
PCC 105B	Effective Targeted Recruitment	Tiffany Sanford, Volunteer Recruiter, AARP Foundation Experience Corps

5:30 to 7:30 pm – Exhibitor Welcome Reception – Atrium

Exhibitors:



Governor's Office
of Youth, Faith and
Family



TUESDAY, MAY 23, 2017

7:00 am – Information Table Opens (will remain open throughout the day)

7:30 to 8:30 am – Coffee with Exhibitors, Atrium

8:30 to 9:30 am – Opening Plenary Session – Kim Mansaray, Acting CEO CNCS

10:00 to 11:30 am – Workshop Block B

PCC 105A	Financial Monitoring of AmeriCorps Subgrantees	Thea Becton, Barbara Poidexter - Webb, and Erica Rice, CNCS
Phoenix West	Budget Management for Senior Corps Programs	Ben Stoltenberg and Keisa Thompson, Grants Management Specialists, CNCS
Phoenix East	Moving Down the Evidence Continuum for Senior Corps Grantees	Mike Garcia, SPD, CNCS New Mexico, Anna Yeagle, PO, CNCS Montana, Brian Cognato, PO for Training & Knowledge Management, Senior Corps
Ellis West	National Service Disaster Response Part 1	Katrina French, Program Officer, Disaster Services Unit, CNCS
PCC 104B	Research on the Senior Corps Volunteer Experience: So What?	Adrienne DiTommaso, Research Analyst & Joseph Breems, Policy and Program Analyst, CNCS
PCC 103A	Principles of Successful Boards, Advisory Boards and Commissions	Bill Hultstrom, CEO, United Way of Utah County
Sundance	Providing Feedback on Performance to Volunteers	Barry Atland, Consultant, Head, Heart and Hands Engagement Collective/Matthew's Hope Ministries
Ellis East	Cultivating a Positive Work Environment to Drive Success – Part 1	Leigh Ridge, Director of Programs, College Forward
Cowboy	Management Boot Camp: Bringing out the Best in Volunteers, Members and Staff Part 1	Cole McMahon, Principal, McMahon Consulting Group
PCC 105B	Laying the Groundwork for Your First Evaluation	Shari Orr, Management and Program Analyst and Andrea Bedenbaugh, Program Officer, CNCS
PCC 103B	Common Audit Findings & Safeguarding CNCS Funds	Robert J. Walters, Assistant IG for Investigations & Stuart Axenfeld, Assistant IG for Audits, CNCS-OIG
Borein AB	Volunteer Engagement for the 21st Century: Leading Practices for Impactful Volunteer Engagement Part 1	Beth Steinhorn, President, JFFixler Group

11:45 am to 1:15 pm – Town Hall Luncheons

Regency Ballroom AB	AmeriCorps Town Hall Luncheon	Jill Graham, AmeriCorps Acting Deputy Director, CNCS
Regency Ballroom CD	Senior Corps Town Hall Luncheon	Erin McGrath, Acting Director, Senior Corps, CNCS

1:30 to 3:00 pm – Workshop Block C

PCC 105A	Senior Corps National Service Criminal History Checks Compliance – On Time, Every Time	Kinza Ghaznavi, Managing Director PRC and Liz Jung, Portfolio Risk and Compliance Analyst, CNCS
PCC 105B	AmeriCorps Performance Measurement 201	Shari Orr, Management and Program Analyst and Andrea Bedenbaugh, Program Officer, CNCS
Phoenix West	Grants Management Boot Camp	Thea Becton, Ben Stoltenberg, and Keisa Thompson, Grants Officers, CNCS
Ellis West	National Service Disaster Response Part 2	Katrina French, Program Officer, Disaster Services Unit, CNCS
PCC 103A	Marketing to Members, Volunteers, and Donors	Bill Hulterstrom, President and CEO, United Way of Utah County
PCC 103B	The Art and Practice of Evaluating Impact	Steve Patty, Founder & Principal Dialogues in Action
PCC 104A	Harnessing the Power of Older Adult Volunteers Part 1	Janis Glenn, CEO, Pathways Leadership Coaching
Cowboy	National Performance Measure Data Collection Strategies for Senior Corps Grantees - Healthy Futures Focus	Mike Garcia, State Program Director, CNCS New Mexico Brian Cognato, Program Officer for Training and Knowledge Management, Senior Corps
Phoenix East	Management Boot Camp: Bringing out the Best in Volunteers, Members and Staff Part 2	Cole McMahon, Principal, McMahon Consulting Group
PCC 104B	Creating a Retention and Engagement Program	Jennifer Harwood, ED, National Service, & Brittany Prince, Training Specialist, Reading Partners
Ellis East	Cultivating a Positive Work Environment to Drive Success – Part 2	Leigh Ridge, Director of Programs, College Forward
Borein AB	Volunteer Engagement for the 21st Century: Leading Practices for Impactful Volunteer Engagement Part 2	Beth Steinhorn, President, JFFixler Group

3:30 to 5:00 pm – Workshop Block D

PCC 105A	AmeriCorps National Service Criminal History Checks Compliance - On time, every time!"	Kinza Ghaznavi, Managing Director PRC and Liz Jung, Portfolio Risk and Compliance Analyst, CNCS
Cowboy	National Performance Measure Data Collection Strategies for Senior Corps - Education Focus	Mike Garcia, State Program Director, CNCS New Mexico Brian Cognato, Program Officer for Training and Knowledge Management, Senior Corps
Phoenix East	Budget Management for AmeriCorps programs	Thea Becton, Grants Officer & Barbara Poindexter Webb, Grants Management Specialist, CNCS
Phoenix West	Senior Corps Budget Analysis	Ben Stoltenberg, and Jason Yucis, Grants Management Specialists with CNCS
Ellis B	AmeriCorps: Arizona's Pipeline to Employment	Sofia Mastikhina, Policy Analyst, Morrison Institute for Public Policy, Arizona State University
PCC 104B	The AmeriCorps Collaborative Model: Creating a Community of National Service	John Stovall, Founder, Seattle AmeriCorps Collaborative
PCC 103A	Educating Elected Officials and Cultivating Service Champions: Strategies to Share Program Impact and Build Bipartisan Support	Tess Mason-Elder, Acting Director, Government Relations, CNCS and Jennifer Ney, Managing Director, Voices for National Service
PCC 103B	The Art and Practice of Evaluating Impact	Steve Patty, Founder & Principal Dialogues in Action
Ellis East	Service Year Exchange	Kristen Bennett, Managing Director, Service Year Exchange, Service Year Alliance
PCC 104A	Harnessing the Power of Older Adult Volunteers Part 2	Janis Glenn CEO, Pathways Leadership Coaching
Borein AB	Strategic Planning for Volunteer Engagement: Your GPS to Future Success	Beth Steinhorn, President, JFFixler Group

PCC 105B	Mental Health First Aid: Improving Resiliency and Health Literacy in the National Service Network	Patricia Harrity, Executive Director, Health360
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5:00 to 6:00 pm – Constituent Meetings

Ellis East	Utah State Senior Corps Directors Association (USSCDA)	Cheri Tuckett, FGP Utah County
Ellis West	Nevada Volunteers	Laura Dickey, Director of AmeriCorps, Nevada Volunteers
Phoenix East	Volunteerism Benefits Volunteers Study (All Senior Corps programs invited)	Andrew Davies, RSVP Director, Colorado State University
Phoenix West	Texas Senior Corps Association (TSCA)	Gretchen Feinhals, RSVP Director, the Senior Source
Cowboy	Arizona National Service Programs	Randy George, AmeriCorps Training Specialist, Arizona State University
Curtis AB	National Senior Corps Association (NSCA) “Stronger Together”	Maria E. ReQua, FGP Program Supervisor, City of Albuquerque
Regency Ballroom AB	Colorado Senior Corps	Marcia Shafer, Director, RSVP of Weld County

6:40 pm – Arizona Diamondbacks Game, Chase Field, 401 E Jefferson Street

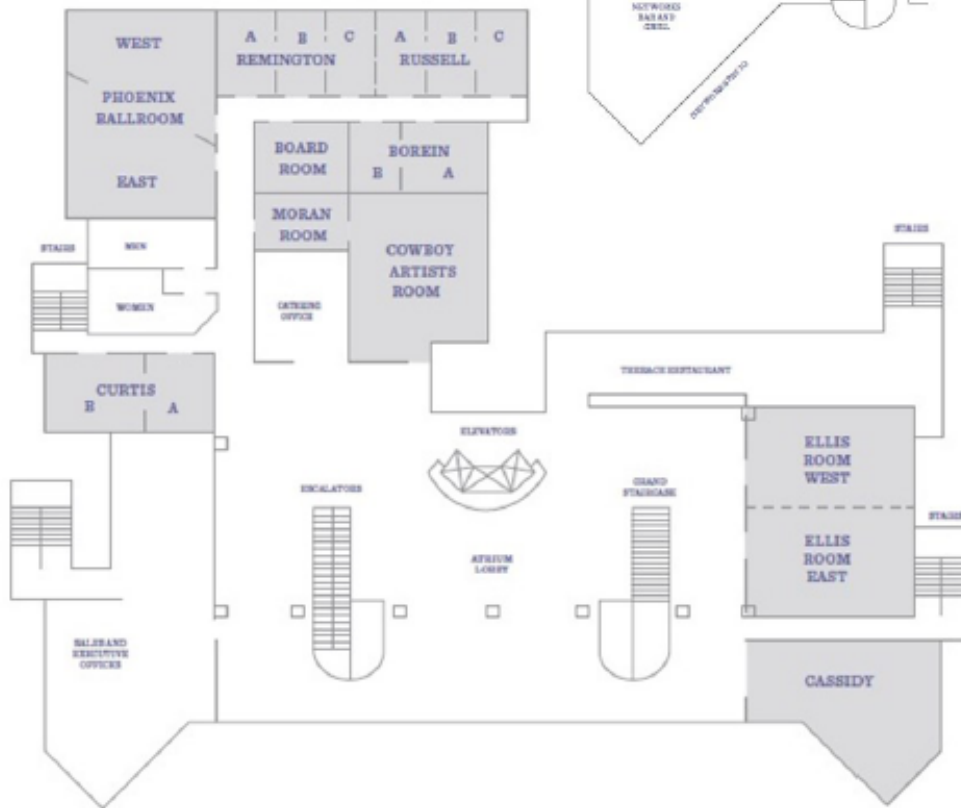
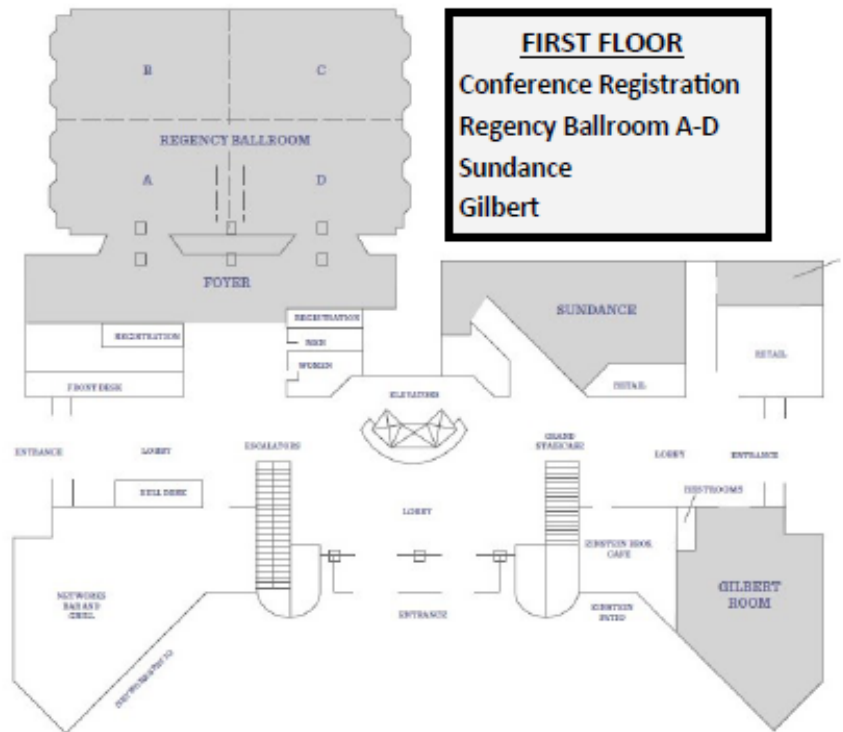
WEDNESDAY, MAY 24, 2017

7:00 am – Information Table Opens (will remain open throughout the day)

8:30 to 9:30 am – Closing Plenary Session – Arizona’s Response to the Opioid Epidemic

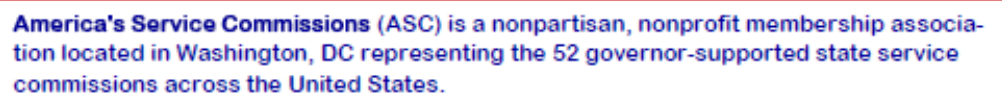
10:00 to 11:30 am – Workshop Block E

Regency Ballroom A	Senior Corps Compliance Monitoring: How to Prepare for Compliance Monitoring in All Its Forms	Anna Yeagle, State Program Officer, CNCS Montana Brian Cognato, Program Officer for Training and Knowledge Management, Senior Corps
Phoenix East	Data Quality Review Best Practices for AmeriCorps	Shari Orr, Management and Program Analyst and Andrea Bedenbaugh, Program Officer, CNCS
Phoenix West	School House Rocks: The Nuts and Bolts of National Service Public Policy	Tom Branen, Chief Policy Officer, America’s Service Commissions
Regency Ballroom D	Grants Management Boot Camp	Thea Becton, Grants Officer, Ben Stoltenberg, Grants Management Specialist FPMC & Barbara Poindexter Webb, Grants Management Specialist CNCS
Cowboy	Social Media: Can't Live With It Can't Live Without It	Crystal Petry, Director, Golden Triangle RSVP
Borein AB	Mental Health First Aid: Improving Resiliency and Health Literacy in the National Service Network	Patricia Harrity, Executive Director, Health360
Ellis West	Expand Your Community Impact: Partner with AmeriCorps NCCC	Tanya Gipson-Nahman, Deputy Regional Director AmeriCorps NCCC Pacific Region
Regency Ballroom B	Linking Generations, Changing Lives - A Formula for Success	Elizabeth Pawloski, RSVP Manager and Jeanne Foster, National Tutoring Manager, Oasis Institute
Regency Ballroom C	Using True Colors to Improve or Enhance Team Building	Carie Kizziar, Member Coordinator, FRYSC Corps, KY AmeriCorps
Remington	Everyone's a Grant Writer	Jeremiah Smith, Grant Writer, Everyone, Inc.
Russell	Recruiting on a Shoestring	Jennifer Harwood, Executive Director & Brittany Prince, Training Specialist, Reading Partners
Ellis East	Service Enterprise: Leveraging Volunteers to Meet Your Social Mission	Bob Shogren, AmeriCorps Director, Arizona Governor’s Office of Youth, Faith and Family



Conference Registration
Regency Ballroom A-D
Sundance
Gilbert

Phoenix East
Phoenix West
Remington
Russell
Borein
Curtis
Cowboy
Ellis East
Ellis West
Atrium



We also provide membership opportunities to AmeriCorps State programs and individuals. Together, we act as one unified national voice for service to promote citizen service and volunteerism in America.

Join today: statecommissions.org/membership